



Monitoring Seniors Services 2024 Report Supplementary DATA TABLES



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B.C. DEMOGRAPHICS

DATA TABLES

POPULATION DEMOGRAPHICS

0.1.1 POPULATION BY SENIORS AGE GROUPS

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
65-69	304,234	312,153	320,767	329,899	337,870	11.1%	2.4%
70-74	246,439	260,883	271,722	275,628	280,775	13.9%	1.9%
75-79	167,020	174,713	182,468	197,875	211,133	26.4%	6.7%
80-84	111,554	115,908	121,067	126,062	132,333	18.6%	5.0%
85+	116,466	118,919	122,072	124,363	127,679	9.6%	2.7%
65+	945,713	982,576	1,018,096	1,053,827	1,089,790	15.2%	3.4%
% of 65+	19%	19%	19%	20%	20%	1.2%*	0.1%*
% of 85+	2%	2%	2%	2%	2%	0.0%*	0.0%*

NOTE(S): *The changes in the percentages for 65+ and 85+ represent the change in percentage points.

SOURCE(S): P.E.O.P.L.E. Population Estimates and Projections 2024. [Extracted: September 16, 2024]

POPULATION DEMOGRAPHICS

0.1.2 POPULATION BY HEALTH AUTHORITY

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
0-64	627,225	632,426	637,834	649,560	659,059	5.1%	1.5%
65+	189,032	196,507	204,579	211,453	217,640	15.1%	2.9%
ALL AGES	816,257	828,933	842,413	861,013	876,699	7.4%	1.8%
FHA							
0-64	1,606,511	1,622,203	1,636,267	1,687,002	1,760,393	9.6%	4.4%
65+	302,079	314,341	324,825	337,966	351,686	16.4%	4.1%
ALL AGES	1,908,590	1,936,544	1,961,092	2,024,968	2,112,079	10.7%	4.3%
VCHA							
0-64	1,032,961	1,039,013	1,034,029	1,052,538	1,087,807	5.3%	3.4%
65+	208,174	215,534	222,691	228,966	235,994	13.4%	3.1%
ALL AGES	1,241,135	1,254,547	1,256,720	1,281,504	1,323,801	6.7%	3.3%

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VIHA							
0-64	647,813	651,152	653,981	666,656	673,743	4.0%	1.1%
65+	203,391	211,433	219,481	227,357	234,884	15.5%	3.3%
ALL AGES	851,204	862,585	873,462	894,013	908,627	6.7%	1.6%
NHA							
0-64	250,799	248,731	246,458	246,701	248,221	-1.0%	0.6%
65+	43,037	44,761	46,520	48,085	49,586	15.2%	3.1%
ALL AGES	293,836	293,492	292,978	294,786	297,807	1.4%	1.0%
B.C.							
0-64	4,165,309	4,193,525	4,208,569	4,302,457	4,429,223	6.3%	2.9%
65+	945,713	982,576	1,018,096	1,053,827	1,089,790	15.2%	3.4%
ALL AGES	5,111,022	5,176,101	5,226,665	5,356,284	5,519,013	8.0%	3.0%

SOURCE(S): P.E.O.P.L.E. Population Estimates and Projections 2024.[Extracted: September 16, 2024]

B.C. DEMOGRAPHICS

DATA TABLES

POPULATION DEMOGRAPHICS

0.1.3 POPULATION BY RURAL AND URBAN, 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
RURAL	69,976	72,896	76,400	78,525	81,054	15.8%	3.2%
URBAN	119,056	123,611	128,179	132,928	136,586	14.7%	2.8%
FHA							
RURAL	13,775	14,402	14,762	15,449	15,864	15.2%	2.7%
URBAN	288,304	299,939	310,063	322,517	335,822	16.5%	4.1%
VCHA							
RURAL	15,565	16,333	17,195	17,328	17,847	14.7%	3.0%
URBAN	192,609	199,201	205,496	211,638	218,147	13.3%	3.1%
VIHA							
RURAL	40,309	42,174	44,672	46,675	47,906	18.8%	2.6%
URBAN	163,082	169,259	174,809	180,682	186,978	14.7%	3.5%
NHA							
RURAL	21,439	22,412	23,606	24,421	25,102	17.1%	2.8%
URBAN	21,598	22,349	22,914	23,664	24,484	13.4%	3.5%
B.C.							
RURAL	161,064	168,217	176,635	182,398	187,773	16.6%	2.9%
URBAN	784,649	814,359	841,461	871,429	902,017	15.0%	3.5%

SOURCE(S): P.E.O.P.L.E. Population Estimates and Projections 2024.[Extracted: September 16, 2024]

Ministry of Health CHSA Urban-Rural Classification, Urban-Rural CHSA Methodology, Urban/Rural Categories, as of April 1, 2023

POPULATION DEMOGRAPHICS

0.1.4 POPULATION BY RURAL AND URBAN, 0-64

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
B.C.							
RURAL	552,965	551,488	550,835	556,897	562,575	1.7%	1.0%
URBAN	3,612,344	3,642,037	3,657,734	3,745,560	3,866,648	7.0%	3.2%

HEALTH CARE DATA TABLES

1.1 LIVING WITH ILLNESS

1.1.1 LIVING WITH ILLNESS

	2018/19	2019/20	2020/21	2021/22	2022/23	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
DEMENTIA							
PERCENTAGE OF POPULATION DIAGNOSED WITH DEMENTIA							
0-64	0.1%	0.1%	0.1%	0.1%	0.1%	0.0%	0.0%
65+	5.0%	5.0%	4.9%	4.9%	4.9%	-0.2%	0.0%
POPULATION SEGMENTS							
NON-USERS OF HEALTH CARE AND HEALTHY POPULATION							
0-64	60.0%	60.1%	60.1%	59.9%	60.9%	0.9%	0.9%
65+	12.6%	12.8%	13.3%	13.3%	13.6%	1.0%	0.3%
LOW COMPLEXITY CHRONIC CONDITIONS							
0-64	24.2%	24.2%	24.4%	24.5%	23.9%	-0.3%	-0.6%
65+	29.0%	29.0%	28.9%	28.8%	28.6%	-0.4%	-0.2%
MEDIUM COMPLEXITY CHRONIC CONDITIONS							
0-64	4.5%	4.5%	4.5%	4.5%	4.3%	-0.2%	-0.1%
65+	28.0%	28.0%	28.1%	28.0%	27.8%	-0.2%	-0.2%
HIGH COMPLEXITY CHRONIC CONDITIONS							
0-64	1.4%	1.4%	1.4%	1.4%	1.4%	0.0%	0.0%
65+	19.0%	19.0%	19.0%	19.0%	19.1%	0.1%	0.0%
FRAIL IN LONG-TERM CARE AND END OF LIFE							
0-64	0.1%	0.1%	0.1%	0.1%	0.1%	0.0%	0.0%
65+	3.7%	3.6%	3.4%	3.4%	3.3%	-0.3%	0.0%
OTHER							
0-64	9.8%	9.7%	9.4%	9.6%	9.4%	-0.4%	-0.1%
65+	7.7%	7.7%	7.3%	7.5%	7.6%	-0.1%	0.1%

NOTE(S): Individuals who died during the fiscal year are excluded. Population segments may not sum to 100% due to rounding. The "other" category includes individuals in the following population segments: adult major illness, child and youth major illness, severe mental health and substance abuse, maternity and healthy newborns, and cancer. Individuals may have health conditions that fall into multiple population segments but have been categorized into the highest level for this grouping. The Chronic Disease Registry updated the definition of dementia in 2021/22, and all the five year data have been updated based on the new definition.

SOURCE(S): Health System Matrix. Health Sector Information, Analysis and Reporting. [Extracted: September 16, 2024]

HEALTH CARE

DATA TABLES CONTINUED

1.2 IMMUNIZATION

1.2.1 PERCENT OF POPULATION VACCINATED FOR INFLUENZA AT PHARMACIES

	2019/20	2020/21	2021/22	2022/23	2023/24	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA							
0-64	12.2%	16.1%	13.8%	15.0%	13.3%	1.2%	-1.7%
65+	40.7%	51.2%	50.7%	50.1%	49.3%	8.6%	-0.8%
ALL AGES	18.9%	24.6%	22.9%	23.6%	22.2%	3.3%	-1.4%
FHA							
0-64	10.0%	14.7%	12.3%	15.6%	15.1%	5.1%	-0.5%
65+	34.8%	41.9%	40.1%	49.5%	52.4%	17.6%	3.0%
ALL AGES	14.0%	19.2%	16.9%	21.2%	21.3%	7.3%	0.1%
VCHA							
0-64	11.2%	16.4%	16.0%	21.8%	21.3%	10.1%	-0.5%
65+	27.9%	35.6%	34.4%	46.2%	49.4%	21.5%	3.2%
ALL AGES	14.1%	19.8%	19.3%	26.1%	26.3%	12.2%	0.2%
VIHA							
0-64	11.7%	14.6%	15.2%	16.5%	16.0%	4.4%	-0.5%
65+	40.7%	46.2%	47.9%	50.2%	53.4%	12.6%	3.2%
ALL AGES	18.7%	22.4%	23.4%	25.0%	25.4%	6.7%	0.5%
NHA							
0-64	6.6%	8.6%	6.8%	8.5%	8.8%	2.2%	0.4%
65+	27.8%	33.2%	29.2%	34.9%	36.6%	8.9%	1.7%
ALL AGES	9.8%	12.4%	10.4%	12.7%	13.4%	3.6%	0.7%
B.C.							
0-64	10.7%	14.9%	13.5%	16.7%	16.1%	5.4%	-0.6%
65+	35.4%	42.9%	42.1%	48.4%	50.6%	15.2%	2.3%
ALL AGES	15.3%	20.4%	19.1%	22.9%	22.9%	7.5%	0.0%

NOTE(S): Years are defined as July 1 to June 30, which covers flu season each year. Excludes vaccinations that were privately paid for. Health authority rates are estimates as individuals may or may not obtain flu vaccines at pharmacies within the health authority where they live. Data in 2022/23 and 2023/24 were provided by the Provincial Health Services Authority and data in other years were from the Ministry of Health.

SOURCE(S): Ministry of Health. PharmaNet. [Extracted: September 23, 2024].

P.E.O.P.L.E. Population Estimates and Projections 2024.[Extracted: September 16, 2024]

Provincial Health Services Authority, Provincial Vaccine Operations Centre [Received September 13, 2024]

1.2 IMMUNIZATION

1.2.2 PERCENT OF POPULATION VACCINATED FOR INFLUENZA BY PHYSICIANS/NURSES

	2019/20	2020/21	2021/22	2022/23	2023/24	% POINT CHANGE IN 4 YEARS	% POINT CHANGE IN LAST YEAR
IHA							
0-64	n/a	1.7%	0.8%	0.5%	0.2%	-0.6%	-0.3%
65+	n/a	5.5%	2.8%	1.6%	0.6%	-2.2%	-1.0%
ALL AGES	n/a	2.6%	1.3%	0.7%	0.3%	-1.0%	-0.5%
FHA							
0-64	n/a	4.1%	3.2%	1.9%	1.0%	-2.2%	-0.8%
65+	n/a	10.8%	9.8%	5.0%	2.8%	-7.0%	-2.2%
ALL AGES	n/a	5.2%	4.3%	2.4%	1.3%	-3.0%	-1.0%
VCHA							
0-64	n/a	6.3%	5.0%	3.0%	1.8%	-3.3%	-1.3%
65+	n/a	16.4%	15.1%	8.9%	5.0%	-10.1%	-3.9%
ALL AGES	n/a	8.0%	6.8%	4.1%	2.3%	-4.5%	-1.7%
VIHA							
0-64	n/a	2.2%	1.7%	0.3%	0.2%	-1.5%	-0.1%
65+	n/a	8.1%	6.6%	0.7%	0.4%	-6.2%	-0.3%
ALL AGES	n/a	3.7%	2.9%	0.4%	0.2%	-2.7%	-0.2%
NHA							
0-64	n/a	0.9%	0.6%	0.6%	0.2%	-0.4%	-0.4%
65+	n/a	4.7%	3.4%	2.5%	0.8%	-2.6%	-1.7%
ALL AGES	n/a	1.5%	1.0%	0.9%	0.3%	-0.7%	-0.6%
B.C.							
0-64	n/a	3.8%	2.9%	1.6%	0.9%	-2.0%	-0.7%
65+	n/a	10.1%	8.6%	4.1%	2.2%	-6.4%	-1.9%
ALL AGES	n/a	5.0%	4.0%	2.1%	1.2%	-2.8%	-1.0%

NOTE(S): In 2020/21 new fee items were introduced as an incentive to increase vaccination rates in B.C. Physicians, nurse practitioners and nurses in primary care practice can claim influenza vaccinations using these new fee item codes. In prior years, vaccination performed in physicians' offices were only claimed if they were stand alone procedures. If patients attended the office for any other reason and also received the influenza vaccine, the physician could not claim the vaccination as an additional fee item. Therefore, data prior to 2020/21 is incomplete and cannot be reported from the Medical Services Plan database.

SOURCE(S): Ministry of Health.

FFS and Encounter Data for Immunization Fee Items. Health Sector Information, Analysis and Reporting. [Report Date: September 20, 2024].

P.E.O.P.L.E. Population Estimates and Projections 2024.[Extracted: September 16, 2024]

HEALTH CARE

DATA TABLES CONTINUED

1.2 IMMUNIZATION

1.2.3 INFLUENZA IMMUNIZATION COVERAGE OF HOME CARE CLIENTS

	2019/20	2020/21	2021/22	2022/23	2023/24	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA	64.1%	65.2%	71.3%	73.9%	73.8%	9.7%	-0.2%
FHA	66.7%	66.9%	67.3%	67.1%	67.4%	0.7%	0.3%
VCHA	67.3%	66.3%	67.5%	69.6%	70.7%	3.3%	1.0%
VIHA	67.5%	69.1%	75.2%	76.5%	78.1%	10.6%	1.6%
NHA	59.2%	61.3%	67.4%	73.9%	71.8%	12.6%	-2.1%
UNKNOWN	64.1%	64.3%	65.7%	72.6%	67.9%	3.8%	-4.7%
B.C.	66.3%	66.8%	69.9%	71.2%	71.9%	5.5%	0.6%

NOTE(S): Each year of reporting represents home care clients that have been vaccinated within the last two years. NHA data may be incomplete and undercounted. Health authority rates are estimates as home care clients may or may not obtain flu vaccines within the health authority where they live.

SOURCE(S): Ministry of Health.
Home Care Reporting System. Health Sector Information, Analysis and Reporting. [Extracted: October 7, 2024].

1.2 IMMUNIZATION

1.2.4 INFLUENZA IMMUNIZATION COVERAGE IN LONG-TERM CARE HOMES

	2019/20	2020/21	2021/22	2022/23	2023/24	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA							
RESIDENTS	81.0%	84.5%	89.0%	84.8%	81.0%	0.0%	-3.8%
STAFF	64.2%	58.0%	49.2%	31.2%	26.0%	-38.2%	-5.2%
FHA							
RESIDENTS	88.0%	90.0%	90.7%	87.1%	86.7%	-1.3%	-0.4%
STAFF	71.0%	68.8%	55.2%	38.1%	34.2%	-36.8%	-3.9%
VCHA							
RESIDENTS	89.6%	91.6%	92.4%	90.7%	85.6%	-4.0%	-5.1%
STAFF	72.6%	63.8%	54.5%	47.7%	46.0%	-26.6%	-1.7%
VIHA							
RESIDENTS	87.0%	88.7%	92.0%	87.2%	83.1%	-3.9%	-4.1%
STAFF	69.4%	62.8%	58.3%	39.1%	34.4%	-35.0%	-4.7%
NHA							
RESIDENTS	86.0%	86.5%	90.7%	86.6%	80.1%	-5.9%	-6.5%
STAFF	70.7%	51.6%	47.7%	39.3%	24.8%	-45.9%	-14.5%
B.C.							
RESIDENTS	85.4%	88.6%	91.0%	87.5%	84.3%	-1.1%	-3.2%
STAFF	69.2%	63.4%	53.7%	39.1%	35.5%	-33.7%	-3.6%

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors which are included in the Long-Term Care and Assisted Living Directory. This includes publicly-subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate. Long-Term Care Directory (Extracted: November 13, 2024)

HEALTH CARE

DATA TABLES CONTINUED

1.3 HOSPITAL CARE

1.3.1 HOSPITAL CARE IN B.C. BY AGE GROUP

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
HOSPITALIZATIONS (PER 1,000 AGE-SPECIFIC POPULATION)							
0-64	123	115	123	120	118	-4.0%	-1.4%
65+	450	403	433	441	438	-2.7%	-0.7%
ALL AGES	184	170	183	183	181	-1.2%	-1.0%
INPATIENT HOSPITALIZATIONS (PER 1,000 AGE-SPECIFIC POPULATION)							
0-64	62	59	62	59	58	-7.2%	-2.3%
65+	209	188	192	194	193	-7.7%	-0.5%
ALL AGES	89	84	87	86	84	-5.5%	-1.4%
DAY SURGERY (PER 1,000 AGE-SPECIFIC POPULATION)							
0-64	61	56	61	61	60	-0.7%	-0.6%
65+	241	215	241	247	245	1.5%	-0.8%
ALL AGES	94	86	96	97	97	2.8%	-0.6%
INPATIENT AVERAGE LENGTH OF STAY (DAYS)							
0-64	4.9	4.8	5.0	5.1	5.0	2.6%	-0.6%
65+	7.9	7.8	8.5	8.6	8.5	6.9%	-1.7%
ALL AGES	6.2	6.1	6.5	6.7	6.6	6.0%	-0.9%
EMERGENCY DEPARTMENT VISITS (PER 1,000 AGE-SPECIFIC POPULATION)							
0-64	388	322	384	397	388	-0.1%	-2.2%
65+	612	537	573	576	585	-4.4%	1.6%
ALL AGES	430	363	421	432	427	-0.7%	-1.2%

NOTE(S): Hospitalization data includes hospital records coded as acute care, rehab, and day surgery. Data has been adjusted to remove still births, abortions, cadaver donors, and clients without a valid BC personal health number or local health authority. Emergency department visit excluded BC residents without active MSP coverage during the fiscal year of emergency department visit. Uses methodology from the Health System Matrix.

SOURCE(S): Ministry of Health. Discharge Abstract Database (DAD). [Extracted: September 8, 2024].
 Ministry of Health. National Ambulatory Care Reporting System (NACRS). [Extracted: September 16, 2024].
 Ministry of Health. Medical Services Plan (MSP). [Extracted: September 16, 2024].

1.3 HOSPITAL CARE

1.3.2 ALTERNATE LEVEL OF CARE (ALC) IN B.C. BY AGE GROUP

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ALC CASES							
0-64	4,274	3,473	3,804	3,719	3,830	-10.4%	3.0%
65+	17,866	15,707	17,400	19,251	19,113	7.0%	-0.7%
ALL AGES	22,140	19,180	21,204	22,970	22,943	3.6%	-0.1%
ALC DAYS							
0-64	89,656	64,980	77,730	87,181	96,910	8.1%	11.2%
65+	410,643	296,333	333,061	411,899	435,316	6.0%	5.7%
ALL AGES	500,299	361,313	410,791	499,080	532,226	6.4%	6.6%
AVERAGE LENGTH OF STAY (DAYS) IN ALC							
0-64	21.0	18.7	20.4	23.4	25.3	20.6%	7.9%
65+	23.0	18.9	19.1	21.4	22.8	-0.9%	6.4%
ALL AGES	22.6	18.8	19.4	21.7	23.2	2.7%	6.8%

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care, rehab and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. All ages includes patients with unknown age.

SOURCE(S): Ministry of Health. Discharge Abstract Database (DAD). [Extracted: September 8, 2024].

1.3 HOSPITAL CARE

1.3.3 ALTERNATE LEVEL OF CARE (ALC) CASES AS A PERCENT OF TOTAL INPATIENT CASES BY AGE GROUP

	2019/20	2020/21	2021/22	2022/23	2023/24	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
0-64	1.9%	1.6%	1.7%	1.7%	1.7%	-0.2%	0.0%
65+	9.3%	8.9%	9.3%	9.8%	9.4%	0.1%	-0.4%
ALL AGES	5.3%	4.9%	5.2%	5.5%	5.4%	0.1%	-0.1%

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care, rehab and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. All ages includes patients with unknown age.

SOURCE(S): Ministry of Health. Discharge Abstract Database (DAD). [Extracted: September 8, 2024].

HEALTH CARE

DATA TABLES CONTINUED

1.3 HOSPITAL CARE

1.3.4 ALTERNATE LEVEL OF CARE (ALC) CASES FOR SELECT DISCHARGE LOCATION AS A PERCENT BY AGE GROUP

	2019/20	2020/21	2021/22	2022/23	2023/24	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)							
0-64	31.6%	26.0%	25.8%	27.7%	26.2%	-5.4%	-1.5%
65+	17.0%	15.8%	15.3%	16.1%	16.4%	-0.6%	0.3%
ALL AGES	19.8%	17.7%	17.2%	18.0%	18.0%	-1.7%	0.1%
TRANSFER TO LONG-TERM CARE							
0-64	14.6%	16.8%	14.6%	14.2%	13.0%	-1.5%	-1.2%
65+	31.8%	35.0%	33.9%	31.5%	28.8%	-3.1%	-2.8%
ALL AGES	28.5%	31.7%	30.4%	28.7%	26.1%	-2.4%	-2.6%
DISCHARGED HOME WITH SUPPORT							
0-64	15.0%	17.1%	16.1%	16.7%	17.6%	2.7%	0.9%
65+	15.4%	16.1%	15.0%	17.4%	19.3%	3.9%	1.9%
ALL AGES	15.3%	16.3%	15.2%	17.3%	19.0%	3.7%	1.7%

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care, rehab and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. All ages includes patients with unknown age. Patients who are discharged home no support service required are discharged without supports or referral for community at home services.

SOURCE(S): Ministry of Health. Discharge Abstract Database (DAD). [Extracted: September 8, 2024].

1.3 HOSPITAL CARE

1.3.5 ALTERNATE LEVEL OF CARE (ALC) CASES AVERAGE LOS (DAYS) FOR SELECT DISCHARGE LOCATION BY AGE GROUP

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)							
0-64	12.6	10.9	14.5	11.6	13.9	9.7%	19.4%
65+	13.6	12.4	12.5	11.8	12.0	-11.3%	2.1%
ALL AGES	13.3	12.0	13.0	11.7	12.5	-6.1%	6.3%
TRANSFER TO LONG-TERM CARE							
0-64	32.5	27.8	30.6	46.5	48.6	49.4%	4.5%
65+	32.8	24.8	26.0	31.2	34.4	5.0%	10.5%
ALL AGES	32.8	25.1	26.4	32.4	35.6	8.7%	9.9%
DISCHARGED HOME WITH SUPPORT							
0-64	14.6	15.6	15.7	17.8	18.8	28.5%	5.6%
65+	12.8	11.6	11.7	12.7	13.3	3.6%	5.1%
ALL AGES	13.2	12.4	12.5	13.5	14.2	7.4%	5.1%

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care, rehab and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. All ages includes patients with unknown age. Patients who are discharged home no support service required are discharged without supports or referral for community at home services.

SOURCE(S): Ministry of Health. Discharge Abstract Database (DAD). [Extracted: September 8, 2024].

1.3 HOSPITAL CARE

1.3.6 ALTERNATE LEVEL OF CARE (ALC) CASES FOR SELECT DISCHARGE LOCATIONS, BY HEALTH AUTHORITY, 65+

	2019/20	2020/21	2021/22	2022/23	2023/24	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA							
DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)	19%	17%	16%	19%	21%	1.2%	1.6%
TRANSFER TO LONG-TERM CARE	36%	41%	42%	42%	41%	4.9%	-0.3%
DISCHARGED HOME WITH SUPPORT	19%	20%	17%	14%	14%	-4.8%	-0.3%
FHA							
DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)	18%	19%	17%	16%	15%	-3.1%	-0.8%
TRANSFER TO LONG-TERM CARE	27%	29%	30%	28%	24%	-2.0%	-3.2%
DISCHARGED HOME WITH SUPPORT	15%	16%	15%	20%	21%	5.6%	1.1%

HEALTH CARE

DATA TABLES CONTINUED

	2019/20	2020/21	2021/22	2022/23	2023/24	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
VCHA							
DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)	14%	11%	12%	13%	13%	-1.3%	-0.4%
TRANSFER TO LONG-TERM CARE	30%	36%	32%	26%	23%	-6.7%	-3.0%
DISCHARGED HOME WITH SUPPORT	13%	12%	16%	20%	25%	12.2%	5.0%
VIHA							
DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)	6%	8%	12%	14%	18%	11.5%	3.3%
TRANSFER TO LONG-TERM CARE	38%	35%	32%	29%	24%	-14.3%	-5.6%
DISCHARGED HOME WITH SUPPORT	8%	9%	10%	13%	18%	10.4%	5.0%
NHA							
DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)	23%	20%	15%	22%	21%	-2.1%	-1.4%
TRANSFER TO LONG-TERM CARE	30%	35%	34%	32%	25%	-4.7%	-7.1%
DISCHARGED HOME WITH SUPPORT	10%	13%	11%	8%	9%	-0.6%	1.5%
B.C.							
DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)	17%	16%	15%	16%	16%	-0.6%	0.3%
TRANSFER TO LONG-TERM CARE	32%	35%	34%	32%	29%	-3.1%	-2.8%
DISCHARGED HOME WITH SUPPORT	15%	16%	15%	17%	19%	3.9%	1.9%

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care, rehab and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. Patients who are discharged home no support service required are discharged without supports or referral for community at home services.

SOURCE(S): Ministry of Health. Discharge Abstract Database (DAD). [Extracted: September 8, 2024].

1.3 HOSPITAL CARE

1.3.7 ALTERNATE LEVEL OF CARE (ALC) AVERAGE LOS (DAYS) FOR SELECT DISCHARGE LOCATIONS, BY HEALTH AUTHORITY, 65+

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)	7.7	6.2	8.7	9.7	10.0	29.7%	3.1%
TRANSFER TO LONG-TERM CARE	20.4	15.2	21.7	27.8	24.6	20.6%	-11.6%
DISCHARGED HOME WITH SUPPORT	8.8	7.5	10.2	12.7	10.9	23.9%	-13.6%
FHA							
DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)	14.8	13.3	12.7	11.3	11.5	-21.9%	2.4%
TRANSFER TO LONG-TERM CARE	27.4	19.6	16.3	21.7	24.5	-10.5%	12.8%
DISCHARGED HOME WITH SUPPORT	14.2	13.1	11.7	12.0	13.5	-4.4%	12.8%
VCHA							
DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)	14.1	11.8	10.5	8.4	8.9	-36.9%	6.2%
TRANSFER TO LONG-TERM CARE	21.0	19.1	19.7	23.3	30.2	43.6%	29.8%
DISCHARGED HOME WITH SUPPORT	12.5	10.2	11.2	10.8	10.4	-16.9%	-3.7%
VIHA							
DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)	25.0	19.5	18.9	12.6	15.4	-38.4%	22.0%
TRANSFER TO LONG-TERM CARE	74.2	63.9	62.5	63.1	80.2	8.0%	27.0%
DISCHARGED HOME WITH SUPPORT	32.2	24.7	17.3	17.0	20.4	-36.6%	20.0%
NHA							
DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)	45.9	48.8	35.6	42.6	37.5	-18.2%	-12.0%
TRANSFER TO LONG-TERM CARE	151.1	96.2	107.2	118.5	175.4	16.1%	48.1%
DISCHARGED HOME WITH SUPPORT	32.1	32.6	20.0	39.4	38.8	20.8%	-1.4%
B.C.							
DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)	13.6	12.4	12.5	11.8	12.0	-11.3%	2.1%
TRANSFER TO LONG-TERM CARE	32.8	24.8	26.0	31.2	34.4	5.0%	10.5%
DISCHARGED HOME WITH SUPPORT	12.8	11.6	11.7	12.7	13.3	3.6%	5.1%

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care, rehab and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. Patients who are discharged home no support service required are discharged without supports or referral for community at home services.

SOURCE(S): Ministry of Health. Discharge Abstract Database (DAD). [Extracted: September 8, 2024].

HEALTH CARE

DATA TABLES CONTINUED

1.3 HOSPITAL CARE

1.3.8 ALTERNATE LEVEL OF CARE (ALC) DAYS BY HEALTH AUTHORITY AND AGE GROUP

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	103,167	69,392	89,828	115,659	104,273	1.1%	-9.8%
0-64	17,240	13,182	15,447	16,891	14,966	-13.2%	-11.4%
65+	85,927	56,210	74,381	98,768	89,307	3.9%	-9.6%
FHA	165,136	118,563	127,703	148,785	152,760	-7.5%	2.7%
0-64	34,117	21,634	26,106	24,395	29,617	-13.2%	21.4%
65+	131,019	96,929	101,597	124,390	123,143	-6.0%	-1.0%
VCHA	59,766	49,567	56,110	73,166	89,933	50.5%	22.9%
0-64	17,664	14,092	14,478	18,691	24,763	40.2%	32.5%
65+	42,102	35,475	41,632	54,475	65,170	54.8%	19.6%
VIHA	107,232	82,680	90,270	101,221	119,696	11.6%	18.3%
0-64	12,109	10,459	15,334	16,055	17,263	42.6%	7.5%
65+	95,123	72,221	74,936	85,166	102,433	7.7%	20.3%
NHA	64,744	40,923	46,877	60,249	65,564	1.3%	8.8%
0-64	8,272	5,425	6,362	11,149	10,301	24.5%	-7.6%
65+	56,472	35,498	40,515	49,100	55,263	-2.1%	12.6%
PROVINCIAL HEALTH SERVICES	254	188	3	0	0	-100.0%	n/a
0-64	254	188	3	0	0	-100.0%	n/a
65+	0	0	0	0	0	n/a	n/a
B.C.	500,299	361,313	410,791	499,080	532,226	6.4%	6.6%
0-64	89,656	64,980	77,730	87,181	96,910	8.1%	11.2%
65+	410,643	296,333	333,061	411,899	435,316	6.0%	5.7%

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care, rehab and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. Health authority figures include patients with unknown age.

SOURCE(S): Ministry of Health. Discharge Abstract Database (DAD). [Extracted: September 8, 2024].

1.3 HOSPITAL CARE

1.3.9 ALC DAYS AS A PERCENT OF TOTAL INPATIENT DAYS BY HEALTH AUTHORITY AND AGE GROUP

	2019/20	2020/21	2021/22	2022/23	2023/24	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA	19.0%	15.1%	16.8%	19.7%	18.0%	-1.0%	-1.7%
0-64	8.7%	7.3%	7.6%	8.4%	7.3%	-1.4%	-1.0%
65+	25.0%	20.0%	22.3%	25.6%	23.9%	-1.1%	-1.7%

	2019/20	2020/21	2021/22	2022/23	2023/24	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
FHA	16.0%	12.9%	12.2%	13.6%	13.4%	-2.6%	-0.2%
0-64	8.9%	6.2%	6.5%	6.2%	7.2%	-1.7%	1.0%
65+	20.2%	17.1%	15.8%	17.7%	16.9%	-3.3%	-0.8%
VCHA	8.0%	7.5%	7.4%	9.2%	10.7%	2.7%	1.5%
0-64	5.2%	4.7%	4.4%	5.6%	7.1%	1.9%	1.5%
65+	10.3%	9.8%	9.8%	11.9%	13.3%	3.0%	1.4%
VIHA	15.9%	14.1%	13.7%	14.6%	16.9%	1.0%	2.4%
0-64	5.5%	5.4%	6.8%	7.1%	7.9%	2.4%	0.8%
65+	21.0%	18.3%	17.4%	18.2%	20.9%	-0.1%	2.8%
NHA	29.2%	22.8%	23.5%	27.1%	27.9%	-1.3%	0.8%
0-64	9.2%	7.0%	7.4%	12.3%	11.0%	1.8%	-1.3%
65+	42.8%	34.9%	35.8%	37.3%	39.1%	-3.7%	1.8%
B.C.	15.2%	12.6%	12.6%	14.4%	14.9%	-0.3%	0.5%
0-64	6.8%	5.6%	5.9%	6.6%	7.2%	0.3%	0.6%
65+	20.7%	17.4%	17.1%	19.2%	19.6%	-1.1%	0.4%

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care, rehab and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. Health authority figures include patients with unknown age.

SOURCE(S): Ministry of Health. Discharge Abstract Database (DAD). [Extracted: September 8, 2024].

1.3 HOSPITAL CARE

1.3.10 AVERAGE LENGTH OF STAY IN ALC (DAYS) BY HEALTH AUTHORITY AND AGE GROUP

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	13.0	11.0	15.7	19.1	17.3	32.7%	-9.5%
0-64	12.1	11.7	16.6	19.3	17.0	40.7%	-11.8%
65+	13.3	10.9	15.5	19.1	17.4	31.0%	-9.1%
FHA	21.0	16.4	14.3	16.1	17.7	-15.6%	10.0%
0-64	25.7	19.7	18.3	19.1	25.6	-0.3%	34.4%
65+	20.0	15.9	13.5	15.6	16.5	-17.6%	5.5%
VCHA	16.3	15.3	15.1	16.0	17.7	8.6%	10.4%
0-64	16.1	15.2	14.7	17.7	18.9	17.8%	7.0%
65+	16.3	15.4	15.2	15.5	17.2	5.4%	11.2%

HEALTH CARE

DATA TABLES CONTINUED

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VIHA	56.1	44.8	41.8	42.2	47.1	-15.9%	11.6%
0-64	43.6	45.1	42.2	42.7	47.0	8.0%	10.2%
65+	58.2	44.7	41.7	42.2	47.2	-18.9%	11.9%
NHA	86.0	70.0	71.7	84.0	98.1	14.2%	16.8%
0-64	67.3	60.3	64.3	85.8	86.6	28.7%	0.9%
65+	89.6	71.7	73.0	83.6	100.7	12.3%	20.3%
B.C.	22.6	18.8	19.4	21.7	23.2	2.7%	6.8%
0-64	21.0	18.7	20.4	23.4	25.3	20.6%	7.9%
65+	23.0	18.9	19.1	21.4	22.8	-0.9%	6.4%

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care, rehab and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. Health authority figures include patients with unknown age.

SOURCE(S): Ministry of Health. Discharge Abstract Database (DAD). [Extracted: September 8, 2024].

1.3 HOSPITAL CARE

1.3.11 TOP FIVE SURGERIES FOR SENIORS AGED 65+

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
COMPLETED CASES							
CATARACT SURGERY	51,656	48,566	61,409	62,095	62,517	21.0%	0.7%
KNEE REPLACEMENT	7,660	6,063	5,985	7,366	8,190	6.9%	11.2%
ABDOMINAL HERNIA REPAIR	4,748	4,779	4,740	5,360	5,714	20.3%	6.6%
HIP REPLACEMENT	4,614	4,032	4,194	4,775	5,035	9.1%	5.4%
PROSTATE SURGERY	4,215	4,156	4,150	4,818	4,987	18.3%	3.5%
WAITING CASES AS OF MARCH 31							
CATARACT SURGERY	20,649	18,339	15,809	15,331	15,942	-22.8%	4.0%
KNEE REPLACEMENT	4,408	4,428	5,723	6,065	6,724	52.5%	10.9%
HIP REPLACEMENT	2,071	2,166	2,764	2,915	3,284	58.6%	12.7%
ABDOMINAL HERNIA REPAIR	1,820	1,430	1,715	1,791	2,165	19.0%	20.9%
PROSTATE SURGERY	1,092	1,082	1,338	1,346	1,346	23.3%	0.0%

NOTE(S): Ranking of top five surgeries based on the most recent year. Non-urgent scheduled surgeries were postponed between March 16 and May 18, 2020 as part of the initial COVID-19 pandemic response. As a result, case volumes and wait times for surgical cases completed/waiting during the 2019/20 and 2020/21 fiscal years should be interpreted with caution.

SOURCE(S): Ministry of Health.

Surgical wait time for completed and waiting cases. Health Sector Information, Analysis and Reporting. [Report Date: October 11, 2024].

1.3 HOSPITAL CARE

1.3.12 ALL SURGICAL CASES AND WAIT TIMES (WEEKS) IN B.C.

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
0-64							
CASES COMPLETED	132,701	126,617	129,894	135,025	138,563	4.4%	2.6%
50TH PERCENTILE WAITING TIME	6.9	6.6	6.0	6.9	6.9	0.0%	0.0%
90TH PERCENTILE WAITING TIME	29.9	37.0	28.3	32.6	32.6	9.0%	0.0%
CASES WAITING	50,840	45,363	50,302	51,337	53,632	5.5%	4.5%
50TH PERCENTILE WAITING TIME	14.1	11.1	14.0	11.6	14.4	2.1%	24.1%
90TH PERCENTILE WAITING TIME	48.9	58.0	51.3	51.6	53.7	9.8%	4.1%
65+							
CASES COMPLETED	115,824	109,564	125,251	132,032	136,128	17.5%	3.1%
50TH PERCENTILE WAITING TIME	7.6	6.9	5.9	6.1	6	-21.1%	-1.6%
90TH PERCENTILE WAITING TIME	32.7	39.9	28.9	28.6	28.3	-13.5%	-1.0%
CASES WAITING	43,000	38,769	39,852	40,297	43,170	0.4%	7.1%
50TH PERCENTILE WAITING TIME	14.1	11.3	10.4	9.6	11.3	-19.9%	17.7%
90TH PERCENTILE WAITING TIME	43.0	53.3	45.3	42.1	44.7	4.0%	6.2%
ALL AGES							
CASES COMPLETED	248,525	236,181	255,145	267,057	274,691	10.5%	2.9%
50TH PERCENTILE WAITING TIME	7.1	6.7	5.9	6.6	6.4	-9.9%	-3.0%
90TH PERCENTILE WAITING TIME	31.1	38.3	28.6	30.6	30.4	-2.3%	-0.7%
CASES WAITING	93,840	84,132	90,154	91,634	96,802	3.2%	5.6%
50TH PERCENTILE WAITING TIME	14.1	11.1	11.9	10.6	12.4	-12.1%	17.0%
90TH PERCENTILE WAITING TIME	46.3	55.9	48.9	47.4	49.6	7.1%	4.6%

NOTE(5): Non-urgent scheduled surgeries were postponed between March 16 and May 18, 2020 as part of the initial COVID-19 pandemic response. As a result, case volumes and wait times for surgical cases completed/waiting during the 2019/20 and 2020/21 fiscal years should be interpreted with caution.

SOURCE(S): Ministry of Health.

Surgical wait time for completed and waiting cases. Health Sector Information, Analysis and Reporting. [Report Date: October 11, 2024].

HEALTH CARE

DATA TABLES CONTINUED

1.3 HOSPITAL CARE

1.3.13 TOP FIVE SURGICAL WAIT TIMES FOR SCHEDULED COMPLETED CASES (WEEKS)

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
CATARACT SURGERY							
50TH PERCENTILE							
0-64	8.4	8.1	5.9	5.9	5.4	-35.7%	-8.5%
65+	9.9	9.6	6.6	6.3	6.0	-39.4%	-4.8%
90TH PERCENTILE							
0-64	29.7	37.9	26.9	22.0	20.4	-31.3%	-7.3%
65+	35.0	44.0	29.7	23.3	23.0	-34.3%	-1.3%
KNEE REPLACEMENT							
50TH PERCENTILE							
0-64	16.7	22.0	18.9	22.7	23.9	43.1%	5.3%
65+	17.1	22.7	18.9	23.1	22.9	33.9%	-0.9%
90TH PERCENTILE							
0-64	44.7	51.4	47.9	59.5	60.8	36.0%	2.2%
65+	46.4	53.7	50.9	57.0	56.1	20.9%	-1.6%
ABDOMINAL HERNIA REPAIR							
50TH PERCENTILE							
0-64	8.3	7.1	6.7	8.7	8.3	0.0%	-4.6%
65+	8.7	7.9	6.9	8.3	8.6	-1.1%	3.6%
90TH PERCENTILE							
0-64	28.0	34.1	24.9	31.9	30.4	8.6%	-4.7%
65+	28.0	34.0	24.7	30.1	29.1	3.9%	-3.3%
HIP REPLACEMENT							
50TH PERCENTILE							
0-64	14.4	19.3	16.4	21.7	19.6	36.1%	-9.7%
65+	14.0	19.3	16.1	20.0	17.3	23.6%	-13.5%
90TH PERCENTILE							
0-64	41.0	45.5	42.3	50.4	53.3	30.0%	5.8%
65+	40.5	46.4	42.0	46.4	48.7	20.2%	5.0%

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PROSTATE SURGERY							
50TH PERCENTILE							
0-64	6.0	4.9	5.1	6.1	6.1	1.7%	0.0%
65+	5.6	4.7	5.3	6.0	5.9	5.4%	-1.7%
90TH PERCENTILE							
0-64	22.5	24.7	21.6	27.9	24.1	7.1%	-13.6%
65+	24.0	26.4	23.1	27.9	24.8	3.3%	-11.1%

NOTE(S): Non-urgent scheduled surgeries were postponed between March 16 and May 18, 2020 as part of the initial COVID-19 pandemic response. As a result, case volumes and wait times for surgical cases completed/waiting during the 2019/20 and 2020/21 fiscal years should be interpreted with caution.

SOURCE(S): Ministry of Health.

Surgical wait time for completed and waiting cases. Health Sector Information, Analysis and Reporting. [Report Date: October 11, 2024].

1.3 HOSPITAL CARE

1.3.14 TOP FIVE SURGICAL WAIT TIMES FOR COMPLETED CASES (WEEKS) BY HEALTH AUTHORITY, AGED 65+

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CATARACT SURGERY							
CASES COMPLETED	8,991	8,583	9,831	11,070	12,241	36.1%	10.6%
50TH PERCENTILE OF WAIT TIME	6.6	7.7	4.7	6.0	7.0	6.1%	16.7%
90TH PERCENTILE OF WAIT TIME	25.0	38.6	20.1	20.9	24.6	-1.6%	17.7%
KNEE REPLACEMENT							
CASES COMPLETED	1,682	1,432	1,406	1,958	2,231	32.6%	13.9%
50TH PERCENTILE OF WAIT TIME	23.1	22.1	19.1	26.0	22.9	-0.9%	-11.9%
90TH PERCENTILE OF WAIT TIME	48.0	56.1	53.3	64.4	55.1	14.8%	-14.4%
ABDOMINAL HERNIA REPAIR							
CASES COMPLETED	951	975	915	1,132	1,141	20.0%	0.8%
50TH PERCENTILE OF WAIT TIME	10.0	11.7	8.9	11.0	12.1	21.0%	10.0%
90TH PERCENTILE OF WAIT TIME	35.4	32.7	23.2	35.6	32.0	-9.6%	-10.1%
HIP REPLACEMENT							

HEALTH CARE

DATA TABLES CONTINUED

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
CASES COMPLETED	1,114	1,058	1,051	1,277	1,395	25.2%	9.2%
50TH PERCENTILE OF WAIT TIME	20.8	19.5	17.0	20.7	17.6	-15.4%	-15.0%
90TH PERCENTILE OF WAIT TIME	53.5	55.8	40.1	42.7	47.2	-11.8%	10.5%
PROSTATE SURGERY							
CASES COMPLETED	794	813	796	967	977	23.0%	1.0%
50TH PERCENTILE OF WAIT TIME	5.6	5.7	6.7	8.4	7.9	41.1%	-6.0%
90TH PERCENTILE OF WAIT TIME	22.1	29.7	21.9	33.9	34.5	56.1%	1.8%
FHA							
CATARACT SURGERY							
CASES COMPLETED	15,662	13,613	18,665	19,967	19,368	23.7%	-3.0%
50TH PERCENTILE OF WAIT TIME	10.4	10.0	7.0	6.0	5.0	-51.9%	-16.7%
90TH PERCENTILE OF WAIT TIME	33.7	42.4	32.0	21.1	15.9	-52.8%	-24.6%
KNEE REPLACEMENT							
CASES COMPLETED	1,929	1,632	1,670	1,978	2,206	14.4%	11.5%
50TH PERCENTILE OF WAIT TIME	22.7	25.3	19.9	21.6	25.7	13.2%	19.0%
90TH PERCENTILE OF WAIT TIME	58.0	67.0	53.0	49.6	44.3	-23.6%	-10.7%
ABDOMINAL HERNIA REPAIR							
CASES COMPLETED	1,410	1,404	1,511	1,666	1,778	26.1%	6.7%
50TH PERCENTILE OF WAIT TIME	8.9	6.9	5.6	5.7	6.6	-25.8%	15.8%
90TH PERCENTILE OF WAIT TIME	24.7	32.6	21.0	16.9	18.6	-24.7%	10.1%
HIP REPLACEMENT							
CASES COMPLETED	870	781	818	883	1,017	16.9%	15.2%
50TH PERCENTILE OF WAIT TIME	15.5	18.6	14.8	18.9	18.0	16.1%	-4.8%
90TH PERCENTILE OF WAIT TIME	42.9	50.7	42.9	41.7	39.9	-7.0%	-4.3%

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PROSTATE SURGERY							
CASES COMPLETED	1,197	1,185	1,157	1,375	1,411	17.9%	2.6%
50TH PERCENTILE OF WAIT TIME	5.9	4.1	4.7	5.0	4.7	-20.3%	-6.0%
90TH PERCENTILE OF WAIT TIME	23.3	26.1	21.0	25.1	19.3	-17.2%	-23.1%
VCHA							
CATARACT SURGERY							
CASES COMPLETED	14,005	13,263	15,930	15,043	15,398	9.9%	2.4%
50TH PERCENTILE OF WAIT TIME	9.6	9.7	6.4	5.9	6.1	-36.5%	3.4%
90TH PERCENTILE OF WAIT TIME	30.5	39.3	27.1	23.4	24.0	-21.3%	2.6%
KNEE REPLACEMENT							
CASES COMPLETED	1,767	1,209	1,259	1,527	1,782	0.8%	16.7%
50TH PERCENTILE OF WAIT TIME	16.4	25.6	20.9	25.0	19.8	20.7%	-20.8%
90TH PERCENTILE OF WAIT TIME	40.3	51.0	54.9	63.4	61.3	52.1%	-3.3%
ABDOMINAL HERNIA REPAIR							
CASES COMPLETED	1,069	1,022	1,041	1,061	1,340	25.4%	26.3%
50TH PERCENTILE OF WAIT TIME	8.1	7.1	6.1	7.9	7.9	-2.5%	0.0%
90TH PERCENTILE OF WAIT TIME	30.2	33.4	25.4	28.4	31.5	4.3%	10.9%
HIP REPLACEMENT							
CASES COMPLETED	1,223	875	989	1,106	1,131	-7.5%	2.3%
50TH PERCENTILE OF WAIT TIME	12.9	22.4	18.7	22.0	16.0	24.0%	-27.3%
90TH PERCENTILE OF WAIT TIME	32.7	46.1	49.9	54.6	51.4	57.2%	-5.9%
PROSTATE SURGERY							
CASES COMPLETED	993	895	1,004	1,183	1,371	38.1%	15.9%
50TH PERCENTILE OF WAIT TIME	6.1	5.3	6.9	8.1	7.4	21.3%	-8.6%

HEALTH CARE

DATA TABLES CONTINUED

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
90TH PERCENTILE OF WAIT TIME	24.8	25.2	25.9	32.6	23.6	-4.8%	-27.6%
VIHA							
CATARACT SURGERY							
CASES COMPLETED	10,409	10,716	14,336	13,493	12,950	24.4%	-4.0%
50TH PERCENTILE OF WAIT TIME	11.0	9.7	6.6	7.1	7.1	-35.5%	0.0%
90TH PERCENTILE OF WAIT TIME	44.7	56.3	38.3	25.7	23.7	-47.0%	-7.8%
KNEE REPLACEMENT							
CASES COMPLETED	1,828	1,608	1,457	1,574	1,505	-17.7%	-4.4%
50TH PERCENTILE OF WAIT TIME	13.9	20.9	16.1	21.0	20.6	48.2%	-1.9%
90TH PERCENTILE OF WAIT TIME	41.3	39.9	35.1	39.0	47.7	15.5%	22.3%
ABDOMINAL HERNIA REPAIR							
CASES COMPLETED	1,077	1,165	1,071	1,228	1,152	7.0%	-6.2%
50TH PERCENTILE OF WAIT TIME	8.3	7.9	8.4	10.7	10.1	21.7%	-5.6%
90TH PERCENTILE OF WAIT TIME	26.8	39.7	30.4	36.7	33.1	23.5%	-9.8%
HIP REPLACEMENT							
CASES COMPLETED	1,184	1,191	1,148	1,277	1,254	5.9%	-1.8%
50TH PERCENTILE OF WAIT TIME	12.0	17.6	14.1	18.6	17.4	45.0%	-6.5%
90TH PERCENTILE OF WAIT TIME	29.8	36.4	32.3	36.7	45.8	53.7%	24.8%
PROSTATE SURGERY							
CASES COMPLETED	1,123	1,154	1,089	1,178	1,147	2.1%	-2.6%
50TH PERCENTILE OF WAIT TIME	4.4	4.0	4.1	4.3	4.7	6.8%	9.3%
90TH PERCENTILE OF WAIT TIME	26.4	26.0	20.0	17.7	24.9	-5.7%	40.7%
NHA							
CATARACT SURGERY							

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
CASES COMPLETED	2,589	2,391	2,647	2,522	2,560	-1.1%	1.5%
50TH PERCENTILE OF WAIT TIME	17.1	14.4	10.7	11.1	14.1	-17.5%	27.0%
90TH PERCENTILE OF WAIT TIME	44.7	43	26.2	33	38	-15.0%	15.2%
KNEE REPLACEMENT							
CASES COMPLETED	454	182	193	329	466	2.6%	41.6%
50TH PERCENTILE OF WAIT TIME	10	13.4	27.9	45.3	67.8	578.0%	49.7%
90TH PERCENTILE OF WAIT TIME	32	35.5	83.4	114.4	121.6	280.0%	6.3%
ABDOMINAL HERNIA REPAIR							
CASES COMPLETED	241	213	202	273	303	25.7%	11.0%
50TH PERCENTILE OF WAIT TIME	6.3	6.1	7.6	10.3	9.3	47.6%	-9.7%
90TH PERCENTILE OF WAIT TIME	17.7	23.1	25.8	53	53.1	200.0%	0.2%
HIP REPLACEMENT							
CASES COMPLETED	223	127	188	232	238	6.7%	2.6%
50TH PERCENTILE OF WAIT TIME	10.9	16.6	27.5	24.3	38.3	251.4%	57.6%
90TH PERCENTILE OF WAIT TIME	37.5	39.7	67.5	101.3	117.4	213.1%	15.9%
PROSTATE SURGERY							
CASES COMPLETED	108	109	104	115	81	-25.0%	-29.6%
50TH PERCENTILE OF WAIT TIME	5.6	6.3	11.3	7.9	8.3	48.2%	5.1%
90TH PERCENTILE OF WAIT TIME	11.2	16.2	31.9	33.7	25.7	129.5%	-23.7%

NOTE(S): Non-urgent scheduled surgeries were postponed between March 16 and May 18, 2020 as part of the initial COVID-19 pandemic response. As a result, case volumes and wait times for surgical cases completed/waiting during the 2019/20 and 2020/21 fiscal years should be interpreted with caution.

SOURCE(S): Ministry of Health.

Surgical wait time for completed and waiting cases. Health Sector Information, Analysis and Reporting. [Report Date: October 11, 2024].

HEALTH CARE

DATA TABLES CONTINUED

1.3 HOSPITAL CARE

1.3.15 PERCENTAGE OF SURGERIES COMPLETED WITHIN FEDERAL BENCHMARK (WEEKS) BY HEALTH AUTHORITY

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CATARACT SURGERY							
0-64	82%	72%	88%	84%	84%	2.7%	-0.8%
65+	80%	68%	85%	83%	79%	-0.4%	-4.7%
KNEE REPLACEMENT							
0-64	57%	59%	72%	52%	55%	-3.7%	6.4%
65+	55%	57%	66%	50%	56%	0.7%	10.9%
HIP REPLACEMENT							
0-64	61%	67%	71%	61%	65%	7.8%	6.7%
65+	58%	64%	73%	63%	67%	14.5%	5.6%
FHA							
CATARACT SURGERY							
0-64	70%	69%	75%	83%	91%	30.0%	9.4%
65+	65%	64%	75%	83%	90%	38.7%	9.2%
KNEE REPLACEMENT							
0-64	58%	51%	68%	61%	51%	-13.0%	-17.1%
65+	58%	52%	67%	61%	51%	-12.2%	-16.2%
HIP REPLACEMENT							
0-64	76%	66%	73%	60%	60%	-21.9%	0.2%
65+	74%	62%	75%	67%	64%	-14.5%	-5.6%
VCHA							
CATARACT SURGERY							
0-64	78%	67%	83%	85%	83%	5.6%	-2.4%
65+	70%	64%	80%	81%	80%	14.7%	-1.1%
KNEE REPLACEMENT							
0-64	73%	49%	56%	54%	58%	-20.2%	7.6%
65+	71%	51%	57%	52%	61%	-14.5%	17.2%

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
HIP REPLACEMENT							
0-64	77%	52%	63%	53%	63%	-19.0%	17.7%
65+	82%	56%	63%	58%	71%	-12.6%	22.5%
VIHA							
CATARACT SURGERY							
0-64	65%	64%	76%	82%	80%	23.0%	-3.2%
65+	61%	59%	71%	79%	79%	29.1%	-0.5%
KNEE REPLACEMENT							
0-64	79%	66%	78%	66%	65%	-18.5%	-2.0%
65+	80%	62%	78%	64%	63%	-21.1%	-1.3%
HIP REPLACEMENT							
0-64	86%	69%	80%	65%	64%	-24.8%	-1.5%
65+	89%	71%	82%	68%	63%	-29.3%	-8.5%
NHA							
CATARACT SURGERY							
0-64	60%	61%	78%	61%	65%	8.2%	6.3%
65+	46%	55%	74%	58%	53%	14.2%	-9.2%
KNEE REPLACEMENT							
0-64	81%	79%	48%	45%	34%	-58.5%	-25.7%
65+	86%	74%	48%	41%	34%	-60.9%	-17.8%
HIP REPLACEMENT							
0-64	87%	66%	49%	47%	44%	-48.8%	-6.3%
65+	79%	67%	47%	52%	43%	-45.1%	-17.0%
B.C.							
CATARACT SURGERY							
0-64	73%	67%	79%	83%	85%	16.3%	2.5%
65+	67%	64%	77%	81%	82%	21.7%	1.4%
KNEE REPLACEMENT							
0-64	68%	58%	67%	57%	54%	-20.4%	-5.1%
65+	67%	56%	67%	56%	56%	-17.4%	-0.5%

HEALTH CARE

DATA TABLES CONTINUED

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
HIP REPLACEMENT							
0-64	76%	63%	70%	59%	62%	-18.1%	5.5%
65+	76%	64%	72%	64%	65%	-14.8%	2.0%

NOTE(S): The federal benchmarks for cataract surgery, knee replacement and hip replacement are 16 weeks, 26 weeks and 26 weeks respectively. Non-urgent scheduled surgeries were postponed between March 16 and May 18, 2020 as part of the initial COVID-19 pandemic response. As a result, case volumes and wait times for surgical cases completed/waiting during the 2019/20 and 2020/21 fiscal years should be interpreted with caution.

SOURCE(S): Ministry of Health.

Surgical wait time for completed and waiting cases. Health Sector Information, Analysis and Reporting. [Report Date: October 11, 2024].

1.4 HOME CARE

1.4.1 HOME SUPPORT CLIENTS AND HOURS

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF CLIENTS	9,752	9,194	9,501	9,867	10,068	3.2%	2.0%
NUMBER OF HOURS	2,102,290	2,065,961	1,934,688	1,866,272	1,914,388	-8.9%	2.6%
AVERAGE HOURS PER CLIENT	216	225	204	189	190	-11.8%	0.5%
CLIENT RATE PER 1,000 POPULATION, 75+	123	112	111	110	108	-12.2%	-2.3%
FHA							
NUMBER OF CLIENTS	15,975	14,984	16,248	16,354	17,287	8.2%	5.7%
NUMBER OF HOURS	4,277,899	3,848,247	4,252,762	4,183,960	4,462,713	4.3%	6.7%
AVERAGE HOURS PER CLIENT	268	257	262	256	258	-3.6%	0.9%
CLIENT RATE PER 1,000 POPULATION, 75+	127	115	119	113	114	-10.8%	0.2%
VCHA							
NUMBER OF CLIENTS	10,673	10,415	11,353	11,497	12,025	12.7%	4.6%
NUMBER OF HOURS	2,961,367	2,933,342	3,142,293	3,142,576	3,545,667	19.7%	12.8%
AVERAGE HOURS PER CLIENT	277	282	277	273	295	6.3%	7.9%
CLIENT RATE PER 1,000 POPULATION, 75+	118	112	120	116	116	-1.9%	0.0%
VIHA							
NUMBER OF CLIENTS	9,692	9,621	10,254	10,526	10,963	13.1%	4.2%
NUMBER OF HOURS	2,669,223	2,796,255	2,889,197	2,958,389	3,205,231	20.1%	8.3%
AVERAGE HOURS PER CLIENT	275	291	282	281	292	6.2%	4.0%
CLIENT RATE PER 1,000 POPULATION, 75+	115	110	112	108	106	-8.2%	-1.7%

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NHA							
NUMBER OF CLIENTS	2,684	3,203	3,268	3,179	3,766	40.3%	18.5%
NUMBER OF HOURS	468,391	468,647	490,731	412,199	469,916	0.3%	14.0%
AVERAGE HOURS PER CLIENT	175	146	150	130	125	-28.5%	-3.8%
CLIENT RATE PER 1,000 POPULATION, 75+	170	194	191	179	205	20.6%	14.6%
B.C.							
NUMBER OF CLIENTS	48,776	47,417	50,624	51,423	54,109	10.9%	5.2%
NUMBER OF HOURS	12,479,170	12,112,452	12,709,671	12,563,396	13,597,914	9.0%	8.2%
AVERAGE HOURS PER CLIENT	256	255	251	244	251	-1.8%	2.9%
CLIENT RATE PER 1,000 POPULATION, 75+	123	116	119	115	115	-7.0%	0.1%

NOTE(S): Includes long-term, short-term and CSIL clients. Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts. Client counts and hours are for all ages. NHA's client counts are estimates, as they're unable to provide distinct counts.

SOURCE(S): Ministry of Health. HCC Annual Client Counts, Service Volumes and Rates. (Report Date: October 4, 2024).

1.4 HOME CARE

1.4.2 HOME SUPPORT BY SERVICE TYPE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
LONG-TERM HOME SUPPORT							
NUMBER OF CLIENTS	32,443	31,180	33,337	34,007	34,886	7.5%	2.6%
NUMBER OF HOURS	8,451,583	8,173,152	8,556,950	8,225,564	8,697,958	2.9%	5.7%
AVERAGE HOURS PER CLIENT	261	262	257	242	249	-4.3%	3.1%
SHORT-TERM HOME SUPPORT							
NUMBER OF CLIENTS	22,084	22,070	23,349	23,770	26,422	19.6%	11.2%
NUMBER OF HOURS	1,134,410	1,238,710	1,294,480	1,378,349	1,790,515	57.8%	29.9%
AVERAGE HOURS PER CLIENT	51	56	55	58	68	31.9%	16.9%
CSIL							
NUMBER OF CLIENTS	975	948	1,053	1,061	1,066	9.3%	0.5%
NUMBER OF HOURS	2,837,481	2,700,590	2,858,240	2,960,705	3,109,441	9.6%	5.0%
AVERAGE HOURS PER CLIENT	2,910	2,849	2,714	2,790	2,917	0.2%	4.5%

NOTE(S): Clients may receive more than one type of service and in more than one health authority. Client counts are unique within each health authority for each service type, but B.C. totals are the sum of these and are therefore not unique client counts. Client counts and hours are for all ages. Some short-term and long-term Home Support hours cannot be fully separated by health authorities and may contribute to discrepancies in total Home Support hours.

SOURCE(S): Ministry of Health. HCC Annual Client Counts, Service Volumes and Rates. (Report Date: October 4, 2024).

HEALTH CARE

DATA TABLES CONTINUED

1.4 HOME CARE

1.4.3 ASSESSED CLIENT CONTRIBUTION PER DAY FOR HOME SUPPORT

	2020	2021	2022	2023	2024	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
NO CLIENT CONTRIBUTION	67.4%	65.7%	65.1%	69.4%	67.2%	-0.2%	-2.1%
CLIENT CONTRIBUTION	32.6%	34.3%	34.9%	30.6%	32.8%	0.2%	2.1%
QUARTILE 1	<\$24.95	<\$25.90	<\$28.12	<\$30.90	<\$31.88	n/a	n/a
QUARTILE 2	\$24.95 - \$37.10	\$25.90 - \$38.87	\$28.12 - \$41.32	\$30.90 - \$45.12	\$31.88 - \$46.63	n/a	n/a
QUARTILE 3	\$37.11 - \$55.59	\$38.88 - \$58.86	\$41.33 - \$62.39	\$45.13 - \$68.55	\$46.64 - \$71.42	n/a	n/a
QUARTILE 4	>\$55.59	>\$58.86	>\$62.39	>\$68.55	>\$71.42	n/a	n/a

NOTE(S): Includes long-term home support and CSIL.

SOURCE(S): Ministry of Health. Home Support, Assisted Living and Long-Term Care Co-Payments. (Received: October 21, 2024).

1.4 HOME CARE

1.4.4 COMMUNITY BASED PROFESSIONAL SERVICES CLIENTS AND VISITS

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF CLIENTS	31,452	30,408	30,831	31,027	31,080	-1.2%	0.2%
NUMBER OF VISITS	356,814	370,910	362,448	363,560	362,412	1.6%	-0.3%
AVERAGE VISITS PER CLIENT	11.3	12.2	11.8	11.7	11.7	2.8%	-0.5%
FHA							
NUMBER OF CLIENTS	32,883	34,916	36,908	36,358	36,367	10.6%	0.0%
NUMBER OF VISITS	403,647	438,697	437,005	431,758	408,969	1.3%	-5.3%
AVERAGE VISITS PER CLIENT	12.3	12.6	11.8	11.9	11.2	-8.4%	-5.3%
VCHA							
NUMBER OF CLIENTS	24,576	25,096	26,146	25,742	26,322	7.1%	2.3%
NUMBER OF VISITS	305,803	346,941	354,202	339,423	347,958	13.8%	2.5%
AVERAGE VISITS PER CLIENT	12.4	13.8	13.5	13.2	13.2	6.2%	0.3%
VIHA							
NUMBER OF CLIENTS	29,436	29,384	31,737	32,747	34,526	17.3%	5.4%
NUMBER OF VISITS	452,917	468,144	463,319	472,247	499,401	10.3%	5.7%
AVERAGE VISITS PER CLIENT	15.4	15.9	14.6	14.4	14.5	-6.0%	0.3%
NHA							
NUMBER OF CLIENTS	11,741	13,754	14,400	15,908	14,757	25.7%	-7.2%
NUMBER OF VISITS	95,695	100,444	96,956	99,431	111,579	16.6%	12.2%
AVERAGE VISITS PER CLIENT	8.2	7.3	6.7	6.3	7.6	-7.2%	21.0%
B.C.							
NUMBER OF CLIENTS	130,088	133,558	140,022	141,782	143,052	10.0%	0.9%
NUMBER OF VISITS	1,614,876	1,725,136	1,713,930	1,706,419	1,730,319	7.1%	1.4%
AVERAGE VISITS PER CLIENT	12.4	12.9	12.2	12.0	12.1	-2.6%	0.5%

NOTE(S): Includes case management, community nursing services, community rehab services and clinical social work clients. Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts. Client counts and visits are for all ages.

SOURCE(S): Ministry of Health. HCC Annual Client Counts, Service Volumes and Rates. (Report Date: October 4, 2024).

HEALTH CARE

DATA TABLES CONTINUED

1.4 HOME CARE

1.4.5 HOME CARE COMPLAINTS RECEIVED BY THE PATIENT CARE QUALITY OFFICE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	134	99	151	89	53	-60.4%	-40.4%
FHA	309	355	360	352	359	16.2%	2.0%
VCHA	73	93	103	66	78	6.8%	18.2%
VIHA	150	139	125	154	138	-8.0%	-10.4%
NHA	32	25	36	15	17	-46.9%	13.3%
B.C.	698	711	775	676	645	-7.6%	-4.6%

NOTE(S): The data are for all ages.

SOURCE(S): Patient Care Quality Office. Complaints in Home and Community Care and Long-Term Care. (Received: September 3, 2024).

1.4 HOME CARE

1.4.6 HOME CARE COMPLAINTS RECEIVED BY THE PATIENT CARE QUALITY OFFICE BY TYPE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ACCESSIBILITY	130	158	138	115	146	12.3%	27.0%
ACCOMMODATION	14	10	23	15	30	114.3%	100.0%
ADMINISTRATIVE FAIRNESS	16	30	45	52	32	100.0%	-38.5%
ATTITUDE AND CONDUCT	79	78	99	90	68	-13.9%	-24.4%
CARE	232	181	243	199	179	-22.8%	-10.1%
CHALLENGING PATIENT/ FAMILY BEHAVIOUR	1	1	4	1	2	100.0%	100.0%
COMMUNICATION	109	117	84	90	75	-31.2%	-16.7%
CONFIDENTIALITY OR PRIVACY	3	3	11	5	4	33.3%	-20.0%
COORDINATION	63	76	61	42	29	-54.0%	-31.0%
DISCHARGE ARRANGEMENTS	8	4	9	8	9	12.5%	12.5%
ENVIRONMENTAL	4	10	14	8	10	150.0%	25.0%
FINANCIAL	23	19	19	25	17	-26.1%	-32.0%
RESIDENTS BILL OF RIGHTS	1	1	0	0	0	-100.0%	n/a
SAFETY	11	23	9	10	15	36.4%	50.0%
LOST ARTICLE	0	0	6	4	2	n/a	-50.0%
UNKNOWN	4	0	10	12	27	575.0%	125.0%
B.C. TOTAL	698	711	775	676	645	-7.6%	-4.6%

SOURCE(S): Patient Care Quality Office. Complaints in Home and Community Care and Long-Term Care. (Received: September 3, 2024).

1.5 ADULT DAY PROGRAMS AND RESPITE CARE

1.5.1 ADULT DAY PROGRAMS CLIENTS AND DAYS

	2019/20	2020/21	2021/22*	2022/23*	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF CLIENTS	1,678	356	840	1,396	1,617	-3.6%	15.8%
NUMBER OF PROGRAM DAYS	63,819	2,398	18,022	38,910	51,711	-19.0%	32.9%
AVERAGE DAYS PER CLIENT	38	7	21	28	32	-15.9%	14.7%
FHA							
NUMBER OF CLIENTS	2,050	48	832	1,743	2,159	5.3%	23.9%
NUMBER OF PROGRAM DAYS	74,312	110	12,264	49,471	75,530	1.6%	52.7%
AVERAGE DAYS PER CLIENT	36	2	15	28	35	-3.5%	23.3%
VCHA							
NUMBER OF CLIENTS	1,626	29	842	1,316	1,551	-4.6%	17.9%
NUMBER OF PROGRAM DAYS	77,064	289	24,547	49,790	67,482	-12.4%	35.5%
AVERAGE DAYS PER CLIENT	47	10	29	38	44	-8.2%	15.0%
VIHA							
NUMBER OF CLIENTS	1,573	526	1,195	1,501	1,499	-4.7%	-0.1%
NUMBER OF PROGRAM DAYS	60,094	9,829	36,065	52,935	59,492	-1.0%	12.4%
AVERAGE DAYS PER CLIENT	38	19	30	35	40	3.9%	12.5%
NHA							
NUMBER OF CLIENTS	331	30	n/a	n/a	93	-71.9%	n/a
NUMBER OF PROGRAM DAYS	13,102	284	998	1,176	3,054	-76.7%	159.7%
AVERAGE DAYS PER CLIENT	40	9	n/a	n/a	33	-17.0%	n/a
B.C.							
NUMBER OF CLIENTS	7,258	989	3,709	5,956	6,919	-4.7%	n/a
NUMBER OF PROGRAM DAYS	288,391	12,910	90,898	191,106	257,269	-10.8%	n/a
AVERAGE DAYS PER CLIENT	40	13	25	32	37	-6.4%	n/a

NOTE(S): Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts. Due to the pandemic, the Ministry of Health issued full suspensions of ADPs for much of 2020/21. Therefore the number of clients and program days had a significant drop in 2020/21. *NHA is unable to provide the distinct client count for ADP for fiscal years 2020/21 and 2022/23, therefore the average days of per client in B.C. for 2021/22 and 2022/23 are based on the other four health authorities.

SOURCE(S): Ministry of Health.
HCC Annual Client Counts, Service Volumes and Rates. (Report Date: October 4, 2024).

HEALTH CARE

DATA TABLES CONTINUED

1.5 ADULT DAY PROGRAMS AND RESPITE CARE

1.5.2 WAITLIST FOR ADULT DAY PROGRAMS, AT MARCH 31

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF ADPS	35	29	30	42	38	8.6%	-9.5%
NUMBER OF CLIENTS WAITING	155	217	140	87	70	-54.8%	-19.5%
AVERAGE WAIT TIME	74	259	111	57	32	-56.9%	-44.0%
FHA							
NUMBER OF ADPS	18	18	16	18	21	16.7%	16.7%
NUMBER OF CLIENTS WAITING	374	553	195	163	263	-29.7%	61.3%
AVERAGE WAIT TIME	128	n/a	91	12	51	-60.5%	322.4%
VCHA*							
NUMBER OF ADPS	22	19	20	20	22	0.0%	10.0%
NUMBER OF CLIENTS WAITING	329	n/a	n/a	83	183	-44.4%	120.5%
AVERAGE WAIT TIME	59	n/a	n/a	97	107	81.5%	10.6%
VIHA**							
NUMBER OF ADPS	32	31	30	27	28	-12.5%	3.7%
NUMBER OF CLIENTS WAITING	318	292	442	588	685	115.4%	16.5%
AVERAGE WAIT TIME	98	92	101	n/a	n/a	n/a	n/a
NHA***							
NUMBER OF ADPS	3	5	9	14	15	400.0%	7.1%
NUMBER OF CLIENTS WAITING	13	20	11	69	63	384.6%	-8.7%
AVERAGE WAIT TIME	97	n/a	n/a	n/a	313	222.7%	n/a
B.C.							
NUMBER OF ADPS	110	102	105	121	124	12.7%	2.5%
NUMBER OF CLIENTS WAITING	1,189	n/a	n/a	990	1,264	6.3%	27.7%
AVERAGE WAIT TIME	94	n/a	n/a	n/a	n/a	n/a	n/a

NOTE(S): * VCHA: Waitlists were not centrally maintained during the pandemic due to staff redeployments and service shutdowns. **VIHA is in a process of creating a new electronic waitlist system for ADP, the wait time for ADP is not available in 2022/23 and 2023/24. ***Although NHA has 14 ADPs in 2019/20, 17 ADPs in 2020/21 and 2021/22, and 18 ADPs in 2022/23 and 2023/24, waitlist data was only received for 3 programs in 2019/20, 5 programs in 2020/21, 9 programs in 2021/22, 14 programs in 2022/23 and 15 programs in 2023/24. The B.C. average is a calculated weighted average..

SOURCE(S): Health Authorities.

Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. (Received: 13 June 2024 to 23 July 2024)

1.5 ADULT DAY PROGRAMS AND RESPITE CARE

1.5.3 OVERNIGHT RESPITE CARE BEDS, AT MARCH 31

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	56	58	59	59	59	5.4%	0.0%
FHA	63	61	61	68	57	-9.5%	-16.2%
VCHA	44	44	44	44	44	0.0%	0.0%
VIHA	50	50	50	49	50	0.0%	2.0%
NHA	35	29	29	35	35	0.0%	0.0%
B.C.	248	242	243	255	245	-1.2%	-3.9%

SOURCE(S): Health Authorities.

Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. (Received: 13 June 2024 to 23 July 2024)

1.6 ASSISTED LIVING

1.6.1 ASSISTED LIVING RESIDENCES AND UNITS, AT MARCH 31

	2020	2021	2022	2023*	2024**	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SUBSIDIZED REGISTERED ASSISTED LIVING SITES	133	136	136	135	135	1.5%	0.0%
SUBSIDIZED UNITS	4,262	4,347	4,415	4,338	4,342	1.9%	0.1%
PRIVATE UNITS	1,297	1,319	1,276	1,327	1,327	2.3%	0.0%
PRIVATE REGISTERED ASSISTED LIVING SITES	73	69	70	68	67	-8.2%	-1.5%
PRIVATE UNITS	2,585	2,645	2,737	2,685***	2,660	2.9%	n/a

NOTE(S): *Due to a high volume of assisted living residences being late in registering by March 31, the numbers reported for 2023 are the numbers received by November 21. Therefore, they are not the same as the numbers reported in OSA's Long-Term Care and Assisted Living Directory **Kiwanis Suites and Kiwanis House are separately registered in the Assisted Living Registry, as are Marrion Village 1950 and Marrion Village 1980. Therefore, they are not the same as the numbers reported in OSA's Long-Term Care and Assisted Living Directory *** Chalmers Lodge in Vancouver Coastal was temporarily closed for renovations and residents were residing at Rideau. Their registration was previously for 115 units.

SOURCE(S): Ministry of Health.

Assisted Living Services. Assisted Living Registrar. (Received: August 8, 2024)

HEALTH CARE

DATA TABLES CONTINUED

1.6 ASSISTED LIVING

1.6.2 MONTHLY RESIDENT RATES (\$) FOR PUBLICLY-SUBSIDIZED ASSISTED LIVING UNIT

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
MAXIMUM MONTHLY RATE							
SINGLE	n/a	n/a	\$3,190-\$4,673	\$3,243-\$4,765	\$3,260-\$5,107	n/a	n/a
COUPLE	n/a	n/a	\$3,690-\$7,929	\$3,743-\$8,112	\$3,840-\$8,799	n/a	n/a
FHA*							
MAXIMUM MONTHLY RATE							
SINGLE	n/a	n/a	\$3,308-\$4,138	\$3,839-\$4,465	\$4,031-\$4,640	n/a	n/a
COUPLE	n/a	n/a	\$4,638	\$4,990	\$5,165-\$7,346	n/a	n/a
VCHA							
MAXIMUM MONTHLY RATE							
SINGLE	n/a	n/a	\$2,246-\$4,779	\$2,418-\$5,046	\$2,700-\$3,530	n/a	n/a
COUPLE	n/a	n/a	\$2,489-\$5,032	\$2,661-\$5,299	\$3,200-\$4,030	n/a	n/a
VIHA**							
MAXIMUM MONTHLY RATE							
SINGLE	n/a	n/a	\$3,250	\$3,250	\$3,250	n/a	0.0%
COUPLE	n/a	n/a	\$3,750-\$4,750	\$3,750-\$4,750	\$3,750-\$4,750	n/a	n/a
NHA							
MAXIMUM MONTHLY RATE							
SINGLE	n/a	n/a	\$2,658-\$3,548	\$2,732-\$3,622	\$2,674-\$3,564	n/a	n/a
COUPLE	n/a	n/a	\$4,316-\$5,206	\$4,464-\$5,354	\$4,349-\$5,239	n/a	n/a

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
B.C.							
MAXIMUM MONTHLY RATE							
SINGLE	n/a	n/a	\$2,246-\$4,779	\$2,418-\$5,046	\$2,674-\$5,107	n/a	n/a
COUPLE	n/a	n/a	\$2,489-\$7,929	\$2,661-\$8,112	\$3,200-\$8,799	n/a	n/a
MINIMUM MONTHLY RATE							
SINGLE	\$1,041.40	\$1,060.30	\$1,070.90	\$1,093.50	\$1,163.90	11.8%	6.4%
COUPLE	\$1,586.40	\$1,615.00	\$1,631.20	\$1,665.60	\$1,772.90	11.8%	6.4%

NOTE(S): The maximum rate is a combination of the market rate for housing and hospitality services within the community and the actual costs of personal care services. This rate is determined by each health authority.*the maximum monthly rate for a couple doesn't vary in 2022 and 2023. **the maximum monthly rate for single seniors doesn't vary by type of accommodation. The minimum monthly rate applies to the whole of B.C.

SOURCE(S): Ministry of Health. Assisted Living. [Cited: May 2, 2024.]
<https://www2.gov.bc.ca/gov/content/health/accessing-health-care/home-community-care/care-options-and-cost/assisted-living>.
 Office of the Seniors Advocate.
 2024 Long-Term Care and Assisted Living Directory. (Extracted: November 13, 2024)

HEALTH CARE

DATA TABLES CONTINUED

1.6 ASSISTED LIVING

1.6.3 ASSESSED CLIENT CONTRIBUTIONS IN SUBSIDIZED ASSISTED LIVING

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
AVERAGE CO-PAYMENT AMOUNT	\$1,329.72	\$1,357.73	\$1,368.01	\$1,459.75	\$1,499.38	12.8%	2.7%
MEDIAN CO-PAYMENT AMOUNT	\$1,198.28	\$1,220.97	\$1,243.02	\$1,280.07	\$1,343.53	12.1%	5.0%
CLIENTS PAYING MAXIMUM RATE	37	13	6	5	3	-91.9%	-40.0%
FHA							
AVERAGE CO-PAYMENT AMOUNT	\$1,544.38	\$1,499.90	\$1,537.16	\$1,600.52	\$1,641.15	6.3%	2.5%
MEDIAN CO-PAYMENT AMOUNT	\$1,269.39	\$1,289.57	\$1,314.89	\$1,342.57	\$1,401.45	10.4%	4.4%
CLIENTS PAYING MAXIMUM RATE	9	2	10	16	8	-11.1%	-50.0%
VCHA							
AVERAGE CO-PAYMENT AMOUNT	\$1,403.59	\$1,371.52	\$1,449.08	\$1,462.54	\$1,514.43	7.9%	3.5%
MEDIAN CO-PAYMENT AMOUNT	\$1,188.77	\$1,195.04	\$1,224.70	\$1,240.54	\$1,295.29	9.0%	4.4%
CLIENTS PAYING MAXIMUM RATE	13	18	15	24	21	61.5%	-12.5%
VIHA							
AVERAGE CO-PAYMENT AMOUNT	\$1,417.90	\$1,423.25	\$1,474.02	\$1,523.15	\$1,529.57	7.9%	0.4%
MEDIAN CO-PAYMENT AMOUNT	\$1,252.50	\$1,270.32	\$1,304.51	\$1,328.95	\$1,392.65	11.2%	4.8%
CLIENTS PAYING MAXIMUM RATE	20	13	8	15	10	-50.0%	-33.3%
NHA							
AVERAGE CO-PAYMENT AMOUNT	\$1,478.06	\$1,542.20	\$1,496.43	\$1,560.65	\$1,619.02	9.5%	3.7%
MEDIAN CO-PAYMENT AMOUNT	\$1,314.74	\$1,314.89	\$1,296.28	\$1,378.94	\$1,440.77	9.6%	4.5%
CLIENTS PAYING MAXIMUM RATE	6	5	4	12	15	150.0%	25.0%
B.C.							
AVERAGE CO-PAYMENT AMOUNT	\$1,441.23	\$1,431.82	\$1,468.28	\$1,524.18	\$1,560.89	8.3%	2.4%
MEDIAN CO-PAYMENT AMOUNT	\$1,237.48	\$1,252.18	\$1,274.87	\$1,309.79	\$1,364.50	10.3%	4.2%
CLIENTS PAYING MAXIMUM RATE	85	51	43	72	57	-32.9%	-20.8%

NOTE(S): The maximum client contribution rate is determined by individual service providers and are not available from the Ministry of Health. Therefore, clients assessed at the maximum rate are not included resulting in an underestimation of the average and median rates. "Clients paying maximum rate" is the count of clients based on actual payment not the assessed monthly rate.

SOURCE(S): Ministry of Health.
Home Support, Assisted Living and Long-Term Care Co-Payments. (Received: October 21, 2024).

Health Authorities.
Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. (Received: 13 June 2024 to 23 July 2024)

1.6 ASSISTED LIVING

1.6.4 CLIENTS AND PERSONAL CARE HOURS IN SUBSIDIZED ASSISTED LIVING

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CLIENTS	1,180	1,147	1,137	1,158	1,130	-4.2%	-2.4%
CARE HOURS	358,181	373,614	362,305	376,561	395,811	10.5%	5.1%
SUBSIDIZED UNITS	947	931	945	926	926	-2.2%	0.0%
AVERAGE CARE HOURS PER UNIT	378	401	383	407	427	13.0%	5.1%
FHA							
CLIENTS	1,706	1,617	1,660	1,686	1,658	-2.8%	-1.7%
CARE HOURS	598,366	602,426	594,359	591,147	611,867	2.3%	3.5%
SUBSIDIZED UNITS	1,328	1,334	1,386	1,322	1,326	-0.2%	0.3%
AVERAGE CARE HOURS PER UNIT	451	452	429	447	461	2.4%	3.2%
VCHA							
CLIENTS	1,061	1,041	1,012	1,035	973	-8.3%	-6.0%
CARE HOURS	195,284	178,959	184,014	187,723	191,512	-1.9%	2.0%
SUBSIDIZED UNITS	849	845	841	847	847	-0.2%	0.0%
AVERAGE CARE HOURS PER UNIT	230	212	219	222	226	-1.7%	2.0%
VIHA							
CLIENTS	1,139	1,091	1,098	1,115	1,047	-8.1%	-6.1%
CARE HOURS	440,285	450,541	436,774	466,535	460,395	4.6%	-1.3%
SUBSIDIZED UNITS	850	948	950	950	950	11.8%	0.0%
AVERAGE CARE HOURS PER UNIT	518	475	460	491	485	-6.4%	-1.3%
NHA							
CLIENTS	356	356	356	356	356	0.0%	0.0%
CARE HOURS	108,610	110,500	110,500	110,500	110,500	1.7%	0.0%
SUBSIDIZED UNITS	288	289	293	293	293	1.7%	0.0%
AVERAGE CARE HOURS PER UNIT	377	382	377	377	377	0.0%	0.0%

HEALTH CARE

DATA TABLES CONTINUED

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
B.C.							
CLIENTS	5,442	5,252	5,263	5,350	5,164	-5.1%	-3.5%
CARE HOURS	1,700,727	1,716,040	1,687,952	1,732,466	1,770,084	4.1%	2.2%
SUBSIDIZED UNITS	4,262	4,347	4,415	4,338	4,342	1.9%	0.1%
AVERAGE CARE HOURS PER UNIT	399	395	382	399	408	2.2%	2.1%

NOTE(S): Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts. The data only includes clients receiving personal care hours. Therefore, the distinct client count could be understated. NHA reported values are estimates. Due to a high volume of assisted living residences late in registration by March 31, the numbers reported for 2023 are the numbers available by November 21. Therefore, they are not the same as the numbers reported in OSA's Long-Term Care and Assisted Living Directory (pending on directory validation results).

SOURCE(S): Ministry of Health.
HCC Annual Client Counts, Service Volumes and Rates. (Report Date: October 4, 2024).
Assisted Living Services. Assisted Living Registrar. (Received: August 8, 2024)

1.6 ASSISTED LIVING

1.6.5 WAITLIST FOR SUBSIDIZED REGISTERED ASSISTED LIVING, AT MARCH 31

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	231	167	213	274	229	-0.9%	-16.4%
FHA	111	51	50	85	116	4.5%	36.5%
VCHA	114	53	82	92	142	24.6%	54.3%
VIHA	107	52	88	221	332	210.3%	50.2%
NHA	328	343	332	385	405	23.5%	5.2%
B.C.	891	666	765	1,057	1,224	37.4%	15.8%

SOURCE(S): Health Authorities.
Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. (Received: June 13, 2024 to July 23, 2024)

1.6 ASSISTED LIVING

1.6.6 REPORTABLE INCIDENTS IN REGISTERED ASSISTED LIVING

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ABUSE OR NEGLECT	7	13	14	24	27	285.7%	12.5%
AGGRESSION	31	144	115	145	165	432.3%	13.8%
ATTEMPTED SUICIDE	10	18	15	11	5	-50.0%	-54.5%
DISEASE OUTBREAK	28	32	72	83	18	-35.7%	-78.3%
FALLS	1,108	1,456	1,958	2,129	2,156	94.6%	1.3%
FIRE/FLOOD/GAS LEAK	18	7	4	12	0	-100.0%	-100.0%
MEDICATION ERROR	18	61	46	41	46	155.6%	12.2%
OVERDOSE	n/a	n/a	n/a	6	9	n/a	50.0%
MISSING/WANDERING	49	59	71	69	61	24.5%	-11.6%
INJURY	9	64	105	110	39	333.3%	-64.5%
POLICE INCIDENT/CALL	35	21	29	32	45	28.6%	40.6%
UNEXPECTED DEATH	95	124	122	108	105	10.5%	-2.8%
UNEXPECTED ILLNESS	265	1,420	2,256	2,467	3,340	1160.4%	35.4%
OTHER	116	32	64	52	412	255.2%	692.3%
TOTAL	1,789	3,451	4,871	5,289	6,428	259.3%	21.5%

NOTE(S): In 2019, the BC Ministry of Health updated guidelines for tracking and reporting incidents, including falls and unexpected illness, in assisted living residence; resulting in more consistency in reporting. Since 2022/23, medication error and overdose are reported separately, but the numbers have been combined before 2022/23.

SOURCE(S): Ministry of Health.
Reportable Incidents Breakdown 2018-2023. Assisted Living Registrar. (Received: August 8, 2024)

HEALTH CARE

DATA TABLES CONTINUED

1.6 ASSISTED LIVING

1.6.7 FALLS IN REGISTERED ASSISTED LIVING

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
FALLS	269	465	576	525	578	114.9%	10.1%
FALLS PER 100 UNITS	13	23	28	27	30	128.4%	10.9%
FHA							
FALLS	346	374	550	594	564	63.0%	-5.1%
FALLS PER 100 UNITS	13	14	20	21	20	55.1%	-3.0%
VCHA							
FALLS	159	178	275	276	285	79.2%	3.3%
FALLS PER 100 UNITS	11	12	19	20	20	90.8%	0.0%
VIHA							
FALLS	300	368	489	703	686	128.7%	-2.4%
FALLS PER 100 UNITS	19	21	27	38	37	98.1%	-2.9%
NHA							
FALLS	34	71	68	31	43	26.5%	38.7%
FALLS PER 100 UNITS	11	23	21	9	13	20.7%	38.7%
B.C.							
FALLS	1,108	1,456	1,958	2,129	2,156	94.6%	1.3%
FALLS PER 100 UNITS	14	18	23	25	26	90.3%	1.5%

NOTE(S): In 2019, the BC Ministry of Health updated guidelines for tracking and reporting incidents, including falls and unexpected illness, in assisted living residence; resulting in more consistency in reporting.

SOURCE(S): Ministry of Health.
Reportable Incidents Breakdown 2020-2024. Assisted Living Registrar. (Received: August 8, 2024)
Assisted Living Services. Assisted Living Registrar. (Received: August 8, 2024)

1.6 ASSISTED LIVING

1.6.8 COMPLAINTS ABOUT REGISTERED ASSISTED LIVING

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
COMPLAINTS	22	21	22	21	28	27.3%	33.3%
ISSUES INVESTIGATED	79	69	46	72	53	-32.9%	-26.4%
FHA							
COMPLAINTS	14	12	25	20	26	85.7%	30.0%
ISSUES INVESTIGATED	40	44	58	98	43	7.5%	-56.1%
VCHA							
COMPLAINTS	6	9	12	12	8	33.3%	-33.3%
ISSUES INVESTIGATED	15	36	26	26	12	-20.0%	-53.8%
VIHA							
COMPLAINTS	11	10	21	24	24	118.2%	0.0%
ISSUES INVESTIGATED	32	19	30	78	46	43.8%	-41.0%
NHA							
COMPLAINTS	4	4	10	5	5	25.0%	0.0%
ISSUES INVESTIGATED	21	16	21	15	15	-28.6%	0.0%
B.C.							
COMPLAINTS	57	56	90	82	91	59.6%	11.0%
ISSUES INVESTIGATED	187	184	181	289	169	-9.6%	-41.5%

SOURCE(S): Ministry of Health.
Complaint Analysis. Assisted Living Registrar. (Received: August 8, 2024)

HEALTH CARE

DATA TABLES CONTINUED

1.6 ASSISTED LIVING

1.6.9 SITE INSPECTIONS FOR REGISTERED ASSISTED LIVING BY TYPE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
APPLICATION FOR REGISTRATION	6	1	7	7	1	-83.3%	-85.7%
APPLICATION FOR REGISTRATION FOLLOW-UP	1	3	1	2	0	-100.0%	-100.0%
COMPLAINT	14	12	8	13	24	71.4%	84.6%
COMPLAINT FOLLOW-UP	6	8	17	7	23	283.3%	228.6%
EDUCATION	2	16	25	5	0	-100.0%	-100.0%
FULL REVIEW	0	0	0	1	0	n/a	-100.0%
HEALTH & SAFETY ISSUE	6	0	5	2	0	-100.0%	-100.0%
OTHER	6	3	0	1	0	-100.0%	-100.0%
POSSIBLE UNREGISTERED	11	9	6	9	6	-45.5%	-33.3%
SITE INSPECTION	15	9	11	3	0	-100.0%	-100.0%
SITE VISIT	9	8	4	0	0	-100.0%	n/a
TOTAL INSPECTIONS	76	69	84	50	54	-28.9%	8.0%

SOURCE(S): Ministry of Health.
Assisted Living Services. Assisted Living Registrar. (Received: August 8, 2024)

1.7 LONG-TERM CARE

1.7.1 DEMOGRAPHICS FOR PUBLICLY-SUBSIDIZED LONG-TERM CARE, AT MARCH 31

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
FACILITIES	79	79	78	80	80	1.3%	0.0%
BEDS	6,179	6,204	6,185	6,302	6,400	3.6%	1.6%
PUBLICLY-FUNDED BEDS	5,953	5,950	5,954	6,004	6,080	2.1%	1.3%
PRIVATE PAY BEDS	226	254	231	298	320	41.6%	7.4%
FHA							
FACILITIES	80	81	79	79	79	-1.3%	0.0%
BEDS	9,458	9,478	9,388	9,390	9,404	-0.6%	0.1%
PUBLICLY-FUNDED BEDS	8,482	8,576	8,451	8,617	8,807	3.8%	2.2%
PRIVATE PAY BEDS	976	902	947	773	597	-38.8%	-22.8%
VCHA							
FACILITIES	54	55	54	54	55	1.9%	1.9%
BEDS	6,465	6,761	6,625	6,595	6,724	4.0%	2.0%
PUBLICLY-FUNDED BEDS	6,332	6,626	6,493	6,472	6,563	3.6%	1.4%
PRIVATE PAY BEDS	133	135	132	123	161	21.1%	30.9%
VIHA							
FACILITIES	58	57	58	59	59	1.7%	0.0%
BEDS	5,717	5,753	5,766	5,894	5,889	3.0%	-0.1%
PUBLICLY-FUNDED BEDS	5,510	5,556	5,594	5,730	5,738	4.1%	0.1%
PRIVATE PAY BEDS	207	197	172	164	151	-27.1%	-7.9%
NHA							
FACILITIES	24	24	24	24	25	4.2%	4.2%
BEDS	1,165	1,161	1,146	1,176	1,182	1.5%	0.5%
PUBLICLY-FUNDED BEDS	1,155	1,150	1,136	1,168	1,176	1.8%	0.7%
PRIVATE PAY BEDS	10	11	10	8	6	-40.0%	-25.0%

HEALTH CARE

DATA TABLES CONTINUED

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
B.C.							
FACILITIES	295	296	293	296	298	1.0%	0.7%
BEDS	28,984	29,357	29,120	29,357	29,599	2.1%	0.8%
PUBLICLY-FUNDED BEDS	27,432	27,858	27,628	27,991	28,364	3.4%	1.3%
PRIVATE PAY BEDS	1,552	1,499	1,492	1,366	1,235	-20.4%	-9.6%

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors which are included in the Long-Term Care and Assisted Living Directory. This includes publicly-subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded. By 2018, Adanac Lodge (VCHA) transitioned its entire program to offer specialized LTC services for younger adults aged 19 to 65. As a result, it has been excluded from the Directory since 2019/20. Therefore, the numbers from 2019/20 to 2022/23 differ from those published last year. The number of publicly-funded beds in Hilton Villa Seniors Community (Fraser Health) was corrected for 2022 year, therefore, the amount of total beds and the publicly-funded beds in Fraser Health and B.C. were updated.

SOURCE(S): Office of the Seniors Advocate.

2024 Long-Term Care and Assisted Living Directory. (Extracted: November 13, 2024)

1.7 LONG-TERM CARE

1.7.2 ROOM AND BED CONFIGURATION IN PUBLICLY-SUBSIDIZED LONG-TERM CARE, AT MARCH 31

	2020	2021	2022	2023	2024	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA							
SINGLE OCCUPANCY ROOMS	93.5%	93.6%	94.1%	94.3%	94.4%	0.9%	0.1%
DOUBLE OCCUPANCY ROOMS	4.1%	4.0%	3.6%	3.5%	3.4%	-0.7%	-0.1%
MULTI-BED ROOMS	2.4%	2.4%	2.3%	2.2%	2.2%	-0.2%	0.0%
FHA							
SINGLE OCCUPANCY ROOMS	89.9%	89.9%	90.1%	89.9%	90.3%	0.4%	0.4%
DOUBLE OCCUPANCY ROOMS	7.4%	7.5%	7.7%	7.8%	7.9%	0.5%	0.1%
MULTI-BED ROOMS	2.6%	2.6%	2.3%	2.3%	1.8%	-0.8%	-0.5%
VCHA							
SINGLE OCCUPANCY ROOMS	81.2%	82.8%	84.4%	84.9%	86.9%	5.7%	2.0%
DOUBLE OCCUPANCY ROOMS	12.3%	11.1%	10.6%	10.2%	9.4%	-2.9%	-0.8%
MULTI-BED ROOMS	6.5%	6.1%	5.0%	4.9%	3.6%	-2.9%	-1.3%
VIHA							
SINGLE OCCUPANCY ROOMS	88.9%	91.1%	91.8%	92.2%	92.3%	3.4%	0.1%
DOUBLE OCCUPANCY ROOMS	6.6%	4.7%	4.5%	4.3%	4.3%	-2.3%	0.0%
MULTI-BED ROOMS	4.5%	4.2%	3.7%	3.5%	3.4%	-1.1%	-0.1%

	2020	2021	2022	2023	2024	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
NHA							
SINGLE OCCUPANCY ROOMS	95.4%	95.2%	95.1%	94.8%	95.2%	-0.2%	0.4%
DOUBLE OCCUPANCY ROOMS	3.2%	3.3%	3.6%	3.8%	3.5%	0.3%	-0.3%
MULTI-BED ROOMS	1.4%	1.4%	1.4%	1.3%	1.3%	-0.1%	0.0%
B.C.							
SINGLE OCCUPANCY ROOMS	89.0%	89.7%	90.3%	90.5%	91.1%	2.1%	0.6%
DOUBLE OCCUPANCY ROOMS	7.3%	6.8%	6.6%	6.5%	6.4%	-0.9%	-0.1%
MULTI-BED ROOMS	3.7%	3.5%	3.1%	3.0%	2.6%	-1.1%	-0.4%

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors which are included in the Long-Term Care and Assisted Living Directory. This includes publicly-subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded. By 2018, Adanac Lodge (VCHA) transitioned its entire program to offer specialized LTC services for younger adults aged 19 to 65. As a result, it has been excluded from the Directory since 2019/20. Therefore, the numbers from 2020 to 2023 differ from those published last year.

SOURCE(S):Sources: Office of the Seniors Advocate.
2024 Long-Term Care and Assisted Living Directory. (Extracted: November 13, 2024)

1.7 LONG-TERM CARE

1.7.3 PERCENT OF LONG-TERM CARE RESIDENTS IN SINGLE OCCUPANCY ROOMS

	2019/20	2020/21	2021/22	2022/23	2023/24	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
RESIDENTS IN SINGLE OCCUPANCY ROOMS	76%	77%	77%	77%	79%	3.0%	2.0%

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors which are included in the Long-Term Care and Assisted Living Directory. This includes publicly-subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded. By 2018, Adanac Lodge (VCHA) transitioned its entire program to offer specialized LTC services for younger adults aged 19 to 65. As a result, it has been excluded from the Directory since 2019/20. Therefore, the numbers from 2019/20 to 2022/23 differ from those published last year.

SOURCE(S):Sources: Office of the Seniors Advocate.
2024 Long-Term Care and Assisted Living Directory. (Extracted: November 13, 2024)

HEALTH CARE

DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.4 MONTHLY RATES (PER PERSON) FOR CLIENT CONTRIBUTIONS IN LONG-TERM CARE

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
MINIMUM							
SINGLES	\$1,189.70	\$1,204.90	\$1,237.20	\$1,337.80	\$1,417.00	19.1%	5.9%
COUPLES SHARING A ROOM	\$828.63	\$840.16	\$864.76	\$941.36	\$1,001.69	20.9%	6.4%
MAXIMUM	\$3,444.60	\$3,448.00	\$3,575.50	\$3,847.20	\$3,974.10	15.4%	3.3%

SOURCE(S): Ministry of Health.
Long-Term Care Services. (Extracted: May 2, 2024).

URL: <https://www2.gov.bc.ca/gov/content/health/accessing-health-care/home-community-care/care-options-and-cost/long-term-care-services>

1.7 LONG-TERM CARE

1.7.5 ASSESSED CLIENT CONTRIBUTIONS IN LONG-TERM CARE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
AVERAGE	\$1,900.28	\$2,018.34	\$2,009.23	\$2,143.51	\$2,197.50	15.6%	2.5%
MEDIAN	\$1,548.43	\$1,642.46	\$1,646.33	\$1,707.26	\$1,742.97	12.6%	2.1%
CLIENTS PAYING MAXIMUM RATE	419	377	427	491	473	12.9%	-3.7%
FHA							
AVERAGE	\$1,873.26	\$1,968.05	\$1,981.82	\$2,074.80	\$2,131.92	13.8%	2.8%
MEDIAN	\$1,530.70	\$1,605.73	\$1,613.93	\$1,645.46	\$1,691.77	10.5%	2.8%
CLIENTS PAYING MAXIMUM RATE	613	585	679	699	669	9.1%	-4.3%
VCHA							
AVERAGE	\$1,832.90	\$1,927.17	\$1,951.88	\$2,047.82	\$2,100.77	25.8%	12.6%
MEDIAN	\$1,393.60	\$1,473.20	\$1,487.23	\$1,505.80	\$1,567.86	34.3%	24.3%
CLIENTS PAYING MAXIMUM RATE	701	608	716	745	734	4.7%	-1.5%
VIHA							
AVERAGE	\$1,989.48	\$2,099.82	\$2,131.30	\$2,223.34	\$2,305.24	n/a	n/a
MEDIAN	\$1,665.00	\$1,756.60	\$1,755.33	\$1,804.13	\$1,871.06	n/a	n/a
CLIENTS PAYING MAXIMUM RATE	423	530	619	549	580	37.1%	5.6%

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NHA							
AVERAGE	\$1,814.34	\$1,960.90	\$1,979.15	\$2,150.43	\$2,176.83	20.0%	1.2%
MEDIAN	\$1,456.77	\$1,565.53	\$1,584.53	\$1,665.93	\$1,714.87	17.7%	2.9%
CLIENTS PAYING MAXIMUM RATE	139	107	59	54	91	-34.5%	68.5%
B.C.							
AVERAGE	\$1,889.72	\$1,994.79	\$2,010.89	\$2,114.70	\$2,174.58	15.1%	2.8%
MEDIAN	\$1,524.73	\$1,607.40	\$1,617.20	\$1,655.00	\$1,708.07	12.0%	3.2%
CLIENTS PAYING MAXIMUM RATE	2,295	2,207	2,500	2,538	2,547	11.0%	0.4%

SOURCE(S): Ministry of Health.
Home Support, Assisted Living and Long-Term Care Co-Payments. (Received: October 21, 2024).

Health Authorities.
Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. (Received: 13 June 2024 to 23 July 2024)

1.7 LONG-TERM CARE

1.7.6 CLIENTS AND DAYS IN LONG-TERM CARE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CLIENTS	10,626	10,109	10,070	10,365	10,529	-0.9%	1.6%
DAYS	2,125,199	2,117,062	2,074,747	2,039,740	2,117,137	-0.4%	3.8%
AVERAGE LENGTH OF STAY (DAYS)	764	764	765	758	711	-6.9%	-6.2%
MEDIAN LENGTH OF STAY (DAYS)	446	450	463	461	408	-8.5%	-11.5%
FHA*							
CLIENTS	12,166	11,553	12,215	12,565	12,524	2.9%	-0.3%
DAYS	2,996,044	2,896,966	2,960,248	3,010,863	3,108,171	3.7%	3.2%
AVERAGE LENGTH OF STAY (DAYS)	832	909	834	779	802	-3.6%	3.0%
MEDIAN LENGTH OF STAY (DAYS)	453	595	476	444	465	2.6%	4.7%
VCHA							
CLIENTS	8,976	8,455	8,610	8,930	9,015	0.4%	1.0%
DAYS	2,421,212	2,303,879	2,286,088	2,361,734	2,408,065	-0.5%	2.0%
AVERAGE LENGTH OF STAY (DAYS)	1,026	1,123	994	1,000	1,095	6.7%	9.5%
MEDIAN LENGTH OF STAY (DAYS)	623	690	547	525	639	2.6%	21.7%

HEALTH CARE

DATA TABLES CONTINUED

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VIHA							
CLIENTS	8,060	7,309	7,653	8,042	8,184	1.5%	1.8%
DAYS	1,979,669	1,925,239	1,963,004	1,991,844	2,050,892	3.6%	3.0%
AVERAGE LENGTH OF STAY (DAYS)	759	783	799	768	777	2.4%	1.2%
MEDIAN LENGTH OF STAY (DAYS)	459	475	463	476	477	3.9%	0.2%
NHA							
CLIENTS	1,681	1,532	1,620	1,680	1,731	3.0%	3.0%
DAYS	402,639	403,423	412,191	403,716	406,672	1.0%	0.7%
AVERAGE LENGTH OF STAY (DAYS)	1,067	1,032	1,114	1,002	1,010	-5.3%	0.8%
MEDIAN LENGTH OF STAY (DAYS)	798	805	754	714	667	-16.4%	-6.6%
B.C.							
CLIENTS	41,509	38,958	40,168	41,582	41,983	1.1%	1.0%
DAYS	9,924,763	9,646,569	9,696,278	9,807,897	10,090,937	1.7%	2.9%
AVERAGE LENGTH OF STAY (DAYS)	842	900	850	823	838	-0.5%	1.8%
MEDIAN LENGTH OF STAY (DAYS)	485	556	493	480	494	1.9%	2.9%

NOTE(S): Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts. *In 2023/24 FHA transitioned to a new data system which reports more accurate representation of the actual services delivered.

SOURCE(S): Ministry of Health.
HCC Annual Client Counts, Service Volumes and Rates. (Report Date: October 4, 2024).

Office of the Seniors Advocate.
Long-Term Care and Assisted Living Directory. (Extracted: November 13, 2024)

1.7 LONG-TERM CARE

1.7.7 WAITLIST FOR PLACEMENT INTO LONG-TERM CARE, AT MARCH 31

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CLIENTS WAITING	298	538	828	864	814	173.2%	-5.8%
AVERAGE WAIT TIME (DAYS)	102	127	137	143	161	57.8%	12.6%
MEDIAN WAIT TIME (DAYS)	68	72	80	83	96	41.2%	15.7%
MAXIMUM WAIT TIME (DAYS)	637	876	1,059	1,216	971	52.4%	-20.1%
FHA							
CLIENTS WAITING	485	283	698	753	1,132	133.4%	50.3%
AVERAGE WAIT TIME (DAYS)	87	149	167	160	189	117.5%	17.8%
MEDIAN WAIT TIME (DAYS)	60	112	126	104	164	173.1%	58.2%
MAXIMUM WAIT TIME (DAYS)	603	695	934	722	880	46.0%	21.9%
VCHA							
CLIENTS WAITING	595	730	850	1,265	1,734	191.4%	37.1%
AVERAGE WAIT TIME (DAYS)	162	258	247	233	276	70.4%	18.5%
MEDIAN WAIT TIME (DAYS)	89	194	154	149	179	101.1%	20.1%
MAXIMUM WAIT TIME (DAYS)	1,680	1,364	1,729	2,094	2,460	46.4%	17.5%
VIHA							
CLIENTS WAITING	825	754	1,242	1,662	2,157	161.5%	29.8%
AVERAGE WAIT TIME (DAYS)	136	140	173	199	246	80.9%	23.6%
MEDIAN WAIT TIME (DAYS)	110	98	115	142	184	67.3%	29.6%
MAXIMUM WAIT TIME (DAYS)	2,209	879	1,244	1,389	1,514	-31.5%	9.0%
NHA							
CLIENTS WAITING	392	377	570	647	627	59.9%	-3.1%
AVERAGE WAIT TIME (DAYS)	242	344	379	333	334	38.0%	0.3%
MEDIAN WAIT TIME (DAYS)	183	281	317	256	256	39.9%	0.0%
MAXIMUM WAIT TIME (DAYS)	1,330	1,665	1,752	2,117	2,483	86.7%	17.3%

HEALTH CARE

DATA TABLES CONTINUED

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
B.C.							
CLIENTS WAITING	2,595	2,682	4,188	5,191	6,464	149.1%	24.5%
AVERAGE WAIT TIME (DAYS)	145	199	208	209	242	66.9%	15.7%
MEDIAN WAIT TIME (DAYS)	n/a	n/a	n/a	n/a	n/a	n/a	n/a
MAXIMUM WAIT TIME (DAYS)	2,209	1,665	1,752	2,117	2,483	12.4%	17.3%

NOTE(S): The B.C. average wait time is a calculated weighted average. NHA reported values are estimates. *FHA updated the data extraction logic for certain indicators in May 2024, which may result in discrepancies between the current and previous data.

SOURCE(S): Health Authorities.

Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. (Received: 13 June 2024 to 23 July 2024)

1.7 LONG-TERM CARE

1.7.8 CLIENT ADMISSIONS INTO LONG-TERM CARE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 4 YEARS	% CHANGE IN LAST YEAR
IHA							
FROM COMMUNITY	n/a	1,265	1,245	1,376	1,283	1.4%	-6.8%
NON-URGENT	n/a	1,160	1,150	1,252	1,161	0.1%	-7.3%
URGENT	n/a	105	95	124	122	16.2%	-1.6%
FROM HOSPITAL	n/a	855	925	1,026	934	9.2%	-9.0%
TOTAL ADMISSIONS	n/a	2,120	2,170	2,402	2,217	4.6%	-7.7%
FHA*							
FROM COMMUNITY	n/a	1,242	1,137	1,311	1,420	14.3%	8.3%
NON-URGENT	n/a	1,164	839	847	605	-48.0%	-28.6%
URGENT	n/a	78	298	464	815	944.9%	75.6%
FROM HOSPITAL	n/a	1,615	2,227	2,117	1,744	8.0%	-17.6%
TOTAL ADMISSIONS	n/a	2,857	3,364	3,428	3,164	10.7%	-7.7%
VCHA							
FROM COMMUNITY	n/a	744	1,163	1,079	900	21.0%	-16.6%
NON-URGENT	n/a	228	355	220	186	-18.4%	-15.5%
URGENT	n/a	521	810	861	717	37.6%	-16.7%
FROM HOSPITAL	n/a	1,203	1,305	1,209	1,161	-3.5%	-4.0%
TOTAL ADMISSIONS	n/a	1,940	2,450	2,281	2,056	6.0%	-9.9%

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 4 YEARS	% CHANGE IN LAST YEAR
VIHA							
FROM COMMUNITY	n/a	1,170	1,341	1,501	1,473	25.9%	-1.9%
NON-URGENT	n/a	929	1,005	832	586	-36.9%	-29.6%
URGENT	n/a	241	336	669	887	268.0%	32.6%
FROM HOSPITAL	n/a	788	821	783	644	-18.3%	-17.8%
TOTAL ADMISSIONS	n/a	1,958	2,162	2,284	2,117	8.1%	-7.3%
NHA							
FROM COMMUNITY	n/a	194	154	193	226	16.5%	17.1%
NON-URGENT	n/a	n/a	n/a	n/a	n/a	n/a	n/a
URGENT	n/a	n/a	n/a	n/a	n/a	n/a	n/a
FROM HOSPITAL	n/a	178	170	185	206	15.7%	11.4%
TOTAL ADMISSIONS	n/a	372	324	378	432	16.1%	14.3%
B.C.							
FROM COMMUNITY	n/a	4,615	5,040	5,460	5,302	14.9%	-2.9%
NON-URGENT**	n/a	3,481	3,349	3,151	2,538	-27.1%	-19.5%
URGENT**	n/a	945	1,539	2,118	2,541	168.9%	20.0%
FROM HOSPITAL	n/a	4,639	5,448	5,320	4,689	1.1%	-11.9%
TOTAL ADMISSIONS	n/a	9,247	10,470	10,773	9,986	8.0%	-7.3%

NOTE(S): *FHA updated the data extraction logic for certain indicators in May 2024, which may result in discrepancies between the current and previous data. Clients may have multiple admissions per year, therefore the sum of clients admitted from community and hospital may not match total admissions.**The B.C. values include IHA, FHA, VCHA, and VIHA only.

SOURCE(S): Ministry of Health.
LTC Access Monitoring Indicators. Health Sector Analysis Information and Reporting. (Received: October 3, 2024)

HEALTH CARE

DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.9 AVERAGE WAIT TIMES (DAYS) FOR CLIENTS ADMITTED INTO LONG-TERM CARE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 4 YEARS	% CHANGE IN LAST YEAR
IHA							
FROM COMMUNITY	n/a	83	113	136	147	77.2%	8.2%
NON-URGENT	n/a	89	120	146	159	79.1%	8.6%
URGENT	n/a	24	32	37	36	52.1%	-2.7%
FROM HOSPITAL	n/a	21	28	40	36	72.4%	-9.5%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	n/a	89	123	133	151	69.2%	13.2%
FHA*							
FROM COMMUNITY	n/a	97	103	151	144	48.6%	-5.2%
NON-URGENT	n/a	101	119	205	255	152.9%	24.2%
URGENT	n/a	34	58	53	61	79.4%	15.4%
FROM HOSPITAL	n/a	13	13	16	21	68.5%	38.1%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	n/a	25	33	46	67	165.5%	45.1%
VCHA							
FROM COMMUNITY	n/a	75	88	74	104	38.7%	40.5%
NON-URGENT	n/a	183	231	247	298	62.8%	20.6%
URGENT	n/a	27	24	28	53	96.3%	89.3%
FROM HOSPITAL	n/a	15	14	16	25	66.7%	60.6%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	n/a	37	29	32	53	43.2%	65.6%
VIHA							
FROM COMMUNITY	n/a	143	134	160	185	29.4%	15.6%
NON-URGENT	n/a	165	160	229	303	83.6%	32.3%
URGENT	n/a	59	55	75	106	79.7%	41.3%
FROM HOSPITAL	n/a	71	69	72	113	59.2%	56.9%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	n/a	120	122	149	191	59.2%	28.2%

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 4 YEARS	% CHANGE IN LAST YEAR
NHA							
FROM COMMUNITY	n/a	140	260	171	267	90.7%	56.1%
NON-URGENT	n/a	n/a	n/a	n/a	n/a	n/a	n/a
URGENT	n/a	n/a	n/a	n/a	n/a	n/a	n/a
FROM HOSPITAL**	n/a	173	169	155	239	38.2%	54.2%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	n/a	n/a	n/a	n/a	n/a	n/a	n/a
B.C.							
ADMITTED FROM COMMUNITY	n/a	102	112	135	151	48.6%	12.3%
NON-URGENT***	n/a	119	143	191	225	88.8%	17.9%
URGENT***	n/a	35	38	49	73	106.9%	50.0%
ADMITTED FROM HOSPITAL - TOTAL	n/a	34	37	47	59	73.5%	25.5%
FROM HOSPITAL***	n/a	26	26	29	36	38.5%	24.1%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY***	n/a	49	56	75	107	119.5%	42.9%

NOTE(S): The wait time for non-urgent admissions in 2023/24 differs from the numbers reported in the OSA LTC and AL Directory as the Directory only includes data from LTC facilities that primarily focus on seniors.*FHA updated the data extraction logic for certain indicators in May 2024, which may result in discrepancies between the current and previous data. **NHA LTC admissions data 'from hospital' includes from hospital previously waiting in community. Data cannot be separated. ***The B.C. average wait time is a calculated weighted average based on IHA, FHA, VCHA and VIHA only.

SOURCE(S): Ministry of Health. LTC Access Monitoring Indicators. Health Sector Analysis Information and Reporting. (Received: October 3, 2024)

1.7 LONG-TERM CARE

1.7.10 CLIENTS IN INTERIM CARE HOME AWAITING TRANSFER TO A PREFERRED CARE HOME, AT MARCH 31

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CLIENTS WAITING	19	11	27	15	25	31.6%	66.7%
AVERAGE WAIT TIME (DAYS)	126	278	388	543	453	259.5%	-16.6%
MEDIAN WAIT TIME (DAYS)	98	278	357	482	351	258.2%	-27.2%
MAXIMUM WAIT TIME (DAYS)	459	516	830	1,313	1,439	213.5%	9.6%

HEALTH CARE

DATA TABLES CONTINUED

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
FHA							
CLIENTS WAITING	433	392	986	1,208	1323	205.5%	9.5%
AVERAGE WAIT TIME (DAYS)	135	172	212	238	265	96.2%	11.4%
MEDIAN WAIT TIME (DAYS)	71	96	150	154	179	151.5%	15.9%
MAXIMUM WAIT TIME (DAYS)	1,678	2,349	2,356	4,285	3333	98.7%	-22.2%
VCHA							
CLIENTS WAITING	831	797	888	1,213	1369	64.7%	12.9%
AVERAGE WAIT TIME (DAYS)	240	341	293	318	405	68.8%	27.4%
MEDIAN WAIT TIME (DAYS)	194	282	207	262	347	78.9%	32.4%
MAXIMUM WAIT TIME (DAYS)	1,842	2,207	1,577	1,534	1900	3.1%	23.9%
VIHA							
CLIENTS WAITING	1,432	1,164	1,356	1,423	1672	16.8%	17.5%
AVERAGE WAIT TIME (DAYS)	783	947	840	815	788	0.6%	-3.3%
MEDIAN WAIT TIME (DAYS)	691	931	391	387	445	-35.6%	15.0%
MAXIMUM WAIT TIME (DAYS)	2,849	3,214	3,579	3,689	4055	42.3%	9.9%
NHA*							
CLIENTS WAITING	15	87	110	71	51	240.0%	-28.2%
AVERAGE WAIT TIME (DAYS)	705	288	331	249	221	-68.7%	-11.2%
MEDIAN WAIT TIME (DAYS)	717	328	305	186	173	-75.9%	-7.0%
MAXIMUM WAIT TIME (DAYS)	1,302	1,378	1,328	1,693	884	-32.1%	-47.8%
B.C.							
CLIENTS WAITING	2,730	2,451	3,367	3,930	4,440	62.6%	13.0%
AVERAGE WAIT TIME (DAYS)	510	600	491	473	506	-0.8%	6.9%
MEDIAN WAIT TIME (DAYS)	n/a	n/a	n/a	n/a	n/a	n/a	n/a
MAXIMUM WAIT TIME (DAYS)	2,849	3,214	3,579	4,285	4,055	42.3%	-5.4%

NOTE(S): *NHA - Information about clients in interim care homes is only available for Prince George. The B.C. average wait time is a calculated weighted average.

SOURCE(S): Health Authorities.

Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. (Received: 13 June 2024 to 23 July 2024)

1.7 LONG-TERM CARE

1.7.11 AVERAGE WAIT TIMES (DAYS) FOR CLIENTS ADMITTED TO PREFERRED LONG-TERM CARE HOME

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 4 YEARS	% CHANGE IN LAST YEAR
IHA							
FROM COMMUNITY	n/a	90	130	155	175	94.2%	12.8%
NON-URGENT	n/a	94	137	165	188	99.2%	14.2%
URGENT	n/a	34	33	48	43	25.3%	-11.5%
FROM INTERIM CARE HOME	n/a	182	164	220	268	47.1%	21.7%
FHA							
FROM COMMUNITY	n/a	118	139	230	237	102.0%	3.1%
NON-URGENT	n/a	118	151	277	350	197.0%	26.3%
URGENT	n/a	8	81	61	64	742.1%	4.6%
FROM INTERIM CARE HOME	n/a	161	162	210	226	40.2%	7.5%
VCHA							
FROM COMMUNITY	n/a	113	139	152	203	79.6%	33.6%
NON-URGENT	n/a	183	231	247	298	62.8%	20.6%
URGENT	n/a	32	25	33	68	112.5%	106.1%
FROM INTERIM CARE HOME	n/a	278	245	328	233	-16.2%	-29.0%
VIHA							
FROM COMMUNITY	n/a	173	160	190	208	20.2%	9.5%
NON-URGENT	n/a	191	186	260	329	72.3%	26.5%
URGENT	n/a	75	65	88	114	52.0%	29.5%
FROM INTERIM CARE HOME	n/a	294	228	305	345	17.3%	13.1%
NHA							
FROM COMMUNITY	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NON-URGENT	n/a	n/a	n/a	n/a	n/a	n/a	n/a
URGENT	n/a	n/a	n/a	n/a	n/a	n/a	n/a
FROM INTERIM CARE HOME	n/a	n/a	n/a	n/a	n/a	n/a	n/a

HEALTH CARE

DATA TABLES CONTINUED

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 4 YEARS	% CHANGE IN LAST YEAR
B.C.							
FROM COMMUNITY	n/a	122	143	182	203	42.7%	11.9%
NON-URGENT	n/a	134	170	224	265	98.4%	18.2%
URGENT	n/a	44	45	64	86	93.3%	35.3%
FROM INTERIM CARE HOME	n/a	221	203	251	263	29.7%	4.9%

NOTE(S): *FHA updated the data extraction logic for certain indicators in May 2024, which may result in discrepancies between the current and previous data. The B.C. average wait time is a calculated weighted average based on IHA, FHA, VCHA and VIHA only.

SOURCE(S): Ministry of Health.

LTC Access Monitoring Indicators. Health Sector Analysis Information and Reporting. (Received: October 3, 2024)

1.7 LONG-TERM CARE

1.7.12 PERCENT OF RESIDENTS IN LONG-TERM CARE TAKING ANTIPSYCHOTICS

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
BRITISH COLUMBIA							
WITHOUT A DIAGNOSIS OF PSYCHOSIS	24.7%	26.5%	27.8%	28.9%	29.5%	19.4%	2.1%
WITH OR WITHOUT A DIAGNOSIS OF PSYCHOSIS	30.8%	33.4%	34.3%	35.1%	35.8%	16.2%	2.0%
CANADA							
WITHOUT A DIAGNOSIS OF PSYCHOSIS	20.2%	21.3%	23.9%	24.4%	23.5%	16.3%	-3.7%
WITH OR WITHOUT A DIAGNOSIS OF PSYCHOSIS	26.6%	29.2%	31.1%	31.5%	32.0%	20.3%	1.6%

NOTE(S): Without a diagnosis of psychosis is risk-adjusted rate.

SOURCE(S): Canadian Institute for Health Information.

Quick Stats. Profile of Residents in Residential and Hospital-Based Continuing Care, 2023-2024. (Cited: September 12, 2024)

1.7 LONG-TERM CARE

1.7.13 REPORTABLE INCIDENTS IN LONG-TERM CARE BY TYPE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
UNEXPECTED ILLNESS	5,555	3,401	5,559	5,820	5,797	4.4%	-0.4%
EXPECTED DEATH	7,087	6,488	7,331	7,074	6,564	-7.4%	-7.2%
UNEXPECTED DEATH	166	159	213	203	209	25.9%	3.0%
DISEASE OUTBREAK	169	214	226	243	136	-19.5%	-44.0%
AGGRESSIVE BEHAVIOUR	1,075	956	1,256	1,015	967	-10.0%	-4.7%
ATTEMPTED SUICIDE	22	15	29	19	27	22.7%	42.1%
ABUSE / NEGLECT	220	143	357	232	258	17.3%	11.2%
FALLS WITH INJURY	2,416	1,610	2,527	2,375	2,281	-5.6%	-4.0%
FOOD OR OTHER POISONING	9	14	38	22	28	211.1%	27.3%
MEDICATION ERROR	42	39	95	72	60	42.9%	-16.7%
MISSING OR WANDERING PERSON	361	153	266	204	294	-18.6%	44.1%
OTHER - CLINICAL	195	126	214	224	222	13.8%	-0.9%
OTHER - INJURY	439	278	551	518	633	44.2%	22.2%
OTHER - SERVICE DELIVERY	168	75	394	200	242	44.0%	21.0%
TOTAL REPORTABLE INCIDENTS	17,924	13,671	19,056	18,221	17,718	-1.1%	-2.8%

NOTE(S): Data is not available for Hospital Act facilities in Vancouver Island Health and therefore only includes facilities licensed under the Community Care and Assisted Living Act (CCALA). Total incidents does not include food poisoning incidents from Interior Health as the data is not available

SOURCE(S): Office of the Seniors Advocate.
2024 Long-Term Care and Assisted Living Directory. (Extracted: November 13, 2024)

HEALTH CARE

DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.14 REPORTABLE INCIDENTS AND FALLS WITH INJURY PER 100 BEDS IN LONG-TERM CARE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
REPORTABLE INCIDENTS							
IHA	88.6	40.5	94.5	70.2	77.3	-12.8%	10.1%
FHA	59.3	50.5	60.3	65.3	52.6	-11.3%	-19.4%
VCHA	60.7	49.9	63.0	67.3	61.1	0.7%	-9.2%
VIHA	66.2	59.6	69.0	60.5	72.9	10.1%	20.5%
NHA	32.6	40.6	48.1	55.5	63.4	94.5%	14.2%
B.C.	66.1	49.0	69.4	65.8	63.8	-3.5%	-3.0%
FALLS WITH INJURY							
IHA	11.4	4.9	13.6	8.7	9.6	-15.8%	10.3%
FHA	8.7	5.8	7.4	7.8	6.8	-21.8%	-12.8%
VCHA	8.0	5.7	6.8	9.1	7.0	-12.5%	-23.1%
VIHA	8.3	7.6	11.3	9.6	11.5	38.6%	19.8%
NHA	4.4	5.5	6.4	7.3	7.2	63.6%	-1.4%
B.C.	8.9	5.8	9.2	8.6	8.2	-7.9%	-4.7%

NOTE(S): Data is not available for Hospital Act facilities in Vancouver Island Health and therefore only includes facilities licensed under the Community Care and Assisted Living Act (CCALA). Reportable Incidents does not include food poisoning incidents from Interior Health as the data is not available

SOURCE(S): Office of the Seniors Advocate.

2024 Long-Term Care and Assisted Living Directory. (Extracted: November 13, 2024)

1.7 LONG-TERM CARE

1.7.15 COMPLAINTS IN LONG-TERM CARE RECEIVED BY THE PATIENT CARE QUALITY OFFICE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	188	182	141	144	94	-50.0%	-34.7%
FHA	191	389	336	320	287	50.3%	-10.3%
VCHA	125	177	158	98	100	-20.0%	2.0%
VIHA	224	527	267	221	277	23.7%	25.3%
NHA	23	37	52	42	28	21.7%	-33.3%
B.C.	751	1,312	954	825	786	4.7%	-4.7%

NOTE(S): The data are for all ages.

SOURCE(S): Patient Care Quality Office.

Complaints in Home and Community Care and Long-Term Care. (Received: September 3, 2024).

1.7 LONG-TERM CARE

1.7.16 COMPLAINTS IN LONG-TERM CARE RECEIVED BY THE PATIENT CARE QUALITY OFFICE BY TYPE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ACCESSIBILITY	47	403	115	63	52	10.6%	-17.5%
ACCOMMODATION	70	52	64	70	92	31.4%	31.4%
ADMINISTRATIVE FAIRNESS	21	213	142	84	36	71.4%	-57.1%
ATTITUDE AND CONDUCT	52	60	75	66	50	-3.8%	-24.2%
CARE	313	293	271	267	303	-3.2%	13.5%
CHALLENGING PATIENT/ FAMILY BEHAVIOUR	12	7	6	12	3	-75.0%	-75.0%
COMMUNICATION	73	111	91	100	74	1.4%	-26.0%
CONFIDENTIALITY OR PRIVACY	9	5	5	2	4	-55.6%	100.0%
COORDINATION	4	12	12	7	14	0.0%	-42.9%
DISCHARGE ARRANGEMENTS	9	5	7	15	15	66.7%	0.0%
ENVIRONMENTAL	35	34	53	43	41	17.1%	-4.7%
FINANCIAL	48	31	22	29	24	-50.0%	-17.2%
LOST ARTICLE	0	0	21	19	16	n/a	-15.8%
RESIDENTS BILL OF RIGHTS	15	24	6	15	7	-53.3%	-53.3%
SAFETY	39	61	49	30	29	-25.6%	-3.3%
UNKNOWN	4	1	15	3	26	n/a	n/a
B.C.	751	1,312	954	825	786	4.7%	-4.7%

NOTE(S): The data are for all ages.

SOURCE(S): Patient Care Quality Office.

Complaints in Home and Community Care and Long-Term Care. (Received: September 3, 2024).

1.7 LONG-TERM CARE

1.7.17 COMPLAINTS IN LONG-TERM CARE RECEIVED BY LICENSING OFFICES

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
COMPLAINTS	167	81	26	56	59	-64.7%	5.4%
SUBSTANTIATED COMPLAINTS	30	14	12	14	15	-50.0%	7.1%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	6.0	2.8	2.4	2.8	2.9	-51.7%	3.6%

HEALTH CARE

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	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
FHA							
COMPLAINTS	128	111	99	112	74	-42.2%	-33.9%
SUBSTANTIATED COMPLAINTS	50	20	23	28	17	-66.0%	-39.3%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	5.3	2.1	2.4	3.0	1.8	-66.0%	-40.0%
VCHA							
COMPLAINTS	28	52	45	48	60	114.3%	25.0%
SUBSTANTIATED COMPLAINTS	9	19	17	22	31	244.4%	40.9%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	1.4	2.8	2.5	3.3	4.7	235.7%	42.4%
VIHA							
COMPLAINTS	246	270	226	237	198	-19.5%	-16.5%
SUBSTANTIATED COMPLAINTS	98	102	86	63	55	-43.9%	-12.7%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	17.1	17.7	14.9	10.7	9.3	-45.6%	-13.1%
NHA							
COMPLAINTS	11	24	13	8	18	63.6%	125.0%
SUBSTANTIATED COMPLAINTS	8	7	8	1	8	0.0%	700.0%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	9.5	8.4	9.5	1.1	8.9	-6.3%	709.1%
B.C.							
COMPLAINTS	580	538	409	461	409	-29.5%	-11.3%
SUBSTANTIATED COMPLAINTS	195	162	146	128	126	-35.4%	-1.6%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	7.1	5.8	5.3	4.6	4.5	-36.6%	-2.2%

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors which are included in the Long-Term Care Directory. This includes publicly-subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded. * Numbers were updated for VCHA in 2020/21, therefore, the numbers may not exactly match previous publications. ** Numbers were updated for VIHA in 2021/22, therefore, the numbers may not exactly match previous publications.

SOURCE(S): Office of the Seniors Advocate. 2024 Long-Term Care and Assisted Living Directory. (Extracted: November 13, 2024)

1.7 LONG-TERM CARE

1.7.18 INSPECTIONS AND INFRACTIONS IN LONG-TERM CARE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
INSPECTIONS	687	746	756	857	868	26.3%	1.3%
INFRACTIONS	1,175	819	1,478	1,394	1,373	16.9%	-1.5%
TYPES OF INFRACTIONS	2019/20	2020/21	2021/22	2022/23	2023/24	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
LICENSING INFRACTIONS	6.0%	3.9%	4.1%	5.2%	3.9%	-2.1%	-1.3%
PHYSICAL FACILITY, EQUIPMENT & FURNISHINGS INFRACTIONS	16.2%	15.4%	16.9%	14.1%	14.7%	-1.5%	0.6%
STAFFING INFRACTIONS	16.2%	13.8%	15.8%	18.6%	17.2%	1.0%	-1.4%
POLICIES & PROCEDURES INFRACTIONS	10.9%	13.2%	15.5%	11.1%	11.1%	0.2%	0.0%
CARE & SUPERVISION INFRACTIONS	18.6%	16.7%	18.4%	20.2%	18.4%	-0.2%	-1.8%
HYGIENE & COMMUNICABLE DISEASE CONTROL INFRACTIONS	5.7%	5.4%	6.9%	6.2%	4.2%	-1.5%	-2.0%
NUTRITION & FOOD SERVICES INFRACTIONS	1.7%	2.4%	1.7%	2.0%	2.1%	0.4%	0.1%
MEDICATION INFRACTIONS	2.1%	4.8%	2.7%	3.4%	5.1%	3.0%	1.7%
PROGRAM INFRACTIONS	0.3%	0.2%	0.4%	0.6%	1.1%	0.8%	0.5%
RECORDS & REPORTING INFRACTIONS	19.1%	22.5%	16.8%	17.6%	20.3%	1.2%	2.7%
RESIDENT BILL OF RIGHTS INFRACTIONS	3.1%	2.0%	0.7%	1.0%	1.2%	-1.9%	0.2%
OTHER INFRACTIONS	0.2%	0.5%	0.1%	0.0%	0.8%	0.6%	0.8%

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors which are included in the Long-Term Care Directory. This includes publicly-subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate. 2024 Long-Term Care and Assisted Living Directory. (Extracted: November 13, 2024)

HEALTH CARE

DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.19 PERCENT OF LONG-TERM CARE HOME INSPECTED

	2020	2021	2022	2023	2024	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA	60.8%	41.8%	60.3%	75.0%	93.8%	33.0%	18.8%
FHA	95.0%	86.4%	100.0%	100.0%	100.0%	5.0%	0.0%
VCHA	100.0%	94.6%	94.5%	98.2%	96.4%	-3.6%	-1.8%
VIHA	84.5%	66.7%	51.7%	67.8%	89.8%	5.3%	22.0%
NHA	83.3%	95.8%	100.0%	95.8%	100.0%	16.7%	4.2%
B.C.	83.8%	73.1%	78.9%	86.2%	95.6%	11.8%	9.4%

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors which are included in the Long-Term Care Directory. This includes publicly-subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate. 2024 Long-Term Care and Assisted Living Directory. (Extracted: November 13, 2024)

1.7 LONG-TERM CARE

1.7.20 LICENSING INFRACTIONS PER 1,000 BEDS

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	70.8	83.0	59.2	82.1	78.1	10.3%	-4.9%
FHA	45.9	23.3	61.0	50.1	29.3	-36.2%	-4.15%
VCHA	25.5	15.4	55.5	48.3	44.6	74.9%	-7.7%
VIHA	47.1	45.6	69.3	42.8	44.5	-5.5%	4.0%
NHA	82.7	100.7	92.5	42.8	71.9	-13.1%	68.0%
B.C.	46.2	35.9	61.7	54.0	47.8	3.5%	-11.5%

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors which are included in the Long-Term Care Directory. This includes publicly-subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate. 2024 Long-Term Care and Assisted Living Directory. (Extracted: November 13, 2024)

1.8 FATALITIES

1.8.1 LIFE EXPECTANCY AT 65 YEARS BY HEALTH AUTHORITY AND GENDER

	2019	2020	2021	2022	2023	CHANGE IN 5 YEARS (YEARS)	CHANGE FROM LAST YEAR (YEARS)
IHA							
FEMALE	22.1	22.7	22.1	21.9	22.5	0.4	0.6
MALE	19.4	19.7	19.2	18.9	19.7	0.2	0.7
ALL	20.8	21.2	20.7	20.4	21.1	0.3	0.7
FHA							
FEMALE	23.4	23.4	23.2	23.4	23.9	0.5	0.4
MALE	21.0	20.3	20.3	20.3	21.2	0.2	0.8
ALL	22.2	21.9	21.8	21.9	22.6	0.3	0.6
VCHA							
FEMALE	26.1	25.2	25.5	25.6	26.4	0.3	0.8
MALE	22.9	22.2	22.4	21.9	22.6	-0.3	0.8
ALL	24.6	23.8	24.0	23.8	24.6	0.0	0.8
VIHA							
FEMALE	23.1	23.3	22.8	22.8	23.1	0.0	0.3
MALE	20.5	20.2	20.2	20.1	20.4	-0.1	0.3
ALL	21.8	21.8	21.6	21.5	21.8	0.0	0.3
NHA							
FEMALE	21.2	21.6	20.1	20.5	21.3	0.1	0.8
MALE	18.0	18.6	17.1	18.0	18.3	0.3	0.3
ALL	19.5	20.0	18.5	19.2	19.7	0.2	0.6
B.C.							
FEMALE	23.5	23.6	23.2	23.3	23.8	0.3	0.5
MALE	20.8	20.5	20.3	20.2	20.9	0.1	0.7
ALL	22.2	22.0	21.8	21.8	22.4	0.2	0.6

SOURCE(S): Ministry of Health. Life Expectancy and Healthy Life Expectancy . (Received: November 8, 2024)

HEALTH CARE

DATA TABLES CONTINUED

1.8 FATALITIES

1.8.2 HEALTH-ADJUSTED LIFE EXPECTANCY AT 65 YEARS BY HEALTH AUTHORITY AND GENDER

	2019	2020	2021	2022	2023	CHANGE IN 5 YEARS (YEARS)	CHANGE FROM LAST YEAR (YEARS)
IHA							
FEMALE	16.7	17.1	16.7	16.5	17.0	0.3	0.4
MALE	14.7	14.9	14.6	14.4	14.8	0.1	0.5
ALL	15.7	16.0	15.6	15.4	15.9	0.2	0.5
FHA							
FEMALE	17.8	17.8	17.7	17.8	18.1	0.3	0.3
MALE	16.8	16.3	16.2	16.3	16.9	0.1	0.6
ALL	17.3	17.1	17.0	17.1	17.6	0.2	0.5
VCHA							
FEMALE	19.6	19.1	19.2	19.3	19.8	0.2	0.5
MALE	18.2	17.7	17.8	17.4	18.0	-0.2	0.5
ALL	18.9	18.4	18.5	18.4	18.9	0.0	0.5
VIHA							
FEMALE	17.8	18.0	17.7	17.7	17.8	0.0	0.2
MALE	16.4	16.1	16.2	16.1	16.4	-0.1	0.2
ALL	17.1	17.1	16.9	16.9	17.1	0.0	0.2
NHA							
FEMALE	16.2	16.5	15.4	15.7	16.3	0.1	0.6
MALE	12.9	13.3	12.3	12.9	13.1	0.2	0.2
ALL	14.4	14.7	13.7	14.2	14.6	0.1	0.4
B.C.							
FEMALE	17.9	17.9	17.7	17.8	18.1	0.2	0.4
MALE	16.1	15.9	15.8	15.7	16.2	0.1	0.5
ALL	17.0	16.9	16.7	16.7	17.2	0.1	0.4

SOURCE(S): Ministry of Health. Life Expectancy and Healthy Life Expectancy . (Received: November 8, 2024)

1.8 FATALITIES

1.8.3 NUMBER OF DEATHS AND AGE-SPECIFIC FATALITY RATE BY HEALTH AUTHORITY

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF DEATHS							
0-64	1,428	1,601	1,881	1,779	1,768	23.8%	-0.6%
65+	6,896	6,825	7,548	8,080	7,707	11.8%	-4.6%
ALL AGES*	8,324	8,426	9,429	9,859	9,475	13.8%	-3.9%
AGE-SPECIFIC FATALITY RATE							
0-64	23	26	30	28	27	16.9%	-3.5%
65+	369	352	376	389	359	-2.7%	-7.9%
ALL AGES*	103	103	113	116	108	5.4%	-6.8%
FHA							
NUMBER OF DEATHS							
0-64	2,443	2,850	3,096	3,019	2,886	18.1%	-4.4%
65+	9,702	10,520	11,060	11,347	11,043	13.8%	-2.7%
ALL AGES*	12,145	13,370	14,156	14,366	13,929	14.7%	-3.0%
AGE-SPECIFIC FATALITY RATE							
0-64	15	17	19	18	16	8.4%	-7.6%
65+	322	335	338	333	312	-3.1%	-6.3%
ALL AGES*	63	69	72	70	66	4.0%	-6.4%
VCHA							
NUMBER OF DEATHS							
0-64	1,515	1,708	1,933	1,881	1,852	22.2%	-1.5%
65+	5,833	6,538	6,641	7,016	6,753	15.8%	-3.7%
ALL AGES*	7,348	8,246	8,574	8,897	8,605	17.1%	-3.3%
AGE-SPECIFIC FATALITY RATE							
0-64	15	17	19	18	17	17.4%	-3.7%
65+	283	306	302	310	290	2.5%	-6.5%
ALL AGES*	60	66	69	70	66	10.9%	-5.5%

HEALTH CARE

DATA TABLES CONTINUED

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VIHA							
NUMBER OF DEATHS							
0-64	1,378	1,544	1,716	1,686	1,710	24.1%	1.4%
65+	6,852	7,129	7,569	7,925	7,917	15.5%	-0.1%
ALL AGES*	8,230	8,673	9,286	9,611	9,627	17.0%	0.2%
AGE-SPECIFIC FATALITY RATE							
0-64	21	24	26	25	25	17.3%	-1.6%
65+	340	341	350	355	343	0.8%	-3.4%
ALL AGES*	97	101	107	108	105	8.4%	-2.9%
NHA							
NUMBER OF DEATHS							
0-64	649	758	864	825	835	28.7%	1.2%
65+	1,653	1,630	2,020	1,946	1,909	15.5%	-1.9%
ALL AGES*	2,302	2,388	2,884	2,771	2,744	19.2%	-1.0%
AGE-SPECIFIC FATALITY RATE							
0-64	25	30	34	32	32	27.6%	-0.3%
65+	382	360	428	395	374	-2.1%	-5.4%
ALL AGES*	77	79	96	91	89	15.4%	-2.8%
B.C.							
NUMBER OF DEATHS							
0-64	7,413	8,461	9,490	9,190	9,051	22.1%	-1.5%
65+	30,936	32,642	34,838	36,314	35,329	14.2%	-2.7%
ALL AGES*	38,349	41,103	44,329	45,504	44,380	15.7%	-2.5%
AGE-SPECIFIC FATALITY RATE							
0-64	18	20	23	21	20	14.8%	-4.3%
65+	329	334	345	347	326	-1.0%	-6.0%
ALL AGES*	75	79	85	85	80	7.2%	-5.3%

NOTE(S): Age-specific mortality rate is expressed per 10,000 of age-specific population. *People with unknown age are included in regional totals.

SOURCE(S): BC Vital Statistics Agency.
Vital Events. (Extracted: September 16, 2024)

P.E.O.P.L.E. Population Estimates and Projections 2024.[Extracted: September 16, 2024]

1.8 FATALITIES

1.8.4 DEATHS BY MANNER OF DEATH AND AGE GROUP

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ALL AGES*	38,349	41,103	44,329	45,504	44,380	16%	-2%
NATURAL	35,411	37,276	38,836	40,710	39,007	10.2%	-4.2%
ACCIDENT	1,518	1,817	2,670	2,487	1,975	30.1%	-20.6%
SUICIDE	576	462	322	252	157	-72.7%	-37.7%
HOMICIDE	11	26	33	13	12	9.1%	-7.7%
UNDETERMINED**	833	1,522	2,468	2,042	3,229	287.6%	58.1%
0-64 YEARS	7,413	8,461	9,490	9,190	9,051	22%	-2%
NATURAL	5,298	5,540	5,703	5,578	5,073	-4.2%	-9.1%
ACCIDENT	999	1,363	1,768	1,983	1,627	62.9%	-18.0%
SUICIDE	455	378	266	193	127	-72.1%	-34.2%
HOMICIDE	8	24	33	12	11	37.5%	-8.3%
UNDETERMINED**	653	1,156	1,720	1,424	2,213	238.9%	55.4%
65+ YEARS	30,936	32,642	34,838	36,314	35,329	14%	-3%
NATURAL	30,113	31,736	33,132	35,132	33,934	12.7%	-3.4%
ACCIDENT	519	454	902	504	348	-32.9%	-31.0%
SUICIDE	121	84	56	59	30	-75.2%	-49.2%
HOMICIDE	3	2	0	1	1	-66.7%	0.0%
UNDETERMINED**	180	366	748	618	1,016	464.4%	64.4%

NOTE(S): *People with unknown age are included in all ages. ** Undetermined: includes open cases still under investigation by the Coroner; “closed” cases where the Coroner’s investigation is complete and the death cannot reasonably be classified as natural, accidental, suicide or homicide due to insufficient evidence or inability to determine manner of death.

SOURCE(S): BC Vital Statistics Agency.
Vital Events. (Extracted: September 16, 2024)

HEALTH CARE

DATA TABLES CONTINUED

1.8 FATALITIES

1.8.5 PROPORTION OF TOP 5 UNDERLYING CAUSE OF DEATH BY AGE GROUP

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ALL AGES*							
MALIGNANT NEOPLASMS	28%	26%	25%	24%	25%	-8.1%	5.3%
DISEASES OF HEART	17%	16%	16%	17%	17%	2.0%	0.2%
CEREBROVASCULAR DISEASES	7%	6%	6%	5%	5%	-30.0%	-4.1%
ILLICIT DRUG DEATHS	2%	3%	3%	4%	4%	121.1%	1.6%
CHRONIC LOWER RESPIRATORY DISEASES	5%	4%	3%	4%	4%	-15.4%	3.6%
0-64 YEARS							
MALIGNANT NEOPLASMS	32%	27%	23%	23%	24%	-26.0%	3.6%
ILLICIT DRUG DEATHS	9%	13%	14%	18%	18%	104.4%	-0.6%
DISEASES OF HEART	10%	10%	9%	10%	9%	-13.4%	-10.9%
CHRONIC LIVER DISEASE AND CIRRHOSIS	4%	4%	5%	4%	3%	-9.1%	-18.6%
ACCIDENTS (UNINTENTIONAL INJURIES)	4%	3%	5%	4%	3%	-39.3%	-25.9%
65+ YEARS							
MALIGNANT NEOPLASMS	27%	26%	25%	25%	26%	-2.8%	5.7%
DISEASES OF HEART	18%	18%	18%	19%	19%	4.7%	1.7%
CEREBROVASCULAR DISEASES	8%	7%	7%	6%	5%	-30.5%	-4.0%
CHRONIC LOWER RESPIRATORY DISEASES	5%	5%	4%	4%	5%	-12.8%	5.3%
ALZHEIMER'S DISEASE	3%	3%	3%	3%	3%	-2.6%	9.3%

NOTE(S): *People with unknown age are included in all ages. A large proportion of deaths have causes that are ill-defined and unspecified. They will be updated over time by the BC Coroners Service, however recent years have a risk of bias due to unknown cause of death. See Appendix 3 for International Statistical Classification of Diseases and Related Health Problems Tenth Revision (ICD-10) Codes. Ranking of top five underlying cause of death is based on the rank of 2023.

SOURCE(S): BC Vital Statistics Agency.
Vital Events. (Extracted: September 16, 2024)

1.8 FATALITIES

1.8.6 TOP 5 UNDERLYING CAUSE OF DEATH BY HEALTH AUTHORITY, 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
MALIGNANT NEOPLASMS	1,836	1,817	1,996	2,023	1,980	7.8%	-2.1%
DISEASES OF HEART	1,326	1,245	1,402	1,588	1,581	19.2%	-0.4%
CHRONIC LOWER RESPIRATORY DISEASES	402	381	369	410	422	5.0%	2.9%
CEREBROVASCULAR DISEASES	521	541	501	433	411	-21.1%	-5.1%
ALZHEIMER'S DISEASE	251	241	247	255	269	7.2%	5.5%
FHA							
MALIGNANT NEOPLASMS	2,549	2,611	2,740	2,696	2,898	13.7%	7.5%
DISEASES OF HEART	1,745	1,829	1,950	2,102	2,012	15.3%	-4.3%
CEREBROVASCULAR DISEASES	742	746	691	637	565	-23.9%	-11.3%
CHRONIC LOWER RESPIRATORY DISEASES	464	425	367	455	453	-2.4%	-0.4%
ALZHEIMER'S DISEASE	290	325	312	318	304	4.8%	-4.4%
VCHA							
MALIGNANT NEOPLASMS	1,506	1,716	1,625	1,718	1,649	9.5%	-4.0%
DISEASES OF HEART	1,007	1,125	1,122	1,253	1,225	21.6%	-2.2%
CEREBROVASCULAR DISEASES	459	437	457	416	393	-14.4%	-5.5%
CHRONIC LOWER RESPIRATORY DISEASES	254	227	211	224	236	-7.1%	5.4%
DIABETES MELLITUS	245	266	257	186	193	-21.2%	3.8%
VIHA							
MALIGNANT NEOPLASMS	1,874	1,913	2,000	1,991	2,085	11.3%	4.7%
DISEASES OF HEART	1,308	1,402	1,487	1,574	1,606	22.8%	2.0%
CEREBROVASCULAR DISEASES	587	606	555	467	463	-21.1%	-0.9%
CHRONIC LOWER RESPIRATORY DISEASES	393	334	293	360	368	-6.4%	2.2%
ALZHEIMER'S DISEASE	254	209	314	271	314	23.6%	15.9%
NHA							
MALIGNANT NEOPLASMS	489	435	509	479	551	12.7%	15.0%
DISEASES OF HEART	308	287	365	364	386	25.3%	6.0%
CEREBROVASCULAR DISEASES	109	110	135	128	137	25.7%	7.0%
CHRONIC LOWER RESPIRATORY DISEASES	110	112	118	103	88	-20.0%	-14.6%
ALZHEIMER'S DISEASE	109	97	100	92	79	-27.5%	-14.1%

HEALTH CARE

DATA TABLES CONTINUED

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
B.C.							
MALIGNANT NEOPLASMS	8,254	8,492	8,870	8,907	9,163	11.0%	2.9%
DISEASES OF HEART	5,694	5,888	6,326	6,881	6,810	19.6%	-1.0%
CEREBROVASCULAR DISEASES	2,419	2,442	2,322	2,056	1,920	-20.6%	-6.6%
CHRONIC LOWER RESPIRATORY DISEASES	1,622	1,477	1,375	1,577	1,616	-0.4%	2.5%
ALZHEIMER'S DISEASE	1,002	997	1,052	1,048	1,114	11.2%	6.3%

NOTE(S): See appendix 3 for International Statistical Classification of Diseases and Related Health Problems Tenth Revision (ICD-10) Codes. Ranking of top five underlying cause of death is based on the rank of 2023.

SOURCE(S): BC Vital Statistics Agency. Vital Events. (Extracted: September 16, 2024)

1.8 FATALITIES

1.8.7 TOP 10 UNDERLYING CAUSE OF DEATH IN LONG-TERM CARE FACILITY, 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DISEASES OF HEART	1,403	1,376	1,393	1,393	1,368	-2.5%	-1.8%
ALZHEIMER'S DISEASE	810	775	813	746	828	2.2%	11.0%
MALIGNANT NEOPLASMS	623	583	584	611	631	1.3%	3.3%
CEREBROVASCULAR DISEASES	1,031	1,050	886	627	577	-44.0%	-8.0%
CHRONIC LOWER RESPIRATORY DISEASES	426	335	271	318	323	-24.2%	1.6%
DIABETES MELLITUS	373	461	327	339	288	-22.8%	-15.0%
PARKINSON'S DISEASE	233	278	257	283	283	21.5%	0.0%
COVID-19	-	560	291	795	223	n/a	-71.9%
ESSENTIAL HYPERTENSION AND HYPERTENSIVE RENAL DISEASE	103	164	195	209	138	34.0%	-34.0%
INFLUENZA AND PNEUMONIA	391	322	170	160	136	-65.2%	-15.0%

NOTE(S): See Appendix 3 for International Statistical Classification of Diseases and Related Health Problems Tenth Revision (ICD-10) Codes. The data includes only publicly-subsidized long-term care homes. Ranking of top five underlying cause of death is based on the rank of 2023

SOURCE(S): BC Vital Statistics Agency. Vital Events. (Extracted: September 16, 2024)

1.8 FATALITIES

1.8.8 FALL RELATED DEATHS

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
ALL AGES	165	156	172	141	114	-30.9%	-19.1%
65+	155	147	161	131	109	-29.7%	-16.8%
85+	95	99	95	82	70	-26.3%	-14.6%
FHA							
ALL AGES	202	175	164	150	90	-55.4%	-40.0%
65+	190	163	147	138	85	-55.3%	-38.4%
85+	117	94	89	82	52	-55.6%	-36.6%
VCHA							
ALL AGES	156	110	108	95	59	-62.2%	-37.9%
65+	134	101	94	82	53	-60.4%	-35.4%
85+	90	59	66	50	41	-54.4%	-18.0%
VIHA							
ALL AGES	78	106	106	132	81	3.8%	-38.6%
65+	74	100	101	123	77	4.1%	-37.4%
85+	49	60	79	70	45	-8.2%	-35.7%
NHA							
ALL AGES	25	28	32	39	21	-16.0%	-46.2%
65+	20	23	31	35	21	5.0%	-40.0%
85+	8	11	19	23	6	-25.0%	-73.9%
B.C.							
ALL AGES	626	575	582	557	365	-41.7%	-34.5%
65+	573	534	534	509	345	-39.8%	-32.2%
85+	359	323	348	307	214	-40.4%	-30.3%

SOURCE(S): BC Vital Statistics Agency.
Vital Events. (Extracted: September 16, 2024).

HEALTH CARE

DATA TABLES CONTINUED

1.9 HEALTH HUMAN RESOURCES

1.9.1 ACTIVE REGISTRANTS IN SELECTED HEALTH CARE OCCUPATIONS IN B.C.

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PHYSICIANS	13,257	13,770	14,269	14,723	15,288	15.3%	3.8%
GENERAL/FAMILY PRACTITIONERS	6,720	6,943	7,229	7,393	7,685	14.4%	3.9%
SPECIALISTS	6,537	6,752	6,967	7,257	7,532	15.2%	3.8%
NURSES	52,687	54,363	56,444	57,070	58,591	11.2%	2.7%
REGISTERED NURSES	38,811	39,843	41,292	41,737	42,719	10.1%	2.4%
NURSE PRACTITIONERS	559	673	788	902	1,028	83.9%	14.0%
LICENSED PRACTICAL NURSES	13,317	13,847	14,364	14,431	14,844	11.5%	2.9%
CARE AIDES & COMMUNITY HEALTH WORKERS	36,071	38,612	41,638	46,265	52,060	44.3%	12.5%
PHYSIOTHERAPISTS	4,240	4,008	4,372	4,813	5,177	22.1%	7.6%
OCCUPATIONAL THERAPISTS	2,668	2,754	2,903	2,999	3,137	17.6%	4.6%

NOTE(S): Registration as a Health Care Assistant (HCA) is distinct from registration as a regulated health profession.

SOURCE(S): College of Physicians and Surgeons (CPSBC).
Annual Reports. (Cited: September 24, 2024). URL: <https://www.cpsbc.ca/news/publications/annual-report>

British Columbia College of Nurses and Midwives (BCCNM).
Annual Reports. (Cited: September 24, 2024). URL: https://www.bccnm.ca/BCCNM/governance/Pages/annual_reports.aspx

BC Care Aide and Community Health Worker Registry (CACHWR).
Registered Health Care Workers Report. (Received: May 3, 2024)

College of Health and Care Professionals of BC. [Received: October 11, 2024]

1.9 HEALTH HUMAN RESOURCES

1.9.2 NEW REGISTRANTS IN BC CARE AIDE & COMMUNITY HEALTH WORKER REGISTRY

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
BC HEALTH CARE ASSISTANT PROGRAM GRADUATES	2,405	2,174	3,441	4,278	3,398	41.3%	-20.6%
CANADA HCA PROGRAM GRADUATES/HCA EQUIVALENT	99	262	312	422	338	241.4%	-19.9%
INTERNATIONALLY EDUCATED HEALTH CARE PROFESSIONALS (IEHCPS)	179	152	249	236	151	-15.6%	-36.0%
NURSING STUDENTS	931	1,279	1,210	1,434	949	1.9%	-33.8%
NURSES (CURRENT OR RECENT CANADIAN REGISTRATION)	96	91	51	49	36	-62.5%	-26.5%
B.C.	3,710	3,958	5,263	6,419	4,872	31.3%	-24.1%

SOURCE(S): BC Care Aide and Community Health Worker Registry (CACHWR).
Registered Health Care Workers Report. (Received: February 27, 2024)

COMMUNITY SUPPORTS

DATA TABLES

2.1 COMMUNITY SUPPORT PROGRAMS

2.1.1 NEW HORIZONS FOR SENIORS PROGRAM - COMMUNITY BASED GRANTS

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
UP TO \$25,000							
APPROVED PROJECTS	234	371	398	402	437	86.8%	8.7%
FUNDING	\$5,024,908	\$8,002,134	\$8,436,604	\$8,570,734	\$9,573,959	90.5%	11.7%
COMMUNITIES WITH APPROVED PROJECTS	42	42	42	42	42	0.0%	0.0%
UP TO \$5,000							
APPROVED PROJECTS	49	64	n/a	n/a	n/a	n/a	n/a
FUNDING	\$226,892	\$292,066	n/a	n/a	n/a	n/a	n/a
COMMUNITIES WITH APPROVED PROJECTS	28	31	n/a	n/a	n/a	n/a	n/a
B.C. TOTALS							
APPROVED PROJECTS	283	435	398	402	437	54.4%	8.7%
FUNDING	\$5,251,800	\$8,294,200	\$8,436,604	\$8,570,734	\$9,573,959	82.3%	11.7%
COMMUNITIES WITH APPROVED PROJECTS	42	42	42	42	42	0.0%	0.0%

SOURCE(S): Service Canada. New Horizons for Seniors Programs in B.C. [Received: June 18 2024]

2.1 COMMUNITY SUPPORT PROGRAMS

2.1.2 NEW HORIZONS FOR SENIORS PROGRAM - PAN-CANADIAN STREAM (B.C.)

PAN-CANADIAN CONTRIBUTION AGREEMENTS - 2019 CALL FOR CONCEPTS	
APPROVED CONTRIBUTION AGREEMENTS	3
FUNDING (2019/20 TO 2024/25)	\$7,473,921
PAN-CANADIAN GRANT AGREEMENTS	
APPROVED GRANT AGREEMENTS	1
TOTAL FUNDING (2019/20 TO 2021/22)	\$500,000

SOURCE(S): Service Canada. New Horizons for Seniors Programs in B.C. [Received: June 18 2024]

COMMUNITY SUPPORTS

DATA TABLES CONTINUED

2.2 PERSONAL SUPPORT PROGRAMS

2.2.1 FIRST LINK® PROGRAM

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
TOTAL UNIQUE CLIENTS	13,586	11,468	12,834	13,041	14,070	3.6%	7.9%
NEW CLIENTS	6,559	4,430	5,568	6,290	6,469	-1.4%	2.8%
FORMAL REFERRALS	2,551	2,136	2,628	3,077	3,097	21.4%	0.6%
SELF-DIRECTED CONTACTS	4,008	2,294	2,940	3,213	3,372	-15.9%	4.9%
CLIENT CONTACTS	34,574	42,769	46,612	49,625	53,206	53.9%	7.2%
COMMUNITIES SERVED	n/a	410	413	405	421	n/a	4.0%

NOTE(S): Total number of unique clients served is likely larger than the number reported; some client contact is anonymous. 2019/20: The decrease in client contacts and the rise in other values is due to a change in process that needed to be addressed with additional staff training. 2020/21: Self-directed contacts have been more significantly affected by COVID-19 than formal referrals because in-person programming where registration occurs was suspended. The methodology for reporting communities changed since 2020/21 and onward; comparable data before 2020/21 was not available.

SOURCE(S): Alzheimer Society of B.C. First Link Annual Report 2023-24. Provincial Programs and Services. [Received: June 28, 2024]

2.2 PERSONAL SUPPORT PROGRAMS

2.2.2 BETTER AT HOME PROGRAM - PARTICIPANTS

	2019/20	2020/21*	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NEW PARTICIPANTS	3,832	n/a	5,351	5,142	5,293	38.1%	2.9%
ACTIVE CLIENTS	11,935	n/a	12,776	13,917	15,859	32.9%	14.0%
UNDER 65	6%	n/a	5%	6%	5%	-16.7%	-16.7%
65+	91%	n/a	86%	90%	90%	-1.1%	0.0%
UNKNOWN	3%	n/a	9%	4%	5%	66.7%	25.0%

NOTE(S): *In response to the COVID-19 pandemic and to better serve seniors during the crisis, all Healthy Aging-funded agencies were asked to shift their regular funding over to support "Safe Seniors, Strong Communities" (SSSC), a coordinated, provincewide response to the pandemic that bolstered seniors supports and essential non-medical service delivery at community service agencies throughout B.C. SSSC was developed as a collaborative effort by United Way Healthy Aging, Government of B.C. (Ministry of Health), the Office of the Seniors Advocate and bc211.

SOURCE(S): United Way British Columbia. Healthy Aging: Year in Review, Annual Reports. Healthy Aging, Population Health. [Received: September 9, 2024].

2.2 PERSONAL SUPPORT PROGRAMS

2.2.3 BETTER AT HOME - SERVICES PROVIDED

	2019/20	2020/21*	2021/22	2022/23	2023/24	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
SERVICES PROVIDED	191,147	n/a	244,890	283,027	336,415	76.0%	18.9%
LIGHT HOUSEKEEPING	47%	n/a	31%	32%	30%	-17.4%	-2.0%
FRIENDLY VISITING	16%	n/a	19%	21%	16%	0.0%	-5.1%
MEAL DELIVERY	n/a	n/a	16%	10%	21%	n/a	11.2%
GROCERY SHOPPING	6%	n/a	11%	11%	10%	3.7%	-0.9%
TRANSPORTATION	13%	n/a	6%	7%	7%	-6.3%	-0.6%
LIGHT YARD WORK	4%	n/a	3%	3%	3%	-1.1%	-0.5%
SNOW SHOVELING	2%	n/a	2%	2%	1%	-1.0%	-0.7%
OTHER	12%	n/a	10%	6%	6%	-5.9%	-0.2%

NOTE(S): *In 2020/21, in response to the COVID-19 pandemic and to better serve seniors during the crisis, all Healthy Aging-funded agencies were asked to shift their regular funding over to support “Safe Seniors, Strong Communities” (SSSC), therefore, no separate figures for Better at Home were available. “Other” include: group activities, minor home repairs, prescription pick-up/drop-off and other unspecified services.

SOURCE(S): United Way British Columbia.

Healthy Aging: Year in Review, Annual Reports. Healthy Aging, Population Health. [Received: September 9, 2024].

2.2 PERSONAL SUPPORT PROGRAMS

2.2.4 BETTER AT HOME - WAITLIST

	2019/20	2020/21*	2021/22	2022/23	2023/24	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
TOTAL WAITLIST	3,063	n/a	2,243	3,085	4,768	55.7%	54.6%
LIGHT HOUSEKEEPING	65%	n/a	69%	63%	53%	-12.6%	-10.7%
FRIENDLY VISITING	10%	n/a	7%	9%	8%	-2.5%	-1.6%
LIGHT YARD WORK	5%	n/a	6%	9%	7%	1.4%	-2.7%
TRANSPORTATION	8%	n/a	4%	4%	8%	0.1%	4.6%
GROUP ACTIVITIES	0%	n/a	2%	3%	7%	6.6%	3.4%
SNOW REMOVAL	1%	n/a	1%	3%	2%	0.6%	-0.8%
GROCERY	5%	n/a	2%	3%	4%	-1.5%	1.1%
MINOR HOME REPAIRS	2%	n/a	2%	2%	2%	0.0%	0.1%
PREPARED MEAL DELIVERY	0%	n/a	0%	2%	6%	5.8%	4.0%
PRESCRIPTION PICK-UP / DROP-OFF	2%	n/a	5%	1%	4%	2.0%	2.6%
OTHER	0%	n/a	0%	0%	0%	0.1%	0.0%

SOURCE(S): United Way British Columbia.

Healthy Aging: Year in Review, Annual Reports. Healthy Aging, Population Health. [Received: September 9, 2024].

COMMUNITY SUPPORTS

DATA TABLES CONTINUED

2.2 PERSONAL SUPPORT PROGRAMS

2.2.5 BETTER AT HOME - WAITLIST REASON

	2019/20	2020/21	2021/22	2022/23	2023/24	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
TOTAL WAITLIST	2,966	n/a	2,243	3,085	4,768	60.8%	54.6%
WAITING FOR INTAKE	20%	n/a	24%	15%	13%	-6.7%	-2.6%
NOT ENOUGH VOLUNTEERS	9%	n/a	10%	14%	12%	3.0%	-1.9%
LOOKING FOR SPECIFIC VOLUNTEER	3%	n/a	3%	2%	3%	0.0%	0.4%
NO CONTRACTOR AVAILABLE	9%	n/a	23%	19%	20%	10.8%	1.3%
WAITING FOR SUBSIDIZED PLACE	46%	n/a	24%	29%	31%	-14.2%	2.6%
SERVICE NOT YET PROVIDED BY ORGANIZATION	5%	n/a	6%	4%	4%	-1.2%	0.0%
PANDEMIC RESTRICTIONS	0%	n/a	10%	3%	0%	0.0%	-2.9%
OTHER	8%	n/a	0%	14%	17%	8.2%	2.9%

SOURCE(S): United Way British Columbia.
 Healthy Aging: Year in Review, Annual Reports. Healthy Aging, Population Health. [Received: September 9, 2024].

HOUSING

DATA TABLES

3.1 HOMEOWNERS

3.1.1 AVERAGE HOME PRICES IN SELECT COMMUNITIES

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
KELOWNA	\$567,621	\$659,189	\$780,976	\$892,393	\$834,063	46.9%	-6.5%
PORT ALBERNI	\$407,292	\$440,812	\$548,326	\$685,212	\$604,478	48.4%	-11.8%
PRINCE GEORGE	\$337,078	\$363,957	\$407,145	\$452,599	\$441,379	30.9%	-2.5%
PRINCE RUPERT	\$285,747	\$318,841	\$397,342	\$437,836	\$394,076	37.9%	-10.0%
TERRACE	\$357,287	\$363,631	\$414,360	\$417,413	\$445,990	24.8%	6.8%
CITY OF VANCOUVER	\$1,199,279	\$1,307,874	\$1,381,889	\$1,438,032	\$1,493,096	24.5%	3.8%
VICTORIA	\$612,051	\$675,407	\$743,309	\$847,538	\$806,313	31.7%	-4.9%
B.C.	\$701,314	\$782,419	\$927,334	\$996,821	\$970,768	38.4%	-2.6%

SOURCE(S): B.C. Real Estate Association. Average Home Prices by Municipality. [Received: April 30, 2024].

3.1 HOMEOWNERS

3.1.2 MUNICIPAL HOME OWNERSHIP COSTS

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PROPERTY TAX & MUNICIPAL CHARGES*	\$4,142	\$4,111	\$4,394	\$4,760	\$5,244	26.6%	10.2%
	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ELECTRICITY % CHANGE FROM PREVIOUS YEAR	-1.0%	1.2%	-1.4%	2.0%	2.3%	n/a	2.0%

NOTE(S): *Estimated by averaging the property taxes and municipal charges for a representative house in over 159 communities across B.C.

SOURCE(S): Ministry of Municipal Affairs and Housing.

704-Taxes and Charges on a Representative House - 2024. Municipal Tax Rates & Tax Burden. [Cited: August 21, 2024].

<https://www2.gov.bc.ca/gov/content/governments/local-governments/facts-framework/statistics/tax-rates-tax-burden>

BC Hydro.

Fact Sheet: BC Hydro Rates. [Online][Cited: May 1, 2024].

https://www.bchydro.com/news/press_centre/news_releases/2024/2024-bchydro-rates-statement.html

HOUSING

DATA TABLES CONTINUED

3.1 HOMEOWNERS

3.1.3 HOMEOWNERS GRANTS FOR RURAL AND MUNICIPAL PROPERTIES

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SENIORS GRANTS	423,193	439,755	457,960	469,162	483,328	14.2%	3.0%
ADDITIONAL GRANTS	8,909	8,500	8,461	13,321	15,693	76.1%	17.8%
TOTAL GRANTS	432,102	448,255	466,421	482,483	499,021	15.5%	3.4%

NOTE(S): The Additional Grants are disability grants and NOT claimed by those 65 years or older. The system will automatically place those 65+ in the Seniors Grant category based on date of birth.

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Received: September 24, 2024]

3.1 HOMEOWNERS

3.1.4 TOTAL CUMULATIVE AMOUNT OF PROPERTY TAX DEFERRED

	2020 (MARCH 30)	2021 (MARCH 31)	2022 (MARCH 31)	2023 (MARCH 31)	2024 (MARCH 31)	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
CUMULATIVE TAX DEFERRED (MILLIONS)	\$1,372.20	\$1,666.38	\$1,977.55	\$2,327.10	\$2,722.71	98.4%	17.0%

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Received: September 24, 2024]

3.1 HOMEOWNERS

3.1.5 NEW AND TOTAL AMOUNT OF TAXES DEFERRED

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NEW TAX AMOUNT DEFERRED	\$43,126,520	\$33,541,647	\$26,705,352	\$41,142,565	\$42,042,018	-2.5%	2.2%
CONTINUED TAX AMOUNT DEFERRED	\$241,393,668	\$252,211,681	\$280,594,061	\$308,050,725	\$353,345,146	46.4%	14.7%
TOTAL AMOUNT DEFERRED	\$284,520,188	\$285,753,328	\$307,299,413	\$349,193,290	\$395,387,164	39.0%	13.2%

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Received: September 24, 2024]

3.1 HOMEOWNERS

3.1.6 DEFERRED PROPERTY TAXES REPAYED TO THE PROVINCE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DEFERRED PROPERTY TAXES REPAYED (MILLIONS)	\$76.3	\$118.4	\$146.9	\$136.2	\$149.0	95.2%	9.4%

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Received: September 24, 2024]

3.1 HOMEOWNERS

3.1.7 NUMBER OF PROPERTY TAX DEFERRMENT USERS

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NEW USERS	10,670	9,051	6,989	10,361	10,042	-5.9%	-3.1%
RENEWALS	54,550	57,454	61,394	62,855	68,176	25.0%	8.5%
OPEN ACCOUNTS NOT DEFERRING TAXES	4,537	5,562	4,300	3,631	3,077	-32.2%	-15.3%
B.C.	69,757	72,067	72,683	76,847	81,295	16.5%	5.8%

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Received: September 24, 2024]

3.1 HOMEOWNERS

3.1.8 YEARLY INTEREST CHARGES PAID ON AVERAGE DEFERRED TAXES

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
INTEREST RATES APR-SEP / OCT-MAR	1.95% / 1.95%	1.95% / 0.45%	0.45% / 0.45%	0.45% / 1.70%	4.45% / 4.95%	n/a	n/a
VANCOUVER							
AVERAGE DEFERRED TAXES	\$8,038	\$7,656	\$8,148	\$8,667	\$9,136	13.7%	5.4%
ANNUAL INTEREST PAID	\$156.74	\$91.87	\$36.66	\$93.17	\$429.40	174.0%	360.9%
LOWER MAINLAND							
AVERAGE DEFERRED TAXES	\$5,231	\$5,003	\$5,287	\$5,593	\$5,914	13.0%	5.7%
ANNUAL INTEREST PAID	\$102.00	\$60.04	\$23.80	\$60.12	\$277.94	172.5%	362.3%
CAPITAL REGIONAL DISTRICT							
AVERAGE DEFERRED TAXES	\$4,035	\$4,118	\$4,283	\$4,565	\$4,891	21.2%	7.1%
ANNUAL INTEREST PAID	\$78.68	\$49.42	\$19.28	\$49.07	\$229.85	192.1%	368.4%
B.C.							
AVERAGE DEFERRED TAXES	\$4,362	\$4,297	\$4,494	\$4,767	\$5,055	15.9%	6.0%
ANNUAL INTEREST PAID	\$85.06	\$51.56	\$20.22	\$51.25	\$237.58	179.3%	363.6%

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Received: September 24, 2024]

HOUSING

DATA TABLES CONTINUED

3.2 RENTING

3.2.1 VACANCY RATES (1 BEDROOM), AT OCTOBER

	2019	2020	2021	2022	2023	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
ABBOTSFORD - MISSION	0.8%	0.6%	1.3%	1.6%	0.8%	0.0%	-0.8%
CAMPBELL RIVER	0.2%	0.8%	2.1%	1.1%	1.1%	0.9%	0.0%
CHILLIWACK	1.1%	1.1%	1.1%	1.4%	0.6%	-0.5%	-0.8%
COURTENAY	1.3%	1.6%	0.0%	0.5%	2.0%	0.7%	1.5%
CRANBROOK	0.9%	2.6%	1.5%	2.1%	2.3%	1.4%	0.2%
DAWSON CREEK	11.4%	8.3%	10.8%	6.4%	5.5%	-5.9%	-0.9%
DUNCAN	1.1%	1.4%	0.9%	0.4%	3.2%	2.1%	2.8%
FORT ST. JOHN	15.2%	12.8%	11.4%	12.7%	7.8%	-7.4%	-4.9%
KAMLOOPS	2.1%	2.2%	0.8%	0.9%	1.5%	-0.6%	0.6%
KELOWNA	3.7%	1.7%	0.7%	1.6%	1.0%	-2.7%	-0.6%
NANAIMO	1.6%	1.4%	1.3%	2.4%	2.9%	1.3%	0.5%
NELSON	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
PENTICTON	1.4%	1.2%	1.4%	1.2%	1.7%	0.3%	0.5%
PORT ALBERNI	1.9%	1.7%	1.5%	1.1%	1.4%	-0.5%	0.3%
POWELL RIVER	1.0%	1.0%	0.5%	0.4%	0.7%	-0.3%	0.3%
PRINCE GEORGE	4.1%	4.1%	2.0%	2.8%	2.2%	-1.9%	-0.6%
PRINCE RUPERT	4.7%	3.6%	3.3%	4.3%	1.6%	-3.1%	-2.7%
QUESNEL	6.0%	1.3%	0.6%	0.0%	3.2%	-2.8%	3.2%
SALMON ARM	2.1%	0.0%	0.6%	0.9%	1.0%	-1.1%	0.1%
VANCOUVER	1.0%	2.5%	1.1%	0.8%	0.8%	-0.2%	0.0%
VERNON	1.5%	0.4%	0.6%	0.2%	1.1%	-0.4%	0.9%
VICTORIA	0.9%	2.1%	1.0%	1.5%	1.4%	0.5%	-0.1%
WILLIAMS LAKE	3.9%	0.5%	1.5%	2.1%	1.3%	-2.6%	-0.8%
B.C.	1.3%	2.3%	1.2%	1.1%	1.1%	-0.2%	0.0%

NOTE(S): Communities with suppressed data are not included.

SOURCE(S): Canada Mortgage and Housing Corporation. Primary Rental Market Statistics - British Columbia. [Online] [Cited: May 23, 2024] <https://www03.cmhc-schl.gc.ca/hmip-pimh/en#Profile/59/2/British%20Columbia>.

3.2 RENTING

3.2.2 AVERAGE RENTS (1 BEDROOM) AND SAFER RENT CEILINGS FOR SINGLE PERSONS

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ZONE 1 SAFER RENT CEILING	\$803	\$803	\$803	\$803	\$803	0.0%	0.0%
VANCOUVER AVERAGE RENT	\$1,382	\$1,415	\$1,434	\$1,543	\$1,696	22.7%	9.9%
ZONE 2 SAFER RENT CEILING	\$767	\$767	\$767	\$767	\$767	0.0%	0.0%
KELOWNA AVERAGE RENT	\$1,095	\$1,144	\$1,191	\$1,306	\$1,477	34.9%	13.1%
ZONE 3 SAFER RENT CEILING	\$734	\$734	\$734	\$734	\$734	0.0%	0.0%
PORT ALBERNI AVERAGE RENT	\$679	\$720	\$768	\$819	\$953	40.4%	16.4%
B.C. AVERAGE RENT	\$1,260	\$1,297	\$1,322	\$1,432	\$1,558	23.7%	8.8%

SOURCE(S): Canada Mortgage and Housing Corporation. Primary Rental Market Statistics - British Columbia. [Online] [Cited: June 3, 2024.] <https://www03.cmhc-schl.gc.ca/hmip-pimh/en#Profile/59/2/British%20Columbia>.
 BC Housing. Shelter Aid for Elderly Renters (SAFER). [Online] [Cited: May 22, 2024]. <https://www.bchousing.org/housing-assistance/rental-assistance-programs/SAFER>

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DATA TABLES CONTINUED

3.2 RENTING

3.2.3 AVERAGE RENT (1 BEDROOM) FOR SELECT COMMUNITIES, AT OCTOBER

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ABBOTSFORD - MISSION	\$929	\$958	\$1,057	\$1,133	\$1,224	31.8%	8.0%
CAMPBELL RIVER	\$848	\$921	\$1,051	\$1,157	\$1,196	41.0%	3.4%
CHILLIWACK	\$831	\$855	\$910	\$1,022	\$1,117	34.4%	9.3%
COURTENAY	\$831	\$1,025	\$1,068	\$1,233	\$1,312	57.9%	6.4%
CRANBROOK	\$732	\$761	\$785	\$844	\$968	32.2%	14.7%
DAWSON CREEK	\$826	\$817	\$836	\$825	\$875	5.9%	6.1%
DUNCAN	\$795	\$862	\$897	\$982	\$1,012	27.3%	3.1%
FORT ST. JOHN	\$755	\$750	\$747	\$772	\$807	6.9%	4.5%
KAMLOOPS	\$926	\$985	\$1,018	\$1,169	\$1,208	30.5%	3.3%
KELOWNA	\$1,095	\$1,144	\$1,191	\$1,306	\$1,477	34.9%	13.1%
NANAIMO	\$946	\$1,010	\$1,092	\$1,230	\$1,319	39.4%	7.2%
NELSON	\$803	\$809	\$824	\$923	\$990	23.3%	7.3%
PARKSVILLE	\$833	\$857	\$1,190	\$1,284	\$1,218	46.2%	-5.1%
PENTICTON	\$917	\$921	\$941	\$1,023	\$1,074	17.1%	5.0%
PORT ALBERNI	\$679	\$720	\$768	\$819	\$953	40.4%	16.4%
POWELL RIVER	\$765	\$845	\$851	\$821	\$876	14.5%	6.7%
PRINCE GEORGE	\$763	\$770	\$830	\$923	\$989	29.6%	7.2%
PRINCE RUPERT	\$874	\$904	\$948	\$961	\$1,164	33.2%	21.1%
QUESNEL	\$621	\$680	\$670	\$652	\$851	37.0%	30.5%
SALMON ARM	\$754	\$777	\$794	\$951	\$945	25.3%	-0.6%
SQUAMISH	\$1,128	\$1,260	\$1,335	\$1,421	\$1,447	28.3%	1.8%
TERRACE	\$802	\$793	\$911	\$1,008	\$1,111	38.5%	10.2%
VANCOUVER	\$1,382	\$1,415	\$1,434	\$1,543	\$1,696	22.7%	9.9%
VERNON	\$861	\$909	\$932	\$1,002	\$1,121	30.2%	11.9%
VICTORIA	\$1,127	\$1,185	\$1,214	\$1,341	\$1,427	26.6%	6.4%
WILLIAMS LAKE	\$701	\$783	\$743	\$807	\$1,247	77.9%	54.5%
B.C.	\$1,260	\$1,297	\$1,322	\$1,432	\$1,558	23.7%	8.8%

NOTE(S): Communities with suppressed data are not included.

SOURCE(S): Canada Mortgage and Housing Corporation. Primary Rental Market Statistics - British Columbia. [Online] [Cited: June 3, 2024.] <https://www03.cmhc-schl.gc.ca/hmip-pimh/en#Profile/59/2/British%20Columbia>.

BC Housing. Shelter Aid for Elderly Renters (SAFER). [Online] [Cited: May 22, 2024]. <https://www.bchousing.org/housing-assistance/rental-assistance-programs/SAFER>

3.2 RENTING

3.2.4 SAFER RECIPIENTS, AT MARCH 31

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SAFER RECIPIENTS - ALL	24,974	25,199	23,774	23,506	22,899	-8.3%	-2.6%
SAFER RECIPIENTS - FIRST TIME USERS	4,261	3,921	3,175	3,531	3,316	-22.2%	-6.1%
PERCENT NEW APPLICANTS & ADDITIONS	17.1%	15.6%	13.4%	15.0%	14.5%	-15.1%	-3.6%
NUMBER OF SAFER RECIPIENTS THAT ARE SINGLE	23,490	23,791	22,641	22,486	22,035	-6.2%	-2.0%
PERCENT OF SAFER RECIPIENTS THAT ARE SINGLE	94.1%	94.4%	95.2%	95.7%	96.2%	2.3%	0.6%
AVERAGE MONTHLY INCOME OF SINGLE SAFER RECIPIENTS	\$1,636	\$1,675	\$1,709	\$1,737	\$1,792	9.5%	3.2%
AVERAGE MONTHLY RENT FOR SAFER RECIPIENTS	\$1,036	\$1,052	\$1,071	\$1,116	\$1,168	12.7%	4.7%
AVERAGE MONTHLY SAFER SUBSIDY	\$207	\$199	\$195	\$198	\$192	-7.0%	-2.8%

SOURCE(S): BC Housing.

Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: June 27, 2024].

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3.2 RENTING

3.2.5 NUMBER OF SENIORS SUBSIDIZED HOUSING (SSH) UNITS, AT MARCH 31

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF SSH UNITS	5,104	5,117	5,187	5,294	5,325	4.3%	0.6%
SUPPORTIVE HOUSING UNITS	2,134	2,135	2,131	2,141	2,140	0.3%	0.0%
INDEPENDENT HOUSING UNITS	2,970	2,982	3,056	3,153	3,185	7.2%	1.0%
NUMBER OF SSH UNITS PER 1,000 POPULATION 55+	16	15	15	15	15	-2.1%	-0.3%
% OF SSH UNITS OVER ALL SUBSIDIZED HOUSING UNITS	31%	29%	30%	29%	28%	-2.4%*	-1.3%*
FHA							
NUMBER OF SSH UNITS	8,550	9,002	9,094	9,299	9,085	6.3%	-2.3%
SUPPORTIVE HOUSING UNITS	3,153	3,389	3,261	3,313	3,237	2.7%	-2.3%
INDEPENDENT HOUSING UNITS	5,397	5,613	5,833	5,986	5,848	8.4%	-2.3%
NUMBER OF SSH UNITS PER 1,000 POPULATION 55+	15	16	16	16	15	-3.1%	-4.8%
% OF SSH UNITS OVER ALL SUBSIDIZED HOUSING UNITS	28%	28%	29%	30%	28%	0.8%*	-1.5%*
VCHA							
NUMBER OF SSH UNITS	11,439	11,316	11,182	11,203	11,157	-2.5%	-0.4%
SUPPORTIVE HOUSING UNITS	2,923	2,917	3,154	3,026	3,055	4.5%	1.0%
INDEPENDENT HOUSING UNITS	8,516	8,399	8,028	8,177	8,102	-4.9%	-0.9%
NUMBER OF SSH UNITS PER 1,000 POPULATION 55+	31	30	29	29	28	-8.7%	-2.0%
% OF SSH UNITS OVER ALL SUBSIDIZED HOUSING UNITS	30%	30%	29%	29%	29%	-1.5%*	-0.5%*
VIHA							
NUMBER OF SSH UNITS	4,915	4,958	5,134	5,140	5,314	8.1%	3.4%
SUPPORTIVE HOUSING UNITS	2,098	2,131	2,133	2,134	2,134	1.7%	0.0%
INDEPENDENT HOUSING UNITS	2,817	2,827	3,001	3,006	3,180	12.9%	5.8%
NUMBER OF SSH UNITS PER 1,000 POPULATION 55+	15	14	15	14	15	0.8%	1.9%
% OF SSH UNITS OVER ALL SUBSIDIZED HOUSING UNITS	25%	23%	24%	24%	23%	-1.4%*	-0.3%*

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NHA							
NUMBER OF SSH UNITS	1,292	1,275	1,304	1,334	1,326	2.6%	-0.6%
SUPPORTIVE HOUSING UNITS	409	409	417	417	417	2.0%	0.0%
INDEPENDENT HOUSING UNITS	883	866	887	917	909	2.9%	-0.9%
NUMBER OF SSH UNITS PER 1,000 POPULATION 55+	15	15	15	15	15	-1.6%	-1.4%
% OF SSH UNITS OVER ALL SUBSIDIZED HOUSING UNITS	24%	22%	22%	22%	21%	-3.3%*	-1.7%*
B.C.							
NUMBER OF SSH UNITS	31,300	31,668	31,901	32,270	32,207	2.9%	-0.2%
SUPPORTIVE HOUSING UNITS	10,717	10,981	11,096	11,031	10,983	2.5%	-0.4%
INDEPENDENT HOUSING UNITS	20,583	20,687	20,805	21,239	21,224	3.1%	-0.1%
NUMBER OF SSH UNITS PER 1,000 POPULATION 55+	19	19	18	18	18	-4.5%	-1.9%
% OF SSH UNITS OVER ALL SUBSIDIZED HOUSING UNITS	28%	28%	28%	28%	27%	-1.2%*	-1.0%*

NOTE(S): Seniors' subsidized housing is targeted for people aged 55+. All subsidized housing units include subsidized units for seniors (55+), people with disabilities, single people/couples and families who meet the criteria. Values for "per 1,000 population 55+" are rounded to whole numbers. BC Housing tracks only those units where there is a financial relationship, so these statistics may not capture units with expired operating agreements, paid off mortgages, or units that have reached the end of their life cycle. Most units still exist as a form of affordable housing even if the operators no longer have a funding relationship with BC Housing. *The changes in the percentages of SSH units over all Subsidized Housing units represent the change in percentage points.

SOURCE(S): BC Housing.
Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: June 27, 2024].

P.E.O.P.L.E. Population Estimates and Projections 2024.[Extracted: September 16, 2024]

HOUSING

DATA TABLES CONTINUED

3.2 RENTING

3.2.6 NUMBER OF APPLICANTS FOR SENIORS SUBSIDIZED HOUSING

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
TOTAL NUMBER OF APPLICANTS	1,033	1,167	1,501	1,915	2,072	100.6%	8.2%
APPLICANTS HOUSED	158	149	165	188	192	21.5%	2.1%
APPLICANTS WAITING AT YEAR END	875	1,018	1,336	1,727	1,880	114.9%	8.9%
FHA							
TOTAL NUMBER OF APPLICANTS	2,700	2,947	3,097	3,644	4,284	58.7%	17.6%
APPLICANTS HOUSED	162	178	209	189	238	46.9%	25.9%
APPLICANTS WAITING AT YEAR END	2,538	2,769	2,888	3,455	4,046	59.4%	17.1%
VCHA							
TOTAL NUMBER OF APPLICANTS	3,074	3,237	3,427	4,080	4,476	45.6%	9.7%
APPLICANTS HOUSED	184	243	230	279	207	12.5%	-25.8%
APPLICANTS WAITING AT YEAR END	2,890	2,994	3,197	3,801	4,269	47.7%	12.3%
VIHA							
TOTAL NUMBER OF APPLICANTS	1,606	1,773	2,017	2,379	2,584	60.9%	8.6%
APPLICANTS HOUSED	95	112	122	165	180	89.5%	9.1%
APPLICANTS WAITING AT YEAR END	1,511	1,661	1,895	2,214	2,404	59.1%	8.6%
NHA							
TOTAL NUMBER OF APPLICANTS	304	296	359	396	464	52.6%	17.2%
APPLICANTS HOUSED	49	32	61	44	67	36.7%	52.3%
APPLICANTS WAITING AT YEAR END	255	264	298	352	397	55.7%	12.8%
B.C.							
TOTAL NUMBER OF APPLICANTS	8,717	9,420	10,401	12,414	13,880	59.2%	11.8%
APPLICANTS HOUSED	648	714	787	865	884	36.4%	2.2%
APPLICANTS WAITING AT YEAR END	8,069	8,706	9,614	11,549	12,996	61.1%	12.5%

NOTE(S): Seniors' subsidized housing is targeted for people aged 55+.

SOURCE(S): BC Housing.

Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: June 27, 2024].

3.2 RENTING

3.2.7 WAIT TIME (YEARS) FOR SENIORS SUBSIDIZED HOUSING (SSH) APPLICANTS HOUSED

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
AVERAGE WAIT TIME	1.15	1.17	1.18	1.36	1.41	22.6%	3.7%
MEDIAN WAIT TIME	0.44	0.75	0.65	0.72	0.75	70.5%	4.2%
FHA							
AVERAGE WAIT TIME	2.07	2.87	3.42	2.33	2.98	44.0%	27.9%
MEDIAN WAIT TIME	0.82	1.85	2.67	1.10	1.34	63.4%	21.8%
VCHA							
AVERAGE WAIT TIME	2.63	2.62	2.55	3.02	3.25	23.6%	7.6%
MEDIAN WAIT TIME	1.35	1.74	1.26	1.25	1.47	8.9%	17.6%
VIHA							
AVERAGE WAIT TIME	2.84	2.44	2.38	2.94	2.19	-22.9%	-25.5%
MEDIAN WAIT TIME	1.34	1.06	1.34	1.76	1.26	-6.0%	-28.4%
NHA							
AVERAGE WAIT TIME	1.74	1.87	2.32	1.90	1.80	3.4%	-5.3%
MEDIAN WAIT TIME	1.08	1.13	1.28	0.99	0.78	-27.8%	-21.2%
B.C.							
AVERAGE WAIT TIME	2.09	2.32	2.45	2.43	2.45	17.2%	0.8%
MEDIAN WAIT TIME	0.98	1.29	1.28	1.06	1.09	11.2%	2.8%

NOTE(S): Seniors' subsidized housing is targeted for people aged 55+.

SOURCE(S): BC Housing.
Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: June 27, 2024].

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DATA TABLES CONTINUED

3.2 RENTING

3.2.8 WAIT TIME (YEARS) FOR SENIORS SUBSIDIZED HOUSING (SSH) APPLICANTS WAITING, AT MARCH 31

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
AVERAGE WAIT TIME	1.61	1.90	1.73	1.68	1.88	16.8%	11.9%
MEDIAN WAIT TIME	0.98	1.38	0.95	1.04	1.28	30.6%	23.1%
FHA							
AVERAGE WAIT TIME	2.70	2.97	3.08	2.94	2.87	6.3%	-2.4%
MEDIAN WAIT TIME	1.81	2.15	2.32	1.87	1.72	-5.0%	-8.0%
VCHA							
AVERAGE WAIT TIME	3.02	3.38	3.47	3.19	3.21	6.3%	0.6%
MEDIAN WAIT TIME	2.04	2.48	2.54	1.95	1.89	-7.4%	-3.1%
VIHA							
AVERAGE WAIT TIME	2.13	2.43	2.48	2.44	2.54	19.2%	4.1%
MEDIAN WAIT TIME	1.36	1.76	1.60	1.54	1.70	25.0%	10.4%
NHA							
AVERAGE WAIT TIME	1.66	1.98	2.05	1.90	1.89	13.9%	-0.5%
MEDIAN WAIT TIME	1.15	1.59	1.29	1.15	1.18	2.6%	2.6%
B.C.							
AVERAGE WAIT TIME	2.56	2.85	2.87	2.70	2.75	7.4%	1.9%
MEDIAN WAIT TIME	1.67	2.00	2.04	1.60	1.66	-0.6%	3.7%

NOTE(S): Seniors' subsidized housing is targeted for people aged 55+.

SOURCE(S): BC Housing. Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: June 27, 2024].

3.2 RENTING

3.2.9 SENIORS SUBSIDIZED HOUSING (SSH) APPLICANTS HOUSED BY WAIT TIME (YEARS) RANGE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
LESS THAN 1 YEAR	104	87	106	119	113	8.7%	-5.0%
1 YEAR AND < 2 YEARS	23	36	23	28	39	69.6%	39.3%
2 YEARS AND < 3 YEARS	13	12	20	12	16	23.1%	33.3%
3 YEARS AND < 4 YEARS	5	8	8	14	6	20.0%	-57.1%
4 YEARS AND < 5 YEARS	9	2	4	8	6	-33.3%	-25.0%
5+ YEARS	4	4	4	7	12	200.0%	71.4%
FHA							
LESS THAN 1 YEAR	87	62	67	88	100	14.9%	13.6%
1 YEAR AND < 2 YEARS	34	31	23	32	36	5.9%	12.5%
2 YEARS AND < 3 YEARS	8	26	21	15	20	150.0%	33.3%
3 YEARS AND < 4 YEARS	5	13	23	18	14	180.0%	-22.2%
4 YEARS AND < 5 YEARS	3	10	20	8	15	400.0%	87.5%
5+ YEARS	25	36	55	28	53	112.0%	89.3%
VCHA							
LESS THAN 1 YEAR	80	83	104	129	90	12.5%	-30.2%
1 YEAR AND < 2 YEARS	31	58	37	35	27	-12.9%	-22.9%
2 YEARS AND < 3 YEARS	17	32	20	21	16	-5.9%	-23.8%
3 YEARS AND < 4 YEARS	14	20	17	19	11	-21.4%	-42.1%
4 YEARS AND < 5 YEARS	9	12	12	14	11	22.2%	-21.4%
5+ YEARS	33	38	40	61	52	57.6%	-14.8%
VIHA							
LESS THAN 1 YEAR	40	52	56	59	81	102.5%	37.3%
1 YEAR AND < 2 YEARS	17	21	15	31	36	111.8%	16.1%
2 YEARS AND < 3 YEARS	9	8	14	13	18	100.0%	38.5%
3 YEARS AND < 4 YEARS	11	7	12	20	12	9.1%	-40.0%
4 YEARS AND < 5 YEARS	3	5	5	10	10	233.3%	0.0%
5+ YEARS	15	19	20	32	23	53.3%	-28.1%

HOUSING

DATA TABLES CONTINUED

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NHA							
LESS THAN 1 YEAR	21	16	26	22	37	76.2%	68.2%
1 YEAR AND <2 YEARS	16	5	12	9	10	-37.5%	11.1%
2 YEARS AND < 3 YEARS	4	4	8	5	6	50.0%	20.0%
3 YEARS AND < 4 YEARS	1	3	5	2	4	300.0%	100.0%
4 YEARS AND < 5 YEARS	2	0	1	1	2	0.0%	100.0%
5+ YEARS	5	4	9	5	8	60.0%	60.0%
B.C.							
LESS THAN 1 YEAR	332	300	359	417	421	26.8%	1.0%
1 YEAR AND <2 YEARS	121	151	110	135	148	22.3%	9.6%
2 YEARS AND < 3 YEARS	51	82	83	66	76	49.0%	15.2%
3 YEARS AND < 4 YEARS	36	51	65	73	47	30.6%	-35.6%
4 YEARS AND < 5 YEARS	26	29	42	41	44	69.2%	7.3%
5+ YEARS	82	101	128	133	148	80.5%	11.3%

NOTE(S): Seniors' subsidized housing is targeted for people aged 55+.

SOURCE(S): BC Housing.

Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: June 27, 2024].

3.2 RENTING

3.2.10 SENIORS SUBSIDIZED HOUSING (SSH) APPLICANTS WAITING BY WAIT TIME (YEARS) RANGE, AT MARCH 31

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
LESS THAN 1 YEAR	446	376	690	820	740	65.9%	-9.8%
1 YEAR AND <2 YEARS	205	299	240	480	563	174.6%	17.3%
2 YEARS AND < 3 YEARS	98	154	159	144	279	184.7%	93.8%
3 YEARS AND < 4 YEARS	38	84	109	112	93	144.7%	-17.0%
4 YEARS AND < 5 YEARS	30	30	61	63	75	150.0%	19.0%
5+ YEARS	58	75	77	108	130	124.1%	20.4%
FHA							
LESS THAN 1 YEAR	797	659	788	1,149	1,337	67.8%	16.4%
1 YEAR AND <2 YEARS	589	647	515	636	906	53.8%	42.5%
2 YEARS AND < 3 YEARS	354	477	455	367	457	29.1%	24.5%
3 YEARS AND < 4 YEARS	238	307	350	365	283	18.9%	-22.5%

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
4 YEARS AND < 5 YEARS	153	202	243	289	290	89.5%	0.3%
5+ YEARS	407	477	537	649	773	89.9%	19.1%
VCHA							
LESS THAN 1 YEAR	849	661	816	1,239	1,183	39.3%	-4.5%
1 YEAR AND <2 YEARS	575	615	519	684	1,039	80.7%	51.9%
2 YEARS AND < 3 YEARS	402	462	465	395	486	20.9%	23.0%
3 YEARS AND < 4 YEARS	301	324	361	358	303	0.7%	-15.4%
4 YEARS AND < 5 YEARS	199	254	257	288	296	48.7%	2.8%
5+ YEARS	564	678	779	837	962	70.6%	14.9%
VIHA							
LESS THAN 1 YEAR	626	472	676	776	770	23.0%	-0.8%
1 YEAR AND <2 YEARS	335	464	349	542	591	76.4%	9.0%
2 YEARS AND < 3 YEARS	216	274	306	216	365	69.0%	69.0%
3 YEARS AND < 4 YEARS	111	167	207	238	151	36.0%	-36.6%
4 YEARS AND < 5 YEARS	78	93	133	158	181	132.1%	14.6%
5+ YEARS	145	191	224	284	346	138.6%	21.8%
NHA							
LESS THAN 1 YEAR	117	98	120	152	166	41.9%	9.2%
1 YEAR AND <2 YEARS	58	65	59	87	108	86.2%	24.1%
2 YEARS AND < 3 YEARS	37	39	43	35	49	32.4%	40.0%
3 YEARS AND < 4 YEARS	22	28	31	27	20	-9.1%	-25.9%
4 YEARS AND < 5 YEARS	8	17	19	19	21	162.5%	10.5%
5+ YEARS	13	17	26	32	33	153.8%	3.1%
B.C.							
LESS THAN 1 YEAR	2,835	2,266	3,090	4,136	4,196	48.0%	1.5%
1 YEAR AND <2 YEARS	1,762	2,090	1,682	2,429	3,207	82.0%	32.0%
2 YEARS AND < 3 YEARS	1,107	1,406	1,428	1,157	1,636	47.8%	41.4%
3 YEARS AND < 4 YEARS	710	910	1,058	1,100	850	19.7%	-22.7%
4 YEARS AND < 5 YEARS	468	596	713	817	863	84.4%	5.6%
5+ YEARS	1,187	1,438	1,643	1,910	2,244	89.0%	17.5%

NOTE(5): Seniors' subsidized housing is targeted for people aged 55+.

SOURCE(S): BC Housing.

Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: June 27, 2024].

HOUSING

DATA TABLES CONTINUED

3.3 BC REBATE FOR ACCESSIBLE HOME ADAPTATIONS

3.3.1 BC REBATE FOR ACCESSIBLE HOME ADAPTATIONS (RAHA) APPLICATIONS AND FUNDING AMOUNTS

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
APPLICATIONS RECEIVED	n/a	n/a	375	516	646	n/a	25.2%
APPLICATIONS APPROVED	n/a	n/a	389	339	377	n/a	11.2%
AVERAGE FUNDING AMOUNT	n/a	n/a	\$12,682	\$10,099	\$11,067	n/a	9.6%

NOTE(S): BC Rebate for Accessible Home Adaptations (BC RAHA), formerly known as Home Adaptations for Independence (HAFI) program, was announced in March 2021 and the first applications were received in April 2021. The first reporting is for the 2021/22 fiscal year. Applications received based on the date received – regardless of disposition. For example, if the application was physically received by March 31, 2022, it is counted as received in the 2021-22 fiscal year.

SOURCE(S): BC Housing. Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Rebate for Accessible Home Adaptations Report. [Received: August 2, 2023].

TRANSPORTATION

DATA TABLES

4.1 ACTIVE DRIVERS

4.1.1 ACTIVE DRIVER'S LICENSES BY AGE GROUP

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
65-69	272,000	281,100	287,200	292,700	298,100	9.6%	1.8%
70-74	219,200	233,400	236,700	239,100	244,600	11.6%	2.3%
75-79	139,400	147,200	157,000	169,800	180,100	29.2%	6.1%
80-84	71,800	79,800	83,400	90,500	98,500	37.2%	8.8%
85+	42,800	48,500	49,700	53,900	58,600	36.9%	8.7%
B.C. TOTAL	745,200	790,000	814,000	846,100	879,900	18%	4.0%

NOTE(S): Rounded to the nearest 100.

SOURCE(S): Insurance Corporation of British Columbia.
Driver licence renewals and surrenders for drivers aged 65 and over 2023. (Received: September 18, 2024).

4.1 ACTIVE DRIVERS

4.1.2 SENIORS WITH ACTIVE DRIVER'S LICENSES BY GEOGRAPHIC REGION

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
LOWER MAINLAND	369,400	389,900	401,900	418,600	436,900	18.3%	4.4%
NORTH CENTRAL	46,300	49,200	50,600	52,700	54,800	18.4%	4.0%
SOUTHERN INTERIOR	152,800	162,000	167,400	173,300	180,000	17.8%	3.9%
VANCOUVER ISLAND	176,700	188,900	194,200	201,400	208,300	17.9%	3.4%
UNKNOWN	100	0	0	100	0	-100.0%	-100.0%
B.C. TOTAL	745,200	790,000	814,000	846,100	879,900	18.1%	4.0%

NOTE(S): Rounded to the nearest 100. *Starting from 2023/24, Fraser Valley and Greater Vancouver are combined and reported as Lower Mainland.

SOURCE(S): Insurance Corporation of British Columbia.
Driver licence renewals and surrenders for drivers aged 65 and over 2023. (Received: September 18, 2024).

4.1 ACTIVE DRIVERS

4.1.3 DRIVERS WHO RENEWED AND SURRENDERED THEIR LICENSE

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
RENEWED LICENSE	137,876	157,467	157,468	163,495	164,664	19.4%	0.7%
SURRENDERED LICENSE	13,431	8,703	11,323	11,495	12,309	-8.4%	7.1%

SOURCE(S): Insurance Corporation of British Columbia.
Driver licence renewals and surrenders for drivers aged 65 and over 2023. (Received: September 18, 2024).

TRANSPORTATION

DATA TABLES CONTINUED

4.1 ACTIVE DRIVERS

4.1.4 ROADSAFETYBC DRIVER FITNESS CASE DECISIONS, <80

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DRIVER FITNESS CASES OPENED	109,234	99,103	107,101	108,936	107,827	-1.3%	-1.0%
DRIVERS REFERRED FOR AN ENHANCED ROAD ASSESSMENT (ERA)	1,357	1,038	1,693	1,537	1,636	20.6%	6.4%
CASE DECISIONS							
DRIVERS ULTIMATELY FOUND FIT TO DRIVE	94,565	84,434	91,894	91,191	40,772	-56.9%	-55.3%
DRIVERS THAT DID NOT RESPOND; CANCELLED LICENSE	6,428	5,793	6,292	3,852	1,391	-78.4%	-63.9%
DRIVERS THAT VOLUNTARILY SURRENDERED THEIR LICENSE	407	474	375	111	31	-92.4%	-72.1%
DRIVERS FOUND MEDICALLY UNFIT TO DRIVE	4,933	3,063	2,934	2,575	2,253	-54.3%	-12.5%
CASES REMAINING OPEN AT TIME OF REPORTING	2,624	4,997	5,300	10,968	63,261	2310.9%	476.8%
DRIVER DECEASED	277	342	306	239	119	-57.0%	-50.2%

NOTE(S): Data is as of September 18, 2024. RoadSafetyBC implemented Mercury in February 2024, a new case management system that offers enhanced reporting capabilities. Documents submitted to RoadSafetyBC that are waiting to be processed now appear as open cases, resulting in a high number of cases reported as remaining open. The counts are subject to ongoing revisions as new information is received by RoadSafetyBC. A year's cases are generally not considered to be settled until 12-18 months have passed. As a result of COVID-19, on December 16, 2020, RoadSafetyBC paused issuing age-based Driver Medical Examination Reports. These required assessments were restarted in May 1, 2023. Data excludes drivers whose age is unknown. Case totals are higher than previously reported due primarily to driver age being available for more drivers.

SOURCE(S): Ministry of Public Safety and Solicitor General, RoadSafetyBC, Driver Fitness Case Management System (DFCMS) and MERCURY. [Received: October 18, 2024].

4.1 ACTIVE DRIVERS

4.1.5 ROADSAFETYBC DRIVER FITNESS CASE DECISIONS, 80+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DRIVER FITNESS CASES OPENED	75,579	70,351	7,004	8,195	44,947	-40.5%	448.5%
DRIVERS REFERRED FOR AN ENHANCED ROAD ASSESSMENT (ERA)	3,997	2,131	3,324	1,724	1,936	-51.6%	12.3%
CASE DECISIONS							
DRIVERS ULTIMATELY FOUND FIT TO DRIVE	61,161	54,786	3,745	4,515	8,005	-86.9%	77.3%
DRIVERS THAT DID NOT RESPOND; CANCELLED LICENSE	8,059	6,643	888	1,147	1,102	-86.3%	-3.9%
DRIVERS THAT VOLUNTARILY SURRENDERED THEIR LICENSE	2,080	2,322	236	156	54	-97.4%	-65.4%
DRIVERS FOUND MEDICALLY UNFIT TO DRIVE	1,879	1,734	1,134	1,336	1,485	-21.0%	11.2%
CASES REMAINING OPEN AT TIME OF REPORTING	1,551	3,934	760	871	34,138	2101.0%	3819.4%
DRIVER DECEASED	849	932	241	170	163	-80.8%	-4.1%

NOTE(S): Data is as of September 18, 2024. RoadSafetyBC implemented Mercury in February 2024, a new case management system that offers enhanced reporting capabilities. Documents submitted to RoadSafetyBC that are waiting to be processed now appear as open cases, resulting in a high number of cases reported as remaining open. The counts are subject to ongoing revisions as new information is received by RoadSafetyBC. A year's cases are generally not considered to be settled until 12-18 months have passed. As a result of COVID-19, on December 16, 2020, RoadSafetyBC paused issuing age-based Driver Medical Examination Reports. These required assessments were restarted in May 1, 2023. Data excludes drivers whose age is unknown. Case totals are higher than previously reported due primarily to driver age being available for more drivers.

SOURCE(S): Ministry of Public Safety and Solicitor General, RoadSafetyBC, Driver Fitness Case Management System (DFCMS) and MERCURY. [Received: October 18, 2024].

TRANSPORTATION

DATA TABLES CONTINUED

4.1 ACTIVE DRIVERS

4.1.6 ROADSAFETYBC DRIVER FITNESS CASE DECISIONS, ALL AGES

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DRIVER FITNESS CASES OPENED	184,813	169,454	114,105	117,131	152,774	-17.3%	30.4%
DRIVERS REFERRED FOR AN ENHANCED ROAD ASSESSMENT (ERA)	5,354	3,169	5,017	3,261	3,572	-33.3%	9.5%
CASE DECISIONS							
DRIVERS ULTIMATELY FOUND FIT TO DRIVE	155,726	139,220	95,639	95,706	48,777	-68.7%	-49.0%
DRIVERS THAT DID NOT RESPOND; CANCELLED LICENSE	14,487	12,436	7,180	4,999	2,493	-82.8%	-50.1%
DRIVERS THAT VOLUNTARILY SURRENDERED THEIR LICENSE	2,487	2,796	611	267	85	-96.6%	-68.2%
DRIVERS FOUND MEDICALLY UNFIT TO DRIVE	6,812	4,797	4,068	3,911	3,738	-45.1%	-4.4%
CASES REMAINING OPEN AT TIME OF REPORTING	4,175	8,931	6,060	11,839	97,399	2232.9%	722.7%
DRIVER DECEASED	1,126	1,274	547	409	282	-75.0%	-31.1%

NOTE(S): Data is as of September 18, 2024. RoadSafetyBC implemented Mercury in February 2024, a new case management system that offers enhanced reporting capabilities. Documents submitted to RoadSafetyBC that are waiting to be processed now appear as open cases, resulting in a high number of cases reported as remaining open. The counts are subject to ongoing revisions as new information is received by RoadSafetyBC. A year's cases are generally not considered to be settled until 12-18 months have passed. As a result of COVID-19, on December 16, 2020, RoadSafetyBC paused issuing age-based Driver Medical Examination Reports. These required assessments were restarted in May 1, 2023. Data excludes drivers whose age is unknown. Case totals are higher than previously reported due primarily to driver age being available for more drivers.

SOURCE(S): Ministry of Public Safety and Solicitor General, RoadSafetyBC, Driver Fitness Case Management System (DFCMS) and MERCURY. [Received: October 18, 2024].

4.2 PUBLIC TRANSPORTATION

4.2.1 PUBLIC TRANSPORTATION AVAILABILITY, BC TRANSIT

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NUMBER OF HANDYDART SYSTEMS	26	26	27	27	29	11.5%	7.4%
WITH SERVICES 7 DAYS A WEEK	4	4	4	5	5	25.0%	0.0%
WITH EVENING SERVICES (PAST 6PM)	6	6	5	5	5	-16.7%	0.0%
NUMBER OF FIXED-ROUTE TRANSIT SYSTEMS	25	25	25	25	34	36.0%	36.0%
WITH SERVICES 7 DAYS A WEEK	20	20	20	20	20	0.0%	0.0%
WITH EVENING SERVICES (PAST 6PM)	25	25	25	25	25	0.0%	0.0%
NUMBER OF FLEXIBLE PARA-TRANSIT SYSTEMS	32	32	32	32	35	9.4%	9.4%

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Received: June 20, 2024].

4.2 PUBLIC TRANSPORTATION

4.2.2 PUBLIC TRANSPORTATION AVAILABILITY, TRANSLINK

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NUMBER OF HANDYDART SYSTEMS	1	1	1	1	1	0.0%	0.0%
WITH SERVICES 7 DAY A WEEK	1	1	1	1	1	0.0%	0.0%
WITH EVENING SERVICES (PAST 6PM)	1	1	1	1	1	0.0%	0.0%
NUMBER OF FIXED-ROUTE TRANSIT SYSTEMS	1	1	1	1	1	0.0%	0.0%
WITH SERVICES 7 DAY A WEEK	1	1	1	1	1	0.0%	0.0%
WITH EVENING SERVICES (PAST 6PM)	1	1	1	1	1	0.0%	0.0%
NUMBER OF FLEXIBLE PARA-TRANSIT SYSTEMS	0	0	0	0	0	n/a	n/a

SOURCE(S): TransLink. TransLink Transportation Services Report. [Received: May 13, 2024].

TRANSPORTATION

DATA TABLES CONTINUED

4.2 PUBLIC TRANSPORTATION

4.2.3 SENIORS FARES IN SELECT MUNICIPALITIES

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VANCOUVER							
CONVENTIONAL - ONE-WAY TRIP	\$1.95- \$3.95	\$2.00- \$4.05	\$2.05- \$4.15	\$2.10- \$4.25	\$2.15- \$4.35	n/a	n/a
CONVENTIONAL - MONTHLY PASS	\$56	\$57	\$58.60	\$59.95	\$61.35	9.6%	2.3%
HANDYDART - ONE-WAY TRIP	\$3.00	\$3.05	\$2.05	\$2.10	\$2.15	-28.3%	2.4%
HANDYDART - MONTHLY PASS	\$98	\$100	\$58.60	\$59.95	\$61.35	-37.4%	2.3%
VICTORIA							
CONVENTIONAL - ONE-WAY TRIP	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	0.0%	0.0%
CONVENTIONAL - MONTHLY PASS	\$45	\$45	\$45	\$45	\$45	0.0%	0.0%
HANDYDART - ONE-WAY TRIP	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	0.0%	0.0%
HANDYDART - MONTHLY PASS	\$45	\$45	\$45	\$45	\$45	0.0%	0.0%
QUESNEL							
CONVENTIONAL - ONE-WAY TRIP	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	0.0%	0.0%
CONVENTIONAL - MONTHLY PASS	\$25	\$25	\$25	\$25	\$25	0.0%	0.0%
HANDYDART - ONE-WAY TRIP	\$3.00- \$9.00	\$3.00- \$9.00	\$3.00- \$9.00	\$3.00- \$9.00	\$3.00- \$9.00	n/a	n/a
HANDYDART - MONTHLY PASS	n/a	n/a	n/a	n/a	n/a	n/a	n/a
WEST KOOTENAY							
CONVENTIONAL - ONE-WAY TRIP	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	0.0%	0.0%
CONVENTIONAL - MONTHLY PASS	\$45	\$45	\$45	\$45	\$45	0.0%	0.0%
HANDYDART - ONE-WAY TRIP	\$1.25- \$2.50	\$1.25- \$2.50	\$1.25- \$2.50	\$1.25- \$2.50	\$1.25- \$2.50	n/a	n/a
HANDYDART - MONTHLY PASS	n/a	n/a	n/a	n/a	n/a	n/a	n/a
CHILLIWACK							
CONVENTIONAL - ONE-WAY TRIP	\$1.75	\$1.75	\$1.75	\$1.75	\$1.75	0.0%	0.0%
CONVENTIONAL - MONTHLY PASS	\$35	\$35	\$35	\$35	\$35	0.0%	0.0%
HANDYDART - ONE-WAY TRIP	\$2.00- \$2.75	\$2.00- \$2.75	\$2.00- \$2.75	\$2.00- \$2.75	\$2.00- \$2.75	n/a	n/a
HANDYDART - MONTHLY PASS	n/a	n/a	n/a	n/a	n/a	n/a	n/a

SOURCE(S): Local Transit System Websites. [Online] [Cited: 21 August 2024].

4.2 PUBLIC TRANSPORTATION
4.2.4 BUS STOP AMENITIES

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
METRO VANCOUVER							
NUMBER OF BUS STOPS	8,399	8,301	8,238	8,253	8,271	-1.5%	0.2%
WITH A BENCH	2,131	2,131	2,131	2,131	3,131	46.9%	46.9%
WITH A SHELTER	3,400	3,400	3,400	3,400	3,400	0.0%	0.0%
NO AMENITIES	2,868	2,770	2,707	2,722	1,740	-39.3%	-36.1%
VICTORIA REGIONAL							
NUMBER OF BUS STOPS	2,376	2,375	2,380	2,367	2,391	0.6%	1.0%
WITH A BENCH	875	901	903	963	967	10.5%	0.4%
WITH A SHELTER	673	695	700	771	774	15.0%	0.4%
NO AMENITIES	828	779	777	633	650	-21.5%	2.7%
REST OF PROVINCE							
NUMBER OF BUS STOPS	8,289	8,421	8,858	8,897	8,999	8.6%	1.1%
WITH A BENCH	2,297	2,322	2,357	2,398	2,398	4.4%	0.0%
WITH A SHELTER	972	988	1,012	1,067	1,072	10.3%	0.5%
NO AMENITIES	5,020	5,111	5,489	5,432	5,529	10.1%	1.8%
B.C.							
NUMBER OF BUS STOPS	19,064	19,097	19,476	19,517	19,661	3.1%	0.7%
WITH A BENCH	5,303	5,354	5,391	5,492	6,496	22.5%	18.3%
WITH A SHELTER	5,045	5,083	5,112	5,238	5,246	4.0%	0.2%
NO AMENITIES	8,716	8,660	8,973	8,787	7,919	-9.1%	-9.9%

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Received: June 20, 2024].
 TransLink. TransLink Transportation Services Report. [Received: May 13, 2024].

4.2 PUBLIC TRANSPORTATION
4.2.5 B.C. BUS PASS PROGRAM

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SENIORS RECEIVING A BUS PASS	65,463	64,343	58,119	55,702	64,934	-0.8%	16.6%
PERSONS WITH DISABILITY RECEIVING A BUS PASS	41,014	42,610	41,599	41,784	44,037	7.4%	5.4%

SOURCE(S): Ministry of Social Development and Poverty Reduction. [Received July 2, 2024].

TRANSPORTATION

DATA TABLES CONTINUED

4.2 PUBLIC TRANSPORTATION

4.2.6 ACTIVE HANDYDART CLIENTS, AS OF MARCH 31

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
BC TRANSIT	19,624	15,527	17,988	16,260	14,841	-24.4%	-8.7%
TRANSLINK	26,395	19,855	24,391	27,381	30,341	14.9%	10.8%
B.C.	46,019	35,382	42,379	43,641	45,182	-1.8%	3.5%

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Received: June 20, 2024].

TransLink. TransLink Transportation Services Report. [Received: May 13, 2024].

4.2 PUBLIC TRANSPORTATION

4.2.7 NEW HANDYDART CLIENTS

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
BC TRANSIT	6,287	2,666	7,417	5,027	5,103	-18.8%	1.5%
TRANSLINK	8,891	4,792	5,327	6,501	6,859	-22.9%	5.5%
B.C.	15,178	7,458	12,744	11,528	11,962	-21.2%	3.8%

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Received: June 20, 2024].

TransLink. TransLink Transportation Services Report. [Received: May 13, 2024].

4.2 PUBLIC TRANSPORTATION

4.2.8 HANDYDART REGULAR RIDE REQUESTS

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
TRANSLINK	1,829,222	879,560	877,438	1,283,764	1,530,793	-16.3%	19.2%
RIDES PROVIDED	1,381,842	620,143	695,642	964,850	1,175,934	-14.9%	21.9%
UNFILLED RIDE REQUESTS	21,086	10,847	17,339	21,163	22,520	6.8%	6.4%
BC TRANSIT	892,828	355,853	571,869	712,541	770,008	-13.8%	8.1%
RIDES PROVIDED	876,885	353,809	555,386	689,025	739,964	-15.6%	7.4%
UNFILLED RIDE REQUESTS	15,943	2,044	16,483	23,516	30,812	93.3%	31.0%
B.C.	2,295,756	986,843	1,284,850	1,698,554	1,969,230	-14.2%	15.9%
RIDES PROVIDED	2,258,727	973,952	1,251,028	1,653,875	1,915,898	-15.2%	15.8%
UNFILLED RIDE REQUESTS	37,029	12,891	33,822	44,679	53,332	44.0%	19.4%

NOTE(S): Excludes client cancellations.

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Received: June 20, 2024].

TransLink. TransLink Transportation Services Report. [Received: May 13, 2024].

4.2 PUBLIC TRANSPORTATION

4.2.9 MONTHLY HANDYDART RIDERSHIP, BC TRANSIT

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
JANUARY	77,012	76,274	35,118	66,376	66,413	-13.8%	0.1%
FEBRUARY	61,353	74,662	33,787	60,900	60,906	-0.7%	0.0%
MARCH	74,125	45,720	42,611	68,025	68,066	-8.2%	0.1%
APRIL	75,427	9,816	38,914	55,247	53,568	-29.0%	-3.0%
MAY	81,075	12,458	41,408	60,971	57,519	-29.1%	-5.7%
JUNE	73,338	19,576	47,475	63,582	61,161	-16.6%	-3.8%
JULY	76,033	27,780	48,079	54,629	54,694	-28.1%	0.1%
AUGUST	69,725	28,661	48,624	59,052	62,853	-9.9%	6.4%
SEPTEMBER	73,022	33,200	50,759	58,835	62,432	-14.5%	6.1%
OCTOBER	80,882	37,308	58,031	61,533	65,455	-19.1%	6.4%
NOVEMBER	77,488	37,925	58,700	66,001	71,254	-8.0%	8.0%
DECEMBER	66,076	30,856	51,880	52,257	55,643	-15.8%	6.5%

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Received: June 20, 2024].

TRANSPORTATION

DATA TABLES CONTINUED

4.2 PUBLIC TRANSPORTATION

4.2.10 MONTHLY HANDYDART RIDERSHIP, TRANSLINK

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
JANUARY	132,838	117,611	46,799	63,719	100,688	-24.2%	58.0%
FEBRUARY	98,965	128,940	46,765	73,677	91,576	-7.5%	24.3%
MARCH	130,066	80,311	56,327	94,251	112,790	-13.3%	19.7%
APRIL	129,778	22,302	52,203	85,266	97,950	-24.5%	14.9%
MAY	139,915	27,165	54,729	93,010	115,715	-17.3%	24.4%
JUNE	130,087	34,464	61,950	98,254	114,924	-11.7%	17.0%
JULY	136,310	43,063	66,557	89,099	107,203	-21.4%	20.3%
AUGUST	127,035	45,771	69,283	97,075	114,643	-9.8%	18.1%
SEPTEMBER	131,072	50,149	73,593	93,908	110,835	-15.4%	18.0%
OCTOBER	144,523	53,277	80,018	100,202	115,082	-20.4%	14.9%
NOVEMBER	135,268	48,812	83,856	97,233	119,492	-11.7%	22.9%
DECEMBER	123,672	46,373	75,042	74,373	104,823	-15.2%	40.9%

SOURCE(S): TransLink. TransLink Transportation Services Report. [Received: May 13, 2024].

4.2 PUBLIC TRANSPORTATION

4.2.11 HANDYDART COMPLAINTS

TRANSLINK	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NUMBER OF COMPLAINTS RECEIVED*	3,147	1,247	1,609	2,712	3,172	0.8%	17.0%
NUMBER OF COMPLAINTS ESCALATED FOR FURTHER PROCESSING **	30	15	8	10	4	-86.7%	-60.0%
BC TRANSIT	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NUMBER OF COMPLAINTS RECEIVED	134	111	60	110	202	50.7%	83.6%
NUMBER OF COMPLAINTS ESCALATED FOR FURTHER PROCESSING	0	3	5	6	20	n/a	233.3%

NOTE(S): *This is HandyDART and Taxi complaints. **Estimated, as more customers are calling the escalation process as their first point of contact.

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Received: June 20, 2024].

TransLink. TransLink Transportation Services Report. [Received: May 14, 2024].

4.3 TAXIS

4.3.1 TAXI SAVER PROGRAM

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
TRANSLINK							
NUMBER OF TAXI VOUCHER REQUESTS	66,039	38,667	28,949	33,214	38,223	-42.1%	15.1%
TOTAL VALUE OF TAXI VOUCHERS PROVIDED	\$1,650,975	\$966,675	\$722,950	\$821,920	\$935,525	-43.3%	13.8%
NUMBER OF HANDYCARD HOLDERS USING VOUCHERS	8,160	5,493	7,206	4,915	5,320	-34.8%	8.2%
PERCENT OF HANDYCARD HOLDERS USING VOUCHERS	19.9%	13.1%	12.7%	8.3%	8.6%	-57.0%	2.8%
AVERAGE AMOUNT SPENT ON VOUCHERS PER CLIENT	\$62.55	\$48.69	\$29.64	\$30.02	\$30.83	-50.7%	2.7%
BC TRANSIT							
NUMBER OF TAXI VOUCHER REQUESTS	49,791	26,123	25,955	26,728	28,887	-42.0%	8.1%
TOTAL VALUE OF TAXI VOUCHERS PROVIDED	\$1,991,652	\$1,044,944	\$1,038,216	\$1,069,120	\$1,155,498	-42.0%	8.1%
NUMBER OF HANDYPASS HOLDERS USING VOUCHERS	n/a	n/a	n/a	n/a	n/a	n/a	n/a
PERCENT OF HANDYPASS HOLDERS USING VOUCHERS	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AVERAGE AMOUNT SPENT ON VOUCHERS PER CLIENT	\$101.49	\$67.30	\$57.72	\$65.75	\$77.86	-23.3%	18.4%
TOTAL VALUE OF TAXI VOUCHERS PROVIDED	\$3.6M	\$2.0M	\$1.8M	\$1.9M	\$2.1M	-42.6%	10.6%

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Received: June 20, 2024].

TransLink. TransLink Transportation Services Report. [Received: 13 May, 2024].

INCOME SUPPORTS DATA TABLES

5.1 COST OF LIVING

5.1.1 CONSUMER PRICE INDEX ANNUAL AVERAGE

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
B.C.	131.4	132.4	136.1	145.5	151.2	15.1%	3.9%
CANADA	136.0	137.0	141.6	151.2	157.1	15.5%	3.9%

SOURCE(S): Statistics Canada.
Consumer Price Index, annual average, not seasonally adjusted.
Table 18-10-0005-01. [Online] [Cited: September 19, 2024].
<https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=1810000501>.

5.1 COST OF LIVING

5.1.2 MONTHLY CONSUMER PRICE INDEX, CANADA

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
JANUARY	136.8	138.2	145.3	153.9	158.3	15.7%	2.9%
FEBRUARY	137.4	138.9	146.8	154.5	158.8	15.6%	2.8%
MARCH	136.6	139.6	148.9	155.3	159.8	17.0%	2.9%
APRIL	135.7	140.3	149.8	156.4	160.6	18.3%	2.7%
MAY	136.1	141.0	151.9	157.0	161.5	18.7%	2.9%
JUNE	137.2	141.4	152.9	157.2	161.4	17.6%	2.7%
JULY	137.2	142.3	153.1	158.1	162.1	18.1%	2.5%
AUGUST	137.0	142.6	152.6	158.7	161.8	18.1%	2.0%
SEPTEMBER	136.9	142.9	152.7	158.5	161.1	17.7%	1.6%
OCTOBER	137.5	143.9	153.8	158.6	161.8	17.7%	2.0%
NOVEMBER	137.7	144.2	154.0	158.8	n/a	n/a	n/a
DECEMBER	137.4	144.0	153.1	158.3	n/a	n/a	n/a

SOURCE(S): Statistics Canada.
Consumer Price Index, monthly, not seasonally adjusted.
Table 18-10-0004-01 [Online] [Cited: November 19, 2024]. <https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=1810000401>

5.1 COST OF LIVING

5.1.3 MONTHLY CONSUMER PRICE INDEX, B.C.

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
JANUARY	132.1	133.6	139.4	148.1	152.6	15.5%	3.0%
FEBRUARY	132.9	134.1	140.4	149.1	153.0	15.1%	2.6%
MARCH	132.3	134.9	143.0	149.7	153.8	16.3%	2.7%
APRIL	131.2	135.2	144.2	150.4	154.7	17.9%	2.9%
MAY	131.5	135.1	146.1	151.0	155.4	18.2%	2.9%
JUNE	132.6	135.8	146.5	151.6	155.5	17.3%	2.6%
JULY	132.6	136.7	147.6	152.1	156.4	17.9%	2.8%
AUGUST	132.4	137.0	147.0	152.6	156.2	18.0%	2.4%
SEPTEMBER	132.5	137.2	147.8	152.7	155.8	17.6%	2.0%
OCTOBER	132.9	137.9	148.6	152.6	156.2	17.5%	2.4%
NOVEMBER	133.3	138.1	148.1	152.8	n/a	n/a	n/a
DECEMBER	132.8	138.0	147.1	152.1	n/a	n/a	n/a

SOURCE(S): Statistics Canada.

Consumer Price Index, monthly, not seasonally adjusted

Table 18-10-0004-01 [Online] [Cited: November 19, 2024]. <https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=1810000401>

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.1 FEDERAL INCOME SUPPLEMENTS FOR LOW-INCOME SENIORS, AT MARCH 31

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SENIORS RECEIVING OAS	891,384	924,059	955,668	980,045	1,010,645	13.4%	3.1%
SENIORS RECEIVING GIS	274,216	291,817	297,172	319,428	339,014	23.6%	6.1%

SOURCE(S): Government of Canada.

Number of Persons Receiving OAS by Province and by Type (20240531-svpres-oasben). [Online] [Cited: June 5, 2024].

<https://open.canada.ca/data/en/dataset/77381606-95c0-411a-a7cd-eba5d038c1c4>

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.2 PROVINCIAL SUPPLEMENT FOR LOW-INCOME SENIORS

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SENIORS RECEIVING BC SENIOR'S SUPPLEMENT	65,747	68,381	73,457	91,539	96,290	46.5%	5.2%

SOURCE(S): Ministry of Social Development and Poverty Reduction. (Received: July 2, 2024.)

INCOME SUPPORTS

DATA TABLES CONTINUED

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.3 MONTHLY FEDERAL AND PROVINCIAL SUPPLEMENTS FOR A SINGLE LOW-INCOME SENIOR LIVING ALONE, AT JANUARY EACH YEAR

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
OAS							
65-74	\$613.53	\$615.37	\$642.25	\$687.56	\$713.34	16.3%	3.7%
75+	\$613.53	\$615.37	\$642.25	\$756.32	\$784.67	27.9%	3.7%
GIS	\$916.38	\$919.12	\$959.26	\$1,026.96	\$1,065.47	16.3%	3.7%
B.C. SENIOR'S SUPPLEMENT	\$49.30	\$99.30	\$99.30	\$99.30	\$99.30	101.4%	0.0%
TOTAL							
65-74	\$1,579.21	\$1,633.79	\$1,700.81	\$1,813.82	\$1,878.11	18.9%	3.5%
75+	\$1,579.21	\$1,633.79	\$1,700.81	\$1,882.58	\$1,949.44	23.4%	3.6%

SOURCE(S): Government of Canada. Statistics related to the Old Age Security program and the Canada Pension Plan. [Online] [Cited: June 3, 2024]. <https://www.canada.ca/en/employment-social-development/programs/pensions/pension.html>

Government of British Columbia. Senior's Supplement Rate Table. BC Employment and Assistance. [Online] [Cited: June 3, 2024]. <https://www2.gov.bc.ca/gov/content/governments/policies-for-government/bcea-policy-and-procedure-manual/bc-employment-and-assistance-rate-tables/senior-s-supplement-rate-table>

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.4 MONTHLY FEDERAL AND PROVINCIAL SUPPLEMENTS FOR A SINGLE LOW-INCOME SENIOR LIVING ALONE, AT OCTOBER EACH YEAR

	2020	2021	2022	2023	2024	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
OAS							
65-74	\$614.14	\$635.26	\$685.50	\$707.68	\$727.67	18.5%	2.8%
75+	\$614.14	\$635.26	\$754.05	\$778.45	\$800.44	30.3%	2.8%
GIS	\$917.29	\$948.82	\$1,023.88	\$1,057.01	\$1,086.88	18.5%	2.8%
B.C. SENIOR'S SUPPLEMENT	\$49.30	\$99.30	\$99.30	\$99.30	\$99.30	101.4%	0.0%
TOTAL							
65-74	\$1,580.73	\$1,683.38	\$1,808.68	\$1,863.99	\$1,913.85	21.1%	2.7%
75+	\$1,580.73	\$1,683.38	\$1,877.23	\$1,934.76	\$1,986.62	25.7%	2.7%

NOTE(S): Starting from July 2022, seniors aged 75 and over receive a 10% increase in their OAS pension

SOURCE(S): Government of British Columbia. Senior's Supplement Rate Table. BC Employment and Assistance. [Online] [Cited: November 15, 2024]. <https://www2.gov.bc.ca/gov/content/governments/policies-for-government/bcea-policy-and-procedure-manual/bc-employment-and-assistance-rate-tables/senior-s-supplement-rate-table>

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.5 MONTHLY SUPPLEMENT AMOUNTS FOR SINGLE SENIORS BY PROVINCE, 2023

	PROGRAM NAME	MONTHLY AMOUNT
ALBERTA ¹	ALBERTA SENIORS BENEFIT	\$316.00 MAXIMUM
MANITOBA ¹	55 PLUS PROGRAM	\$53.93 MAXIMUM
NEW BRUNSWICK ¹	NEW BRUNSWICK LOW-INCOME SENIORS' BENEFIT	\$50.00
NEWFOUNDLAND AND LABRADOR ¹	NEWFOUNDLAND AND LABRADOR SENIORS' BENEFIT	\$126.33 MAXIMUM
NORTHWEST TERRITORIES	NWT SENIOR CITIZEN SUPPLEMENTARY BENEFIT	\$196.00
NUNAVUT	SENIOR CITIZEN SUPPLEMENTARY BENEFIT	\$300.00
ONTARIO	ONTARIO GUARANTEED ANNUAL INCOME SYSTEM	\$87.00 MAXIMUM
PRINCE EDWARD ISLAND ^{1,2}	SENIORS INDEPENDENCE INITIATIVE	\$150.00 MAXIMUM
SASKATCHEWAN	SENIORS INCOME PLAN	\$360.00 MAXIMUM
YUKON	YUKON SENIORS INCOME SUPPLEMENT	\$288.61 MAXIMUM
BRITISH COLUMBIA	B.C. SENIOR'S SUPPLEMENT	\$99.30 MAXIMUM

NOTE(S):

1. Amounts are calculated to reflect the amount of each benefit per month.
2. The Seniors Independence Initiative was introduced in PEI in April 2021 to provide additional support for low-income seniors. Funding is targeted to a suite of services that includes grass cutting, home maintenance, housekeeping, Lifeline Medical Alert System, meal preparation, snow removal and transportation.
3. Quebec does not have a senior's supplement program but has a senior assistance tax credit program for eligible seniors.
4. Nova Scotia does not have a monthly supplement but offers a tax rebate for GIS clients that is dependent on the amount of tax paid.

SOURCE(S): Provincial and Territorial Government websites. [Online] [Cited: September 19, 2024].

INCOME SUPPORTS

DATA TABLES CONTINUED

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.6 CANADA PENSION PLAN, AS OF MARCH 31

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SENIORS RECEIVING CPP - RETIREMENT	966,059	997,262	1,018,904	1,041,633	1,067,680	10.5%	2.5%
SENIORS RECEIVING CPP - SURVIVOR'S	186,864	189,118	192,210	193,511	197,122	5.5%	1.9%
SENIORS RECEIVING CPP - RETIREMENT & SURVIVOR'S	1,152,923	1,186,380	1,211,114	1,235,144	1,264,802	9.7%	2.4%

SOURCE(S): Government of Canada.

Canada Pension Plan (CPP) - Number of Benefits, by Place of Residence and Benefit Type (20240430cpres-cppben). [Online] [Cited: June 3, 2024].

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.7 MONTHLY PAYMENT AMOUNTS FOR CANADA PENSION PLAN

	2019/20	2020/21	2021/22*	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
AVERAGE CPP	\$710.41	\$714.21	\$727.61	\$772.71	\$815.00	14.7%	5.5%
MAXIMUM CPP	\$1,175.83	\$1,203.75	\$1,253.59	\$1,306.57	\$1,364.60	16.1%	4.4%

NOTE(S): The average CPP is as of June in each fiscal year. *only July data is available.

SOURCE(S): Government of Canada.

Canada Pension Plan: Pensions and benefits monthly amounts. [Online] [Cited: October 10, 2024].

<https://www.canada.ca/en/services/benefits/publicpensions/cpp/payment-amounts.html>

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.8 FEDERAL AND PROVINCIAL TAX CREDIT INDEXATION RATES

	2020	2021	2022	2023	2024	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
FEDERAL CREDITS	1.9%	1.0%	2.4%	6.3%	4.7%	2.8%	-1.6%
B.C. CREDITS	2.5%	1.1%	2.1%	6.0%	5.0%	2.5%	-1.0%

NOTE(S): The following tax credits available to seniors are indexed: Federal: age amount, disability amount, caregiver amount, medical expenses; Provincial: age amount, eligible dependent, BC caregiver credit, medical expense credit, credit for mental or physical impairment. The following tax credits available to seniors are not indexed: Federal: pension income amount, home accessibility tax credit, pension income splitting; Provincial: pension credit, charitable gifts.

SOURCE(S): Government of Canada.

Indexation adjustment for personal income tax and benefit amounts. [Online]. [Cited: June 5, 2024].

<https://www.canada.ca/en/revenue-agency/services/tax/individuals/frequently-asked-questions-individuals/adjustment-personal-income-tax-benefit-amounts.html>

Government of British Columbia.

B.C. Basic Personal Income Tax Credits. [Online] [Cited: June 5, 2024].

<https://www2.gov.bc.ca/gov/content/taxes/income-taxes/personal/credits/basic>

5.3 PREMIUM ASSISTANCE PROGRAMS

5.3.1 EXPENDITURES FOR PRESCRIPTION MEDICATIONS FOR SENIORS

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PHARMACARE	\$432M	\$448M	\$468M	\$493M	\$522M	20.7%	5.8%
OUT-OF-POCKET/THIRD-PARTY INSURERS	\$897M	\$949M	\$1.03B	\$1.09B	\$1.17B	30.7%	8.0%
DISPENSING FEES	\$184M	\$193M	\$203M	\$216M	\$234M	27.1%	8.3%
DRUG COSTS	\$641M	\$679M	\$739M	\$778M	\$838M	30.7%	7.6%
ADDITIONAL MARK-UP FEE	\$72M	\$78M	\$84M	\$92M	\$102M	40.5%	10.3%
TOTAL BILLED	\$1.33B	\$1.40B	\$1.49B	\$1.58B	\$1.69B	27.5%	7.3%

NOTE(S): Dispensing fees do not include Plan B capitation fees. PharmaCare pays contracted pharmacies a monthly capitation fee for providing services to permanent residents of licensed long-term care facilities that are listed as Plan B facilities. The monthly capitation fee is paid according to the number of beds the pharmacy has serviced, regardless of the number of residents who may have occupied the bed during the month.

SOURCE(S): Ministry of Health. PharmaNet. [Extracted: September 26, 2024]

5.3 PREMIUM ASSISTANCE PROGRAMS

5.3.2 PROPORTION OF PHARMACIES CHARGING UP TO \$10 OR OVER \$10 DISPENSING FEE FOR SELECT COMMUNITIES IN B.C.

	2019/20	2020/21	2021/22	2022/23	2023/24	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
ABBOTSFORD							
UP TO \$10	71%	75%	77%	76%	76%	5.0%	0.0%
OVER \$10	29%	25%	23%	24%	24%	-5.0%	0.0%
PRINCE GEORGE							
UP TO \$10	48%	43%	43%	41%	41%	-6.9%	0.0%
OVER \$10	52%	57%	57%	59%	59%	6.9%	0.0%
VANCOUVER							
UP TO \$10	63%	62%	61%	58%	58%	-5.3%	-0.4%
OVER \$10	37%	38%	39%	42%	42%	5.3%	0.4%
VERNON							
UP TO \$10	44%	44%	42%	37%	43%	-1.6%	6.0%
OVER \$10	56%	56%	58%	63%	57%	1.6%	-6.0%
VICTORIA							
UP TO \$10	44%	47%	47%	42%	37%	-7.0%	-5.1%
OVER \$10	56%	53%	53%	58%	63%	7.0%	5.1%
B.C.							
UP TO \$10	57%	58%	58%	57%	57%	0.2%	0.0%
OVER \$10	43%	42%	42%	43%	43%	-0.2%	0.0%

NOTE(S): Dispensing fees do not include Plan B capitation fees. PharmaCare pays contracted pharmacies a monthly capitation fee for providing services to permanent residents of licensed long-term care facilities that are listed as Plan B facilities. The monthly capitation fee is paid according to the number of beds the pharmacy has serviced, regardless of the number of residents who may have occupied the bed during the month.

SOURCE(S): Ministry of Health. PharmaNet. [Extracted: September 27, 2024].

SAFETY AND PROTECTION

DATA TABLES

6.1 COMMUNITY RESOURCES - SENIORS ABUSE AND INFORMATION HELP LINE (SAIL)

6.1.1 NUMBER OF CALLS TO SAIL

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ABUSE RELATED	1,580	1,664	2,156	2,821	3,038	92.3%	7.7%
NON-ABUSE MATTERS	2,526	2,006	2,344	2,759	3,189	26.2%	15.6%
GENERAL INFORMATION	1,452	1,221	1,922	703	875	-39.7%	24.5%
TOTAL	5,558	4,891	6,422	6,283	7,102	27.8%	13.0%

SOURCE(S): Seniors First BC. Seniors Abuse and Information Line (SAIL). [Received: May 9, 2024].

6.1 COMMUNITY RESOURCES - SENIORS ABUSE AND INFORMATION HELP LINE (SAIL)

6.1.2 NUMBER OF CALLS TO SAIL BY DEGREE OF HARM

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NO HARM*	72	20	38	n/a	n/a	n/a	n/a
MINOR HARM	241	187	206	462	477	97.9%	3.2%
MODERATE HARM	1,204	1,143	819	1,143	1,651	37.1%	44.4%
SEVERE HARM	105	196	528	725	443	321.9%	-38.9%
CANNOT DETERMINE	19	156	598	486	467	2357.9%	-3.9%
TOTAL	1,641	1,702	2,189	2,816	3,038	85.1%	7.9%

NOTE(S): * "No Harm" was removed from data collection in May 2021 as there is always some level of impact/harm present in abuse, neglect, and mistreatment.

SOURCE(S): Seniors First BC. Seniors Abuse and Information Line (SAIL). [Received: May 9, 2024].

6.1 COMMUNITY RESOURCES - SENIORS ABUSE AND INFORMATION HELP LINE (SAIL)

6.1.3 FREQUENCY OF HARM TYPE REPORTED TO SAIL*

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
EMOTIONAL ABUSE/ PSYCHOLOGICAL ABUSE	1,231	1,774	1,482	1,402	1,579	28%	13%
FINANCIAL ABUSE	939	880	1,192	1,411	1,468	56%	4%
MEDICATION-RELATED ABUSE	47	25	68	50	50	6%	0%
NEGLECT	290	305	452	420	402	39%	-4%
SELF-NEGLECT	48	52	272	340	290	504%	-15%
PHYSICAL ABUSE	310	186	249	224	250	-19%	12%
SEXUAL ABUSE	22	6	19	20	26	18%	30%
SPIRITUAL/RELIGIOUS ABUSE	7	1	5	5	2	-71%	-60%
SYSTEMIC/STRUCTURAL	21	29	165	220	452	2052%	105%
VIOLATION OF RIGHTS**	153	176	68	n/a	n/a	n/a	n/a
CRIMINAL/THREATENING	181	190	412	347	507	180%	46%
ADULT SURVIVOR OF ABUSE	n/a	n/a	8	11	19	n/a	73%

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
INSTITUTIONAL	n/a	n/a	64	143	125	n/a	-13%
ANIMAL ABUSE	n/a	n/a	2	3	7	n/a	133%
UNSPECIFIED	n/a	n/a	61	148	151	n/a	2%
TOTAL	3,249	3,624	4,519	4,744	5,328	64%	12%

NOTE(S): * More than one type of harm or abuse may be occurring at the same time. **"Violation of rights" was removed from SAIL contact form in May 17, 2021 because there was an overlap of the subcategories under emotional/psychological abuse.

SOURCE(S): Seniors First BC. Seniors Abuse and Information Line (SAIL). [Received: May 9, 2024].

6.1 COMMUNITY RESOURCES - SENIORS ABUSE AND INFORMATION HELP LINE (SAIL)

6.1.4 NUMBER OF CALLS BY TYPE OF RELATIONSHIP WITH THE ALLEGED ABUSER

	2019	2020	2021	2022	2023	% CHANGE IN 3 YEARS	% CHANGE IN LAST YEAR
CAREGIVER	n/a	n/a	18	51	42	133%	-18%
COMMUNITY SERVICE PROVIDERS	n/a	n/a	15	18	40	167%	122%
CONTRACTORS/TRADESPERSONS	n/a	n/a	43	26	23	-47%	-12%
COUNSELLOR/CLERGY	n/a	n/a	2	1	1	-50%	0%
EMPLOYEE/EMPLOYER	n/a	n/a	0	5	20	n/a	300%
FAMILY	n/a	n/a	1,296	1,447	1,595	23%	10%
FELLOW PATIENT/RESIDENT	n/a	n/a	12	10	4	-67%	-60%
FINANCIAL STAFF	n/a	n/a	12	13	15	25%	15%
FRIENDS/NEIGHBOURS	n/a	n/a	182	179	234	29%	31%
HEALTH CARE ASSISTANTS	n/a	n/a	17	19	19	12%	0%
HEALTH CARE PROVIDER	n/a	n/a	73	62	57	-22%	-8%
LANDLORD/HOUSING PROVIDER	n/a	n/a	173	244	293	69%	20%
LAW ENFORCEMENT	n/a	n/a	4	7	16	300%	129%
LEGAL PROFESSIONALS	n/a	n/a	4	12	14	250%	17%
SOCIAL WORKER	n/a	n/a	8	8	3	-63%	-63%
STAFF MEMBER (HOSPITAL/LTC/ ASSISTED LIVING)	n/a	n/a	76	60	34	-55%	-43%
STRANGER (NO RELATIONSHIP)	n/a	n/a	69	84	106	54%	26%
TENANT/ROOMMATE	n/a	n/a	26	64	71	173%	11%
VOLUNTEER	n/a	n/a	0	2	2	n/a	0%
NOT SPECIFIED/UNKNOWN	n/a	n/a	130	34	22	-83%	-35%
TOTAL			2,160	2,346	2,611	21%	11%

SOURCE(S): Seniors First BC. Seniors Abuse and Information Line (SAIL). [Received: May 9, 2024].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.1 COMMUNITY RESOURCES - bc211

6.1.5 NUMBER OF CALLERS TO BC211 REPORTING ELDER ABUSE

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SELF	213	211	416	404	538	152.6%	33.2%
FAMILY	71	106	111	95	119	67.6%	25.3%
FRIEND	18	37	39	36	35	94.4%	-2.8%
SERVICE PROVIDER	20	31	23	19	19	-5.0%	0.0%
OTHER/UNKNOWN	25	40	30	26	39	56.0%	50.0%
TOTAL	347	425	619	580	750	116.1%	29.3%

SOURCE(S): bc211. bc211 Helpline. [Received: October 9, 2023].

6.1 COMMUNITY RESOURCES - bc211

6.1.6 NUMBER OF CALLERS TO BC211 AGED 55+ REPORTING ABUSE OF THEMSELVES

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
FEMALE	182	161	347	328	474	160.4%	44.5%
MALE	31	48	68	72	59	90.3%	-18.1%
TRANSGENDER	0	0	1	1	2	n/a	100.0%
UNKNOWN	0	2	0	3	3	n/a	0.0%
TOTAL	213	211	416	404	538	152.6%	33.2%

SOURCE(S): bc211. bc211 Helpline. [Received: October 9, 2023].

6.1 COMMUNITY RESOURCES - bc211

6.1.7 INCIDENTS OF ABUSE FOR CALLERS TO BC211 AGED 55+ REPORTING ABUSE OF THEMSELVES

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ELDER	73	124	135	128	115	57.5%	-10.2%
DOMESTIC VIOLENCE	78	90	123	130	194	148.7%	49.2%
EMOTIONAL	48	79	114	74	143	197.9%	93.2%
FINANCIAL	25	47	68	45	64	156.0%	42.2%
PHYSICAL/SEXUAL	21	41	70	49	102	385.7%	108.2%
UNSPECIFIED AND OTHER**	14	57	97	90	102	628.6%	13.3%
TOTAL	259	438	607	516	720	178.0%	39.5%

NOTE(S): * One caller can report one or more types of abuse. ** includes "Unspecified", "Child" and "Historical".

SOURCE(S): bc211. bc211 Helpline. [Received: October 9, 2023].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.1 CASES OF ABUSE, NEGLECT, AND SELF-NEGLECT

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ALL AGES	2,454	2,092	2,182	2,810	2,906	18.4%	3.4%
OPEN CASES	200	201	228	343	622	211.0%	81.3%
CLOSED CASES	2,246	1,883	1,938	2,454	2,269	1.0%	-7.5%
CONFIRMED CASES	1,013	983	951	1,103	866	-14.5%	-21.5%
UNKNOWN	8	8	16	13	15	87.5%	15.4%
AGED 65+	1,916	1,598	1,658	2,203	2,310	20.6%	4.9%
OPEN CASES	153	157	164	246	453	196.1%	84.1%
CLOSED CASES	1,763	1,441	1,492	1,956	1,856	5.3%	-5.1%
CONFIRMED CASES	782	764	730	856	700	-10.5%	-18.2%
UNKNOWN	0	0	2	1	1	n/a	0.0%

NOTE(S): NHA only reports cases that are closed and confirmed to be abuse, neglect or self-neglect, therefore open and closed cases may be undercounted. VCHA: in 2021 recorded an additional 125 reports that were not logged into BCPSLS and therefore are not captured in the case counts.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Received: July 2024 to August 2024].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.2 RELATIONSHIP OF REPORTER, CLOSED CASES AGED 65+

	2019	2020	2021	2022	2023	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
TOTAL CLOSED CASES	1,763	1,441	1,492	1,956	1,856		
HEALTH CARE PROVIDER	23.0%	32.7%	28.7%	25.8%	30.3%	7.4%	4.6%
FAMILY	13.2%	12.0%	14.1%	14.4%	14.4%	1.2%	0.0%
PROVINCIAL SERVICE	6.4%	7.8%	7.0%	8.5%	6.2%	-0.2%	-2.3%
COMMUNITY SERVICE	4.3%	5.3%	5.2%	5.1%	4.5%	0.3%	-0.5%
MEMBER OF THE PUBLIC	3.2%	3.5%	5.3%	5.0%	3.4%	0.3%	-1.5%
FRIEND	3.2%	3.4%	3.2%	3.0%	3.0%	-0.2%	0.0%
OTHER	5.6%	5.8%	4.8%	5.2%	6.1%	0.6%	1.0%
NOT REPORTED	41.2%	29.5%	31.7%	33.1%	32.0%	-9.3%	-1.1%

NOTE(S): Grouping: Community Service includes banker or financial advisor, BC Community Response Network, community agency not otherwise listed, fire department, police, professional non-medical, Seniors Abuse and Information Line (SAIL), BCCEAS, non medical professional and Victim Link; Member of the Public includes landlord or strata, member of the public not otherwise listed, and neighbor; Provincial Service includes other designated agency, Public Guardian and Trustee (PGT), Health Inspector; Other includes self reported, anonymous reporter or other reporter not otherwise listed; 'NHA did not report this data in 2019 and the cases were assigned under "Not Reported".

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Received: July 2024 to August 2024].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.3 RELATIONSHIP OF SUSPECTED ABUSER, CASES AGED 65+

	2019	2020	2021	2022	2023	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
SELF-NEGLECT	12.9%	16.8%	16.6%	15.5%	17.9%	5.0%	2.4%
ADULT CHILD	18.4%	17.9%	16.3%	14.7%	13.6%	-4.8%	-1.1%
SPOUSE/PARTNER	8.0%	7.0%	6.1%	4.7%	3.6%	-4.4%	-1.2%
OTHER FAMILY MEMBER	3.0%	3.1%	2.1%	1.7%	2.0%	-1.0%	0.4%
FRIEND	3.0%	2.4%	2.6%	1.8%	1.5%	-1.6%	-0.4%
MEMBER OF THE PUBLIC	2.4%	1.9%	2.6%	1.4%	1.3%	-1.1%	-0.1%
CARE PROVIDER	1.3%	0.6%	0.7%	1.0%	1.5%	0.3%	0.6%
OTHER	3.7%	2.8%	2.3%	1.7%	4.5%	0.7%	2.8%
NOT REPORTED	47.3%	47.6%	50.8%	57.4%	54.1%	6.8%	-3.3%

NOTE(S): Grouping: Member of the Public includes co-patient/resident, landlord, roommate, neighbor, or other member of the public not otherwise listed; Other includes Power of Attorney, not applicable, unknown, or other suspected abused not otherwise listed. CLBC did not report data for this measure and are excluded from the calculation. VIHA transferred to a new system "Cerner" in 2022, and the data is unavailable from Cerner, therefore, VIHA were excluded from the calculation for all the years. Fraser Health reported this data for all closed cases and cases of abuse; all other health authorities reported for confirmed cases only. Percentages reflect the total number reported for this measure.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Received: July 2024 to August 2024].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.4 ABILITY TO SEEK ASSISTANCE/SUPPORT, CASES AGED 65+

	2019	2020	2021	2022	2023	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
YES	32.0%	28.2%	37.5%	32.8%	33.0%	0.9%	0.1%
NO	51.2%	59.2%	52.3%	58.0%	54.3%	3.1%	-3.7%
UNKNOWN	16.8%	12.6%	10.2%	9.2%	12.8%	-4.0%	3.5%

NOTE(S): CLBC did not report this data and NHA reported 2023 data only; they are excluded from this measure calculation. Percentages reflect the total number reported for this measure.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Received: July 2024 to August 2024].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.5 REASONS FOR INABILITY TO SEEK ASSISTANCE OR SUPPORT, CONFIRMED CASES AGED 65+

	2019	2020	2021	2022	2023	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
DEMENTIA / COGNITIVE IMPAIRMENT	39.2%	44.1%	46.6%	46.7%	44.8%	5.6%	-1.9%
FRAILITY / INJURY DUE TO ADVANCED AGE / ILLNESS / CONDITION	11.0%	15.1%	12.6%	13.8%	15.8%	4.8%	1.9%
PHYSICAL HANDICAP / DISABILITY	3.3%	5.3%	6.9%	3.5%	5.0%	1.7%	1.6%
MENTAL ILLNESS	5.3%	5.8%	5.4%	5.3%	3.9%	-1.3%	-1.4%
ACQUIRED BRAIN INJURY	2.4%	2.5%	2.2%	2.2%	1.9%	-0.6%	-0.3%
ALCOHOL / DRUG IMPAIRMENT	3.8%	2.2%	1.3%	1.7%	3.5%	-0.3%	1.8%
RESTRAINT (CHEMICAL / ENVIRONMENTAL / PHYSICAL)	0.2%	0.7%	0.8%	0.5%	0.3%	0.0%	-0.3%
DEVELOPMENT DISABILITY	0.7%	0.2%	0.8%	0.5%	0.4%	-0.4%	-0.1%
UNKNOWN	32.8%	20.9%	19.1%	20.1%	17.8%	-15.1%	-2.3%
OTHER	1.2%	3.2%	4.4%	5.6%	6.7%	5.5%	1.0%

NOTE(S): CLBC did not report this data and are excluded from this measure calculation.

SOURCE(S): Designated Agency Reports. [Received: July 2023 to January 2024].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.6 TYPE OF ABUSE, NEGLECT AND SELF-NEGLECT, CONFIRMED CASES AGED 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
TOTAL CONFIRMED CASES	782	764	730	856	700	-10.5%	-18.2%
ABUSE	300	258	259	260	212	-29.3%	-18.5%
NEGLECT	136	164	132	160	133	-2.2%	-16.9%
SELF-NEGLECT	506	488	489	589	503	-0.6%	-14.6%

NOTE(S): More than one type of abuse, neglect or self-neglect may be reported for a case, therefore numbers will not sum to the number of confirmed cases.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Received: July 2024 to August 2024].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.7 TYPES OF ABUSE, CONFIRMED CASES AGED 65+

	2019	2020	2021	2022	2023	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
CONFIRMED CASES OF ABUSE	270	230	243	250	198		
FINANCIAL	40.0%	29.1%	33.3%	42.0%	51.5%	11.5%	9.5%
EMOTIONAL / PSYCHOLOGICAL / HUMILIATION	42.6%	43.5%	44.4%	46.0%	29.3%	-13.3%	-16.7%
PHYSICAL ABUSE / ASSAULT	22.6%	20.4%	20.2%	17.2%	27.8%	5.2%	10.6%
INTIMIDATION / THREATS	10.7%	12.6%	11.9%	15.6%	16.7%	6.0%	1.1%
CENSORING	7.8%	8.3%	7.4%	9.6%	10.6%	2.8%	1.0%
CONFINEMENT / RESTRAINT	2.2%	3.9%	2.9%	4.4%	3.0%	0.8%	-1.4%
MEDICATION MISMANAGEMENT	7.0%	7.4%	8.6%	18.4%	6.6%	-0.4%	-11.8%
SEXUAL ABUSE / ASSAULT	0.0%	0.4%	1.2%	1.6%	1.5%	1.5%	-0.1%
CULTURAL / SPIRITUAL ABUSE	1.5%	2.2%	0.8%	0.4%	1.5%	0.0%	1.1%
OTHER	0.4%	0.0%	0.0%	0.0%	0.0%	-0.4%	0.0%

NOTE(S): More than one type of abuse may be reported for a case, therefore percentages will sum to greater than 100%.VIHA transferred to a new system "Cerner" in 2022, and the data is unavailable from Cerner, therefore, VIHA were excluded from the calculation for all the years..

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Received: July 2024 to August 2024].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.8 TYPES OF NEGLECT, CONFIRMED CASES AGED 65+

	2019	2020	2021	2022	2023	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
CONFIRMED CASES OF NEGLECT	101	106	102	138	118		
NOT RECEIVING ADEQUATE PERSONAL CARE	43.6%	46.2%	46.1%	41.3%	46.6%	3.0%	5.3%
NOT RECEIVING ADEQUATE NUTRITION	30.7%	26.4%	26.5%	26.1%	25.4%	-5.3%	-0.7%
NOT RECEIVING MEDICAL CARE	25.7%	27.4%	22.5%	27.5%	24.6%	-1.1%	-2.9%
UNSAFE LIVING CONDITIONS	10.9%	21.7%	16.7%	21.7%	27.1%	16.2%	5.4%
UNSANITARY LIVING CONDITIONS	20.8%	21.7%	22.5%	22.5%	27.1%	6.3%	4.6%
ISOLATION / SECLUSION	22.8%	17.0%	18.6%	20.3%	23.7%	0.9%	3.4%
MEDICATION WITHHELD	18.8%	19.8%	14.7%	10.1%	12.7%	-6.1%	2.6%
NO ACCESS TO FINANCES / NO ACCESS TO SAFE MANAGEMENT OF FINANCES	17.8%	16.0%	16.7%	14.5%	20.3%	2.5%	5.8%

NOTE(S): More than one type of neglect may be reported for a case, therefore percentages will sum to greater than 100%. CLBC did not report data for this measure and are excluded from the calculation. VIHA transferred to a new system "Cerner" in 2022, and the data is unavailable from Cerner, therefore, VIHA were excluded from the calculation for all the years. NHA did not report data between 2019 and 2022, therefore, NHA were excluded from the calculation for all the years.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Received: July 2024 to August 2024].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.9 TYPES OF SELF-NEGLECT, CONFIRMED CASES AGED 65+

	2019	2020	2021	2022	2023	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
CONFIRMED CASES OF SELF-NEGLECT	395	380	408	534	470		
PERSONAL HYGIENE	47.8%	44.5%	41.7%	40.1%	42.8%	-5.0%	2.7%
MALNUTRITION	31.4%	32.6%	23.8%	28.5%	28.7%	-2.7%	0.2%
MEDICATION	37.2%	35.3%	30.6%	31.3%	37.0%	-0.2%	5.7%
UNTREATED ILLNESS	19.2%	27.6%	25.0%	20.6%	19.6%	0.4%	-1.0%
FINANCIAL	26.6%	23.2%	22.1%	21.7%	26.0%	-0.6%	4.3%
UNSAFE LIVING CONDITIONS	20.8%	21.8%	21.3%	17.6%	23.8%	3.0%	6.2%
UNSANITARY LIVING CONDITIONS	32.2%	33.4%	31.4%	27.0%	31.5%	-0.7%	4.5%
ISOLATION / SECLUSION	25.8%	17.1%	15.2%	15.2%	19.1%	-6.7%	3.9%

NOTE(S): More than one type of neglect may be reported for a case, therefore percentages will sum to greater than 100%. CLBC did not report data for this measure and are excluded from the calculation. VIHA transferred to a new system "Cerner" in 2022, and the data is unavailable from Cerner, therefore, VIHA were excluded from the calculation for all the years. NHA did not report data between 2019 and 2022, therefore, NHA were excluded from the calculation for all the years.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Received: July 2024 to August 2024].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.10 OUTCOMES OF CONFIRMED CASES OF ABUSE, NEGLECT AND SELF-NEGLECT FOR AGES 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ADDITIONAL TIME SPENT NEGOTIATING ASSESSMENT, RESOURCES AND PLANNING	271	259	210	204	221	-18.5%	8.3%
AGA CONCERN RESOLVED, REMAINS A PATIENT / CLIENT OF HEALTH AUTHORITY	226	238	180	200	175	-22.6%	-12.5%
AGA CONCERN RESOLVED, FURTHER INVOLVEMENT OF HEALTH AUTHORITY NOT REQUIRED	78	71	69	102	166	112.8%	62.7%
DISRUPTED WORKFLOW / DELAYS FOR OTHER PATIENTS / CLIENTS	136	106	121	120	152	11.8%	26.7%
ADDITIONAL STAFF REQUIRED	138	127	106	116	136	-1.4%	17.2%
SUPPORT AND ASSISTANCE OFFERED AND ACCEPTED	146	161	128	132	119	-18.5%	-9.8%
CONSULTED WITH DRC / PRACTICE LEAD / SUPERVISOR	0	12	107	131	114	n/a	-13.0%
PROTECTIVE MEASURES TAKEN	123	108	75	111	110	-10.6%	-0.9%
ADMITTED TO CARE FACILITY - INVOLUNTARY	52	80	68	93	96	84.6%	3.2%
DOES NOT MEET AGA CRITERIA	106	72	77	102	81	-23.6%	-20.6%
ADMITTED TO HOSPITAL - VOLUNTARY	95	91	73	70	73	-23.2%	4.3%
DOES NOT MEET CRITERIA OF AGA - FURTHER SUPPORT AND ASSISTANCE DECLINED	27	20	34	37	57	111.1%	54.1%
ADMITTED TO CARE FACILITY - VOLUNTARY	77	69	69	67	52	-32.5%	-22.4%
SUPPORTED SAFE TRANSITION TO ANOTHER PROGRAM	67	78	58	67	51	-23.9%	-23.9%
INCREASED LENGTH OF STAY	83	84	43	41	39	-53.0%	-4.9%
ADMITTED TO HOSPITAL - INVOLUNTARY	86	99	43	47	23	-73.3%	-51.1%
REDUCED / DELAYED / PREVENTED HOSPITALIZATION	32	34	32	21	23	-28.1%	9.5%
ADULT DIED	0	5	7	16	13	n/a	-18.8%
SUPPORT AND ASSISTANCE PLAN CREATED AND IMPLEMENTED WITH MONITORING	51	47	18	31	5	-90.2%	-83.9%
CONSULTED WITH ETHICS	0	0	7	5	3	n/a	-40.0%
OTHER	43	43	47	75	88	104.7%	17.3%
NO VALUE	111	120	127	172	112	0.9%	-34.9%

NOTE(S): CLBC did not report this data and NHA reported 2023 data only; they are excluded from this measure calculation. There can be more than one type of outcome for each confirmed case.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Received: July 2024 to August 2024].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.11 NUMBER OF COE AND COP FOR AGES 65+

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
COMMITTEE OF ESTATE (COE)	2,349	2,284	2,284	2,270	2,268	-3.4%	-0.1%
COMMITTEE OF PERSON (COP)	52	56	61	59	50	-3.8%	-15.3%

SOURCE(S): Public Guardian and Trustee. September 2024 Referral Summary. [Received: September 10, 2024].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.12 NUMBER OF PGT REFERRALS AND GENERAL INQUIRIES FOR ALL AGES

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
GENERAL INQUIRIES	147	128	70	80	110	-25.2%	37.5%
REFERRALS*	1,576	1,457	1,611	1,688	1,794	13.8%	6.3%
REFERRALS NOT PROCEEDING TO INVESTIGATION	881	703	907	973	991	12.5%	1.8%
REFERRALS PROCEEDING TO INVESTIGATION	695	754	704	715	803	15.5%	12.3%
TOTAL	1,723	1,585	1,681	1,768	1,904	10.5%	7.7%

NOTE(S): *Multiple referrals could be received for the same individual

SOURCE(S): Public Guardian and Trustee. September 2024 Referral Summary. [Received: September 10, 2024].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.13 NUMBER OF REFERRALS NOT PROCEEDING TO INVESTIGATION BY AGE GROUP

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
UNDER 65	202	168	218	228	234	15.8%	2.6%
65+	660	517	665	726	737	11.7%	1.5%
UNKNOWN	19	18	24	19	20	5.3%	5.3%
TOTAL	881	703	907	973	991	12.5%	1.8%
AVERAGE AGE	75	76	75	75	74	-1.5%	-1.6%

SOURCE(S): Public Guardian and Trustee. September 2024 Referral Summary. [Received: September 10, 2024].

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DATA TABLES CONTINUED

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.14 NUMBER OF REFERRALS PROCEEDING TO INVESTIGATION BY AGE GROUP

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
UNDER 65	122	164	133	141	125	2.5%	-11.3%
65+	572	589	570	569	677	18.4%	19.0%
UNKNOWN	1	1	1	5	1	0.0%	-80.0%
TOTAL	695	754	704	715	803	15.5%	12.3%
AVERAGE AGE	76	75	75	75	76	-1.0%	1.3%

SOURCE(S): Public Guardian and Trustee. September 2024 Referral Summary. [Received: September 10, 2024].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.15 NUMBER OF REFERRALS NOT PROCEEDING TO INVESTIGATION BY GENDER

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
FEMALE	439	387	432	521	493	12.3%	-5.4%
MALE	437	313	470	450	482	10.3%	7.1%
UNKNOWN	5	3	4	2	14	180.0%	600.0%
X*	0	0	1	0	2	n/a	n/a
TOTAL	881	703	907	973	991	12.5%	1.8%

NOTE(S): *Gender X was added in 2021/22, representing individuals who do not identify exclusively as female or male and details regarding X can be found at <https://www.canada.ca/en/immigration-refugees-citizenship/news/notices/gender-x-documents.html>.

SOURCE(S): Public Guardian and Trustee. September 2024 Referral Summary. [Received: September 10, 2024].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.16 NUMBER OF REFERRALS PROCEEDING TO INVESTIGATION BY GENDER

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
FEMALE	359	396	367	380	408	13.6%	7.4%
MALE	331	357	335	333	383	15.7%	15.0%
UNKNOWN	5	1	2	1	9	80.0%	800.0%
X*	0	0	0	1	3	n/a	200.0%
TOTAL	695	754	704	715	803	15.5%	12.3%

NOTE(S): *Gender X was added in 2021/22, representing individuals who do not identify exclusively as female or male and details regarding X can be found at <https://www.canada.ca/en/immigration-refugees-citizenship/news/notices/gender-x-documents.html>.

SOURCE(S): Public Guardian and Trustee. September 2024 Referral Summary. [Received: September 10, 2024].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.1 VICTIMS OF VIOLENT OFFENCES, AGES 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VICTIMS	1,672	1,668	1,757	1,792	1,980	18.4%	10.5%
OFFENCES	1,639	1,627	1,703	1,755	1,931	17.8%	10.0%

NOTE(S): In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increased number of reportable offences, starting in 2019.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: September 24, 2024].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.2 AGE DISTRIBUTION OF VICTIMS OF VIOLENT OFFENSES, AGES 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
65-74	1,183	1,278	1,301	1,322	1,458	23.2%	10.3%
75-84	393	317	366	380	414	5.3%	8.9%
85+	96	73	90	90	108	12.5%	20.0%
TOTAL	1,672	1,668	1,757	1,792	1,980	18.4%	10.5%

NOTE(S): In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increased number of reportable offences, starting in 2019. Comparisons with earlier years should be made with caution.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: September 24, 2024].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.3 POLICE OUTCOMES OF VIOLENT OFFENCES, AGES 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NOT YET CLEARED	688	703	782	845	951	38.2%	12.5%
CHARGES LAID OR RECOMMENDED	464	446	452	430	477	2.8%	10.9%
COMPLAINANT WON'T LAY CHARGES	276	265	238	290	279	1.1%	-3.8%
DEPARTMENTAL DISCRETION	134	111	136	109	120	-10.4%	10.1%
ALL CHARGES DECLINED BY CROWN	67	84	71	62	92	37.3%	48.4%
OTHER	10	18	24	19	12	20.0%	-36.8%
TOTAL	1,639	1,627	1,703	1,755	1,931	17.8%	10.0%

NOTE(S): In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increased number of reportable offences, starting in 2019. Comparisons with earlier years should be made with caution.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: September 24, 2024].

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6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.4 TYPES OF VIOLENT OFFENCES, AGES 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ASSAULTS	1,241	1,262	1,297	1,336	1,521	22.6%	13.8%
UTTER THREATS	196	191	198	201	204	4.1%	1.5%
HARASSMENT	50	50	76	63	68	36.0%	7.9%
SEX OFFENCES	48	37	50	44	61	27.1%	38.6%
ROBBERY	71	44	50	72	41	-42.3%	-43.1%
EXTORTION	8	21	2	9	15	87.5%	66.7%
HOMICIDE/ATTEMPT, CRIM NEG CAUSE DEATH, COUNSEL SUICIDE	19	7	6	19	7	-63.2%	-63.2%
KIDNAPPING/FORCIBLE CONFINEMENT	5	2	6	5	7	40.0%	40.0%
WEAPONS OFFENCES	0	4	1	1	3	n/a	200.0%
CRIMINAL NEGLIGENCE	0	4	1	2	2	n/a	0.0%
ARSON - DISREGARD FOR LIFE	0	4	1	2	1	n/a	-50.0%
INTIMIDATION	1	1	1	1	0	-100.0%	-100.0%
OTHER	0	0	14	0	1	n/a	n/a
TOTAL	1,639	1,627	1,703	1,755	1,931	17.8%	10.0%

NOTE(S): In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increased number of reportable offences, starting in 2019.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: September 24, 2024].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.5 COMPLAINANTS OF PROPERTY OFFENCES, AGES 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NUMBER OF COMPLAINANTS	19,966	17,894	18,388	18,448	18,600	-6.8%	0.8%
NUMBER OF OFFENCES	19,651	17,640	18,201	18,199	18,350	-6.6%	0.8%

NOTE(S): In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increased number of reportable offences, starting in 2019.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: September 24, 2024].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.6 AGE DISTRIBUTION OF COMPLAINANTS OF PROPERTY CRIME, AGES 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
65-74	14,457	13,055	13,055	13,109	12,914	-10.7%	-1.5%
75-84	4,662	4,096	4,533	4,524	4,845	3.9%	7.1%
85+	847	743	800	815	841	-0.7%	3.2%
TOTAL	19,966	17,894	18,388	18,448	18,600	-6.8%	0.8%

NOTE(S): In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increased number of reportable offences, starting in 2019.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: September 24, 2024].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.7 POLICE OUTCOMES OF PROPERTY OFFENCES, AGES 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NOT YET CLEARED	18,184	16,323	16,886	16,883	16,903	-7.0%	0.1%
DEPARTMENTAL DISCRETION	606	564	549	516	610	0.7%	18.2%
CHARGES LAID OR RECOMMENDED	333	312	338	338	356	6.9%	5.3%
COMPLAINANT WON'T LAY CHARGES	393	325	324	363	366	-6.9%	0.8%
CHARGES DECLINED BY CROWN	63	66	68	57	48	-23.8%	-15.8%
OTHER	72	50	36	42	67	-6.9%	59.5%
TOTAL	19,651	17,640	18,201	18,199	18,350	-6.6%	0.8%

NOTE(S): In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increased number of reportable offences, starting in 2019.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: September 24, 2024].

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6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.8 TYPES OF PROPERTY OFFENCES, AGES 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
MISCHIEF TO PROPERTY	4,577	4,865	4,865	4,639	4,867	6.3%	4.9%
FRAUDS	2,413	3,658	3,658	3,834	4,538	88.1%	18.4%
THEFT FROM VEHICLE	3,263	3,121	3,121	3,156	2,493	-23.6%	-21.0%
OTHER THEFT U/\$5000	3,142	2,327	2,327	2,273	2,434	-22.5%	7.1%
AUTO THEFT	784	854	854	917	879	12.1%	-4.1%
B&E - BUSINESS	825	784	784	695	698	-15.4%	0.4%
B&E - RESIDENTIAL	746	713	713	709	593	-20.5%	-16.4%
B&E - OTHER	607	632	632	593	469	-22.7%	-20.9%
BIKE THEFT	168	190	190	347	401	138.7%	15.6%
SHOPLIFTING	324	324	324	370	319	-1.5%	-13.8%
POSSESS STOLEN PROP	126	141	141	155	183	45.2%	18.1%
OTHER THEFT O/\$5000	292	188	188	160	181	-38.0%	13.1%
THEFT FROM MAIL	198	179	179	152	105	-47.0%	-30.9%
ARSON	56	95	95	97	99	76.8%	2.1%
OTHER GO	103	113	113	73	76	-26.2%	4.1%
THEFT UTILITIES	12	15	15	25	14	16.7%	-44.0%
MISCHIEF TO DATA	4	2	2	4	1	-75.0%	-75.0%
TOTAL	17,640	18,201	18,201	18,199	18,350	4.0%	0.8%

NOTE(S): In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increased number of reportable offences, starting in 2019.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: September 24, 2024].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.9 MISSING PERSONS, AGES 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
BY AGE GROUP							
65-74	418	425	488	476	517	23.7%	8.6%
75-84	428	392	418	453	449	4.9%	-0.9%
85+	240	184	233	198	228	-5.0%	15.2%
BY GENDER							
FEMALE	378	362	394	415	455	20.4%	9.6%
MALE	708	639	745	712	739	4.4%	3.8%
TOTAL	1,086	1,001	1,139	1,127	1,194	9.9%	5.9%

NOTE(S): In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increased number of reportable offences, starting in 2019.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: September 24, 2024].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.10 OUTCOMES OF MISSING PERSONS, AGES 65+

	2019	2020	2021	2022	2023	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
PERCENT MISSING	1.7%	1.0%	1.6%	1.2%	1.7%	0.0%	0.5%
PERCENT FOUND	98.3%	99.0%	98.4%	98.8%	98.3%	0.0%	-0.5%

NOTE(S): Percent missing and found are as of the date of reporting each year. In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increased number of reportable offences, starting in 2019.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: September 24, 2024].

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6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

6.3.11 ABUSE CASES BY AGE GROUP, AGES 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PHYSICAL ABUSE CASES							
65-74	168	210	202	177	188	11.9%	6.2%
75-84	52	43	37	47	55	5.8%	17.0%
85+	14	16	8	23	13	-7.1%	-43.5%
TOTAL*	234	269	247	247	251	7.3%	1.6%
FINANCIAL ABUSE CASES							
65-74	175	216	206	227	271	54.9%	19.4%
75-84	75	71	82	117	158	110.7%	35.0%
85+	28	27	41	62	47	67.9%	-24.2%
TOTAL*	267	301	313	386	447	67.4%	15.8%

NOTE(S): *The number of victims could be higher than the number of cases as some cases have multiple victims.

SOURCE(S): Vancouver Police Department. Abuse of Seniors, Vancouver Police Department. [Received: July 23, 2024].

6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

6.3.12 CONSULTATION AND OUTCOMES OF ABUSE CASES, AGES 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PHYSICAL ABUSE CASES							
CONSULTATIONS BY ELDER ABUSE UNIT	90	81	112	101	98	8.9%	-3.0%
CHARGES LAID OR RECOMMENDED	82	72	81	70	73	-11.0%	4.3%
FINANCIAL ABUSE CASES							
CONSULTATIONS BY FINANCIAL CRIME UNIT	18	26	56	91	125	594.4%	37.4%
CHARGES LAID OR RECOMMENDED	17	10	7	5	2	-88.2%	-60.0%

SOURCE(S): Vancouver Police Department. Abuse of Seniors, Vancouver Police Department. [Received: July 23, 2024].

6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

6.3.13 MISSING PERSONS CASES BY AGE GROUP, AGES 65+

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
MISSING PERSONS CASES							
65-74	157	119	163	187	122	-22.3%	-34.8%
75-84	123	90	78	104	66	-46.3%	-36.5%
85+	71	71	51	51	20	-71.8%	-60.8%
TOTAL	351	280	292	342	208	-40.7%	-39.2%

SOURCE(S): Vancouver Police Department. Abuse of Seniors, Vancouver Police Department. [Received: July 23, 2024].

6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

6.3.14 OUTCOMES OF MISSING PERSONS, AGES 65+

	2019	2020	2021	2022	2023	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
LOCATION RATE OF MISSING SENIORS	99.7%	99.8%	99.0%	100.0%	100.0%	0.3%	0.0%

NOTE(S): The location rate is as of the date of reporting each year.

SOURCE(S): Vancouver Police Department. Abuse of Seniors, Vancouver Police Department. [Received: July 23, 2024].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.4 MENTAL HEALTH ADMISSIONS

6.4.1 INVOLUNTARY MENTAL HEALTH HOSPITALIZATIONS

	2019/20	2020/21	2021/22	2022/23	2023/24	% CHANGE IN 4 YEARS	% CHANGE IN LAST YEAR
CASES							
<65	n/a	25,281	25,648	24,001	22,622	-10.5%	-5.7%
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	23,072	23,336	21,773	20,612	-10.7%	-5.3%
MENTAL DISORDER AS A COMORBIDITY	n/a	1,564	1,668	1,533	1,404	-10.2%	-8.4%
UNSPECIFIED MENTAL DISORDER	n/a	645	644	695	606	-6.0%	-12.8%
65+	n/a	3,153	3,085	2,957	2,779	-11.9%	-6.0%
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	2,348	2,299	2,205	2,121	-9.7%	-3.8%
MENTAL DISORDER AS A COMORBIDITY	n/a	686	675	653	585	-14.7%	-10.4%
UNSPECIFIED MENTAL DISORDER	n/a	119	111	99	73	-38.7%	-26.3%
ALL AGES	n/a	28,435	28,734	26,961	25,401	-10.7%	-5.8%
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	25,421	25,636	23,980	22,733	-10.6%	-5.2%
MENTAL DISORDER AS A COMORBIDITY	n/a	2,250	2,343	2,187	1,989	-11.6%	-9.1%
UNSPECIFIED MENTAL DISORDER	n/a	764	755	794	679	-11.1%	-14.5%
AVERAGE LENGTH OF STAY							
<65	n/a	11.6	12.0	13.2	14.8	27.6%	12.1%
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	11.8	12.2	13.4	15.1	28.0%	12.7%
MENTAL DISORDER AS A COMORBIDITY	n/a	11.3	12.6	13.1	15.2	34.5%	16.0%
UNSPECIFIED MENTAL DISORDER	n/a	5.8	5.1	5.4	4.3	-25.9%	-20.4%
65+	n/a	32.0	33.6	36.1	39.3	22.8%	8.9%
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	31.3	32.8	34.8	37.4	19.5%	7.5%
MENTAL DISORDER AS A COMORBIDITY	n/a	37.6	39.6	43.9	47.4	26.1%	8.0%
UNSPECIFIED MENTAL DISORDER	n/a	15.3	13.4	13.3	29.8	94.8%	124.1%
ALL AGES	n/a	13.9	14.3	15.7	17.5	25.9%	11.5%
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	13.6	14.0	15.4	17.1	25.7%	11.0%
MENTAL DISORDER AS A COMORBIDITY	n/a	19.3	20.4	22.3	24.7	28.0%	10.8%
UNSPECIFIED MENTAL DISORDER	n/a	7.3	6.4	6.4	7.0	-4.1%	9.4%

NOTE(S): Due to changes in methodology for collecting involuntary status data, reporting data on involuntary admissions for fiscal year 2019/20 is incomplete and cannot be included in this report. Includes cases that have a mental health diagnosis as the main diagnosis or as other diagnosis types. Only select psychiatric facilities included. All ages includes patients with unknown age.

SOURCE(S): Ministry of Health. Mental Health Hospitalizations in BC. Health Sector Information, Analysis and Reporting. [Received: October 31, 2024]

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